



Behind the Scenes

Executive Director's Report

The Access Services Board of Directors met on June 20, 2022. The Board approved the Consent Calendar, which included the contract award for the maintenance and operations of Access' customer relations software platform along with changes to the Board calendar for the rest of the year.

The Board also approved authorization for the purchase of up to 253 ADA paratransit vehicles and additional compensation for subcontracted trips.

Finally, the Board approved the FY2022/23 budget of \$251.9 million which will provide for the delivery of 3.4 million passenger trips and 25.6 million contract revenue miles.

The next meeting of the Board of Directors is scheduled for July 18, 2022 and there will be a Board Retreat on August 15, 2022.

Andre Colaiace
Executive Director

Access Board approves Fiscal Year 2022-2023 Budget

On June 20, 2022 the Access Board of Directors adopted the proposed budget for Fiscal Year 2022-2023.

As illustrated in the accompanying chart, the proposed total operating budget was \$218.1 million and the total proposed budget inclusive of capital (mostly vehicles) was \$251.9 million.

Contract Management and Operations, the largest component of the budget was proposed at just over \$195 million. This category includes the cost of service delivery, insurance, and telephone expense.

Eligibility Determination is the next largest category at \$11.8 million. This category includes the cost of the Eligibility function, lease costs for facilities as well as the transportation required to provide this service.

CTSA Function: While the budget is small at just over \$566,000, the function it serves is large. The CTSA is tasked with providing training across the entire region to all transit systems.

Administration: This part of the budget covers the cost of oversight of all programs, insurance, telephone, legal, leases, utilities, and salaries for staff.

Capital: This portion of the budget is dedicated to assets that have a lifespan of greater than one year and have a cost of over \$5,000. In the upcoming year, staff expects to order 243 ADA accessible vehicles as well as start a demonstration project with 10 electric vehicles.

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Department	FY2022/23 Budget	% of Total Funding	% of Operating Costs
Contract Management & Operations	\$195,052,481	77.4%	89.4%
Eligibility Determination	\$11,761,365	4.7%	5.4%
CTSA	\$566,558	0.2%	0.3%
Administration	\$10,712,158	4.3%	4.9%
Operating Expense	\$218,092,562	86.6%	100%
Capital Expense	\$33,782,327	13.4%	
Total Operating and Capital Expenses	\$251,874,890	100.0%	

Hector Rodriguez
Deputy Executive Director

2022 CTA Spring Legislative Conference



Access board member Doran Barnes and I recently attended the 2022 California Transit Association's Spring Legislative Conference in Sacramento, CA. The one-day program highlighted the Association's highest-priority state legislative and regulatory efforts, and the potential impacts on transit in California.

There were three-panel discussions for this conference:

Bringing Riders Back: This session examined the various legislative approaches to providing free transit services to riders; the results of fare-free pilot programs; and the potential unintended consequences.

Transition to Zero-Emission Vehicles: This session provided insights into the Governor's proposed \$6.1 billion investment in zero-emission vehicles and infrastructure, and funding opportunities for agencies to pursue.

State Legislative and Budget Update:

This session explored the Association's legislative and budgetary priorities for the year, including bills the Association is sponsoring.

The conference provided an opportunity for attendees to be better informed about legislative policies and bills, and how they may affect their respective transit agencies.

Randy Johnson
Director, Government Affairs and Outreach

Bringing awareness to mental health in the transit industry

During the month of May, organizations across the country bring awareness to, and reduce stigmas surrounding mental health issues. In recognition of Mental Health Awareness month, CTSA Extension hosted a workshop to address employee wellness in the workplace. CTSA Instructor Gary White facilitated the training for a group of diverse transportation professionals. Participants developed strategies for improving mental wellness in both their personal and work environments.

Students completed a DiSC assessment and received a profile highlighting their personal strengths. Mr. White taught attendees how to maximize those strengths in work-related situations. They learned a variety of techniques to recognize

and respond to mental health challenges.

To close the session, participants discussed the role employers' play in creating supportive and inclusive work environments.

CTSA Extension hosts a wide range of classes for transportation professionals throughout the year. To learn more about upcoming trainings, click on the Learning and Development eBook below. For questions regarding the program, you may contact the CTSA department at ctsa@accessla.org.

[2022 Learning & Development Program](#)

Melissa Lucero
CTSA Analyst

Our Strengths Help Us Recognize S/S



References:

(National Council For Mental Wellbeing, 2022), (GTWnC, LLC - Everything DiSC® Authorized Partner, 2019)

Commendations

"I am filing a commendation for the dispatcher and customer service representative I had today. Both had excellent customer service and were attentive to my needs. Thank you, Access!"

Ileana Tulumis
Rider since Dec 2021

"I would like to file a smile for my driver. She was polite, courteous, and even helped me to the door when I was dropped off."

Julie Kitashima
Rider since Jan 2006