

Item 7

Consideration to Extend Term, Increase Funds And Change Rates – Northern Region Service Provider Contract (AS-4059)



Background

Service provider – MV Transportation

- Existing Contract
- Provides ADA complementary paratransit service in the San Fernando Valley (Northern Region)
- Term - Five (5) years plus four (4) one-year options
- Current option Year 2 will expire July 31, 2025

Proposed Action:

- Execute option years 3 and 4

Proposed Rates

	Current: Option Year 2 (8/24-7/25)	Proposed: Option Year 3 (8/25-7/26)	Proposed: Option Year 4 (8/26-7/27)
ADA Service - Fixed (monthly)	\$954,859.14	\$992,098.65	\$1,030,790.49
ADA Service - Variable (per trip)	\$44.67	\$46.41	\$48.22
As Needed Service – Variable (per hour)	\$53.52	\$55.61	\$57.78
Ripple Text Notification – Fixed (monthly, as requested by Access)	\$672.57	\$698.80	\$726.05

Financial Analysis

Service Providers Fully Loaded Rates

Fiscal Year	Northern (MV)	West/Central (CTI)	Eastern (SGT)	Southern (GPI)	Santa Clarita (MV)	Antelope Valley (FT)
2025	\$70.30	\$57.87	\$57.96	\$53.30	\$76.29	\$82.33
2026	\$70.89	\$59.52	\$58.77	\$53.88	\$77.66	\$85.29
2027	\$72.61	TBD	\$60.30	\$55.34	\$79.27	\$88.15

Service Area Map



Performance

Key Performance Indicator	Standard	FY24	FY25*
On Time Performance	≥ 91%	92.7%	91.2%
Excessively Late Trips	≤ 0.10%	0.04%	0.05%
Excessively Long Trips	≤ 5%	4.2%	4.3%
Missed Trips	≤ 0.75%	0.51%	0.60%
Denials	0	0	0
Access to Work On Time Performance	≥ 94%	97.6%	94.8%
Average Hold Time (Reservations-Seconds)	≤ 120	77	54
Calls On Hold > 5 Min (Reservations)	≤ 5%	2.8%	1.4%
Calls On Hold > 5 Min (ETA)	≤ 10%	3.4%	1.8%
Complaints Per 1,000 Trips	≤ 4.0	2.3	2.6
Preventable Incidents Per 100,000 Miles	≤ 0.25	0.29	0.30
Preventable Collisions Per 100,000 Miles	≤ 0.75	0.58	0.52
Miles Between Road Calls	≥ 25,000	50,070	47,464**

*Through November 2024

**Through September 2024

Recommendation

Authorize an increase in funds of \$82,794,215, a change in rates of compensation, and an extension in the period of performance for two (2) years, from August 1, 2025, through July 31, 2027 for Contract AS-4059 with MV Transportation.

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Local, State and Federal Legislative Update



Los Angeles Update

County of Los Angeles

- Briefing with Office of Supervisor Solis
- Measure G Election Results: Board Expansion, New Elected Office of Chief Executive

City of Los Angeles

- Los Angeles City Council Presidency
- Los Angeles City Council Election Results, Districts 2, 10, and 14
- Metro Board Appointments

California Legislative Update

August 31st, 2024, Final Adjournment

- 1206 Bills sent to Governor Newsom

December 2nd, 2024, Organizational Session

- New California Legislators will be sworn in

January 6, 2025, Legislature Returns

- Beginning of 2025 – 2026 session

California Legislative Update

Ongoing Projected State General Fund Deficit

- Deficits projected to last through 2028

California Transit Association Sponsored legislation (updates)

- Update on AB 2043 (Boerner-Horvath) Medi-Cal Benefits

Final Legislative Push Prior to August 31st Adjournment

- Number of bills remaining

2024 Election Year Results

- 120 members of the Legislature
- All 80 Assembly seats were up for election
- 20 of the 40 Senate seats were up for election
- Trump vs California effect

Presidential Election and Transition

Former President Donald Trump elected 47th President in 312-226 Electoral College vote with popular vote majority

Transition Milestones

- Joint Session of Congress to certify election on January 6, 2025
- Inauguration Day on January 20, 2025

President-elect Trump and Transition Team nominating and appointing key Administration officials

DOT transition to Republican leadership

- Prospects for IIJA implementation and transit policy moving forward

119th Congress: Senate

Republican majority with at least 52 seats

Republican Leadership

- Majority Leader John Thune (R-SD)
- Majority Whip John Barrasso (R-WY)
- Conference Chair Tom Cotton (R-AR)
- Policy Committee Chair Shelley Moore Capito (R-WV)

Democratic Leadership

- Senator Adam Schiff replacing Senator Laphonza Butler as Junior Senator from California
- Senate will process nominations from President-elect Trump

119th Congress: House of Representatives

Republican control with narrow majority

Republican Leadership

- House Speaker Mike Johnson (R-LA-04) re-nominated
- Floor vote on January 3, 2025
- Majority Leader Steve Scalise (R-LA-01)
- Majority Whip Tom Emmer (R-MN-06)
- Conference Chair Lisa McClain (R-MI-09)
- Policy Committee Chair Kevin Hern (R-OK-01)

Democratic Leadership

Changes in Los Angeles County Congressional delegation

Legislative agenda in 2025

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Operations Update



Statistics

	October 2023	October 2024	% Change
Vehicle Trips Completed	297,847	338,849	+14%
Passenger Trips Completed	367,466	418,982	+14%
Reservation Calls Answered	211,540	219,239	+4%
ETA Calls Answered	49,353	79,459	+61%
Online Reservations	30,014	54,379	+81%

Performance Report Card

Key Performance Indicator	Standard	October	
		2024	FY25
On Time Performance	≥ 91%	90.9%	92.3%
Excessively Late Trips	≤ 0.10%	0.03%	0.02%
Excessively Long Trips	≤ 5%	4.4%	3.7%
Missed Trips	≤ 0.75%	0.37%	0.33%
Denials	≤ 0	0	0
Access to Work On Time Performance	≥ 94%	96.3%	96.1%
Average Hold Time in Seconds (Reservations)	≤ 120	59	54
Calls On Hold > 5 Min (Reservations)	≤ 5%	2.9%	2.7%
Calls On Hold > 5 Min (ETAs)	≤ 10%	3.0%	2.9%
Calls On Hold > 5 Min (Cancellations)	≤ 10%	3.1%	2.7%
Complaints Per 1,000 Trips	≤ 4.0	2.4	2.1
Preventable Incidents per 100,000 Miles	≤ 0.25	0.49	0.30
Preventable Collisions per 100,000 Miles	≤ 0.75	1.03	0.88
Miles Between Road Calls	≥ 25,000	48,985	40,099



Green is good, yellow is cautiously optimistic, red is not meeting standard

Vehicle Procurement Status

- Build of 67 small Ram ProMasters completed; last vehicle delivered in early November
- Build of 3 Cutaways pending; delivery expected in January
- Next purchase of vehicles was approved by the Board in September; orders are being finalized as final pricing has been confirmed
 - 145 small Ram ProMasters
 - 2 large battery electric Ram ProMasters
 - 14 Turtle Top Cutaways



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Access Ridership to Special Events

Event	Location	Date(s)	Pick-ups	Drop-offs
Superbowl LVI	So-Fi Stadium	2/13/22	3	2
College Football Championship	So-Fi Stadium	1/9/23	2	2
CONCACAF Gold Cup Final	So-Fi Stadium	7/16/23	0	4
Taylor Swift Concerts (6)	So-Fi Stadium	Aug 2023	7	25
Beyonce Concerts (3)	So-Fi Stadium	Sept 2023	7	18
Abilities Expo – Day 2	LA Convention Center	3/16/24	121	130
LA County Fair	Pomona Fairgrounds	5/9/24	27	26
Soccer – Mexico v. New Zealand	Rose Bowl	9/7/24	1	3
Baseball – Dodgers v. Padres	Dodger Stadium	9/25/24	18	22

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