



Behind the Scenes

Executive Director's Report

The Board of Directors met on January 27, 2025.

- > The Board approved a FY26 funding request of \$348.9 million dollars that will be submitted to Metro.
- > Additionally, the Board approved funding for construction management services for development of the Southern region operating facility.
- > The Board also received a presentation on questions for the next rider survey.

The next meeting of the Board of Directors is scheduled for February 24, 2025.

Andre Colaiace
Executive Director

CTSA Extension presents the 2025 Learning & Development Program eBook

CTSA Extension is thrilled to announce the release of the 2025 Learning & Development Program. This year's eBook is packed with valuable information to help professionals grow and succeed. It is your go-to resource for all upcoming trainings, events, and opportunities offered by Access Services' CTSA Extension Program.

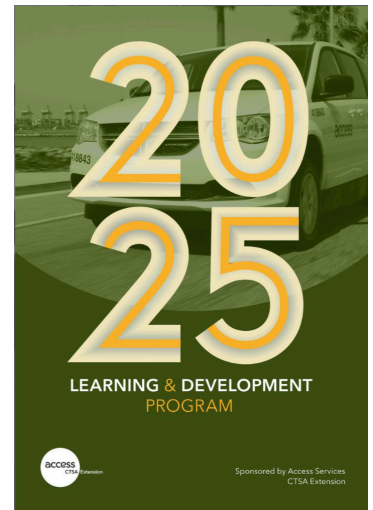
At Access Services, our goal and purpose are to upskill transit professionals, strengthening the County's transportation services.

The Learning and Development Program welcomes professionals from a diverse range of sectors in Los Angeles County, including public and non-profit agencies, specialized transportation, and their contractors. Over five hundred professionals have attended our inclusive training initiatives, including social service agencies, fixed route transportation providers, and Regional Centers.

We invite you to explore the [2025 Learning & Development Program](#) and encourage you to register for one or all our classes.

If you have any questions about upcoming trainings or registrations, please contact us at ctsa@accessla.org.

Mayra Noriega
CTSA Analyst



Q'Straint mobility device securement Train-the-Trainer training

Earlier this month, Access Services hosted a Train the Trainer training on Q'Straint's mobility device securement system. The training took place at Access' headquarters in El Monte with Lisa Nippolt, Regional Manager for Schools and Paratransit services, facilitating the training.

The training involved an in-classroom session followed by a hands-on session inside the vehicles where participants learned best practices when securing mobility devices. The hands-on session provided an opportunity for everyone to practice securing mobility devices and identify potential challenges and solutions when securing different types of mobility devices.

The training also focused on securing other equipment and principles for proper occupant securement, and an overview of different securement products currently in use by the paratransit industry. In addition to Access staff, Access' contractors sent key safety personnel to participate in the training.



Luis Pacheco
Safety Analyst

Commendations

"Ruth is the sweetest representative. I don't have words to describe how kind Ruth is."

Aracely Soriano
Rider since July 2011

"I had a really great experience with Iveth, a reservationist in Antelope Valley. She gave great service and was quick and efficient."

Evelyn Saenz
Rider since February 2014