

The slide features several decorative dashed arrows in a light gray color. One arrow curves from the top left towards the center. Another curves from the top center towards the left. A third curves from the top right towards the center. A fourth is a straight horizontal arrow pointing right from the left edge. A fifth curves from the bottom center towards the left. A sixth curves from the bottom right towards the top right.

TPAC Meeting  
June 10, 2021  
Emergency Management Update

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# Incident Timeline Updates

- April 9: Communications platforms updated with information on two-person maximum shared rides.
- April 12: Access implements two-person maximum shared rides on all vehicles except sedans.
- April 22: Communications platforms updated with service restoration measures.
- April 24: Access supports vaccination event at the Covina Transit Center.
- April 30: Final day of meal and grocery delivery programs.
- May 1: Restarted full shared rides and concluded the same-day service pilot program.
- May 3: Access Emergency Operations Center transitions from highest activation level to mid-level activation.
- May 28: Access Emergency Operations Center demobilizes and transitions to Duty Officer Status.

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# Vaccination Transportation Operations

- As of May 31, 2021, Access has completed 3,273 trips to and from drop-off vaccination sites.
- As of May 31, 2021, Access has completed 397 trips to drive-thru vaccination sites.
- On May 20, the Dodger Stadium vaccination site closed.

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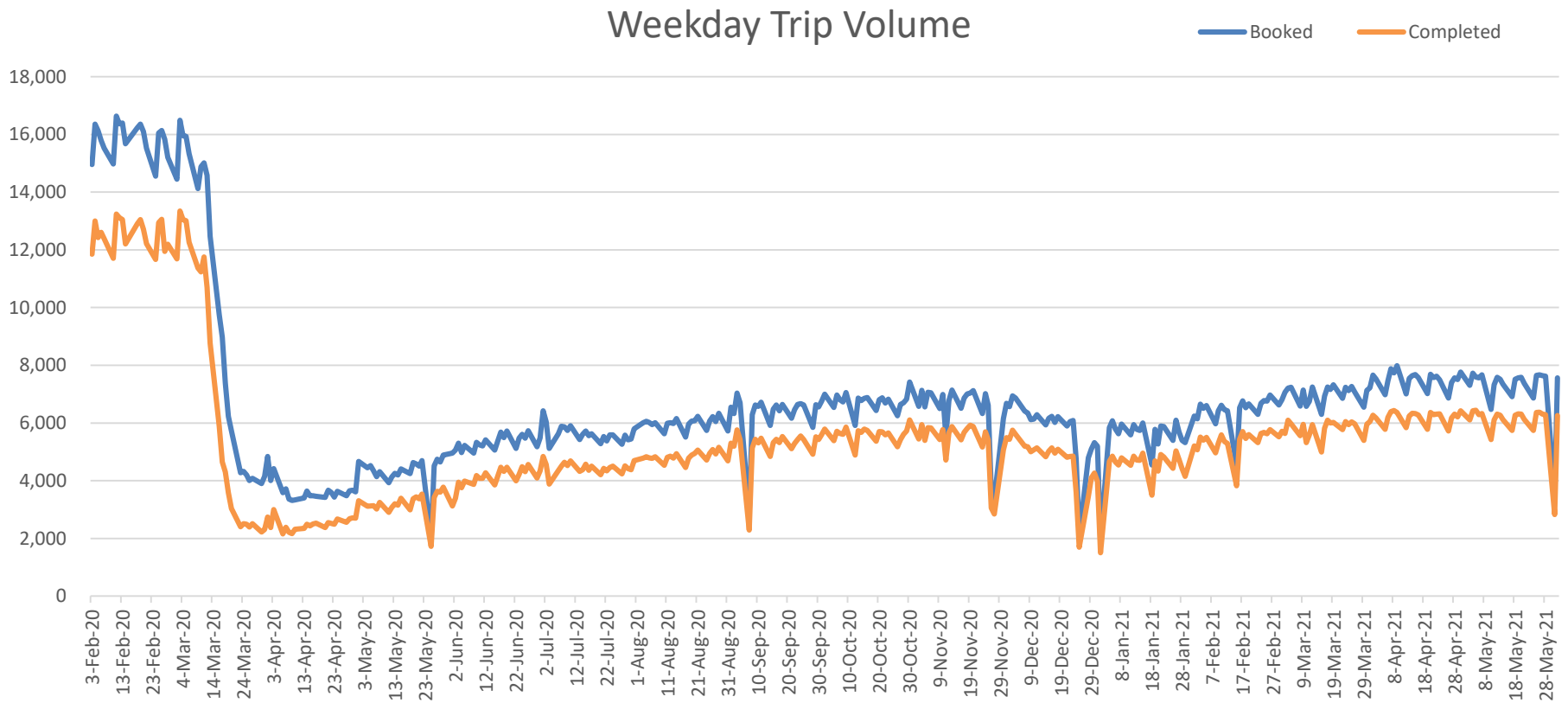
# Final COVID-19 Delivery Program Update

- All COVID-19 delivery programs have concluded.
- As of April 30, 2021, Access completed a final total of 438,292 deliveries across all projects.
- Delivery operations occurred from April 6, 2020 through April 30, 2021 and supported a total of seven projects across Los Angeles County.

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# COVID-19 Impacts on Ridership



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# Service Restoration Plan Impacts

- Performance measures have stabilized and key standards are being met.
- Shared rides are now the norm, but haven't returned to pre-pandemic levels.
- All vehicles continue to be disinfected once per day.
- Face coverings are still required for drivers and riders.

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Thank You!  
Questions?

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