

access

AGENDA

TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING

Thursday, January 14, 2021

9:30 a.m. - 11:30 a.m.

***Webinar - Please see note below**

TPAC MISSION STATEMENT

Through our diversity and expertise in the transportation industry, the Transportation Professionals Advisory Committee provides the Access Board our perspective, advice, and advocacy with an understanding of the community, environment, and regulations. TPAC promotes innovative, cost effective and high quality specialized transportation solutions.

Time	Item	Item Description	Presenter	Disposition	Pages
	1.	Call to Order	Chair	Action	
	2.	Introductions	Chair	Information	
	3.	Approve September 10, 2020 Minutes	Chair	Action	5-7
	4.	General Public Comment	Chair/Public	Information	
	5.	Executive Director's Report	Andre Colaiace	Information	
	6.	Uber Transit	Dmitriy Vanchugov & Chris Pangilinan	Presentation	
	7.	2020 Joe King Award	David Foster	Information	
	8.	Mid-Year Financial Update	Hector Rodriguez	Presentation	

9.	Rider 360 Database	Bill Tsuei	Presentation
10.	Operations Update	Mike Greenwood	Presentation
11.	Emergency Management Update	Matthew Topoozian	Presentation
12.	New Business Raised Subsequent to the Posting of the Agenda	Members	Possible Action
13.	Adjournment	Chair	Action

Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: Access Transportation Professionals Advisory Committee meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the committee both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at <http://accessla.org>. Documents, including Power Point handouts distributed to the committee by staff or committee members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the committee during a committee meeting: (1) before a specific agenzized item is debated and voted upon regarding that item and (2) general public comment. The exercise of the right to address the committee is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to Access staff. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited at the discretion of the Chair. Persons whose speech is impaired such that they are unable to address the committee at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair. The committee will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the committee may direct staff to investigate and/or schedule certain matters for consideration at a future committee meeting and the staff will respond to all public comment in writing prior to the next meeting.

***NOTE**

NOTICE OF ALTERNATIVE PUBLIC COMMENT PROCEDURES

Pursuant to temporary revised Brown Act requirements, TPAC committee members will be participating via webinar. The public may submit written comments on any item on the agenda - 1) through email by addressing it to - tpac@accessla.org or 2) via US Postal mail by addressing

it to - Access Services TPAC Comments, PO Box 5728, El Monte CA 91734. Please include your name, item number and comments in the correspondence. Comments must be submitted/received no later than 8:00 am on Thursday, January 14, 2021 so they can be read into the record as appropriate.

The public may also participate via the Zoom webinar link, or by teleconference. Please review the procedures to do so as follows -

How to Provide Public Comment in a Board Meeting via Zoom

Online

1. Click the Zoom link for the meeting you wish to join. Meeting information can be found at: https://accessla.org/news_and_events/agendas.html. Make sure to use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari 7+. Certain functionality may be disabled in older browsers including Internet Explorer. You may also use this direct link - <https://zoom.us/j/99721564544>
2. Enter an email address and your name. Your name will be visible online while you are speaking.
3. When the TPAC Chair calls for the item on which you wish to speak, click on "raise hand." Speakers will be notified shortly before they are called to speak. Mute all other audio before speaking. Using multiple devices can cause an audio feedback.
4. Please note that the "Chat" feature is not enabled during the meeting for general public attendees. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
5. When called, please limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile will be muted.

Note: Members of the public will not be shown on video.

By phone

1. Call the Zoom phone number and enter the webinar ID for the meeting you wish to join. Meeting information can be found at: https://accessla.org/news_and_events/agendas.html
2. You can also call in using the following information -
Dial(for higher quality, dial a number based on your current location):
US: +1 669 900 6833 or +1 253 215 8782 or +1 346 248 7799 or +1 312 626 6799 or +1 929 205 6099 or +1 301 715 8592 or 833 548 0276 (Toll Free) or 833 548 0282 (Toll Free) or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free)
Webinar ID: 997 2156 4544
3. When the TPAC Chair calls for the item on which you wish to speak, press *9 to raise a hand. Speakers will be notified shortly before they are called to speak. Speakers will be called by the last four digits of their phone number. Please note that phone numbers in their entirety will be visible online while speakers are speaking.
4. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
5. When called, please state your name and limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute

you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile.

**TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE
MEETING MINUTES FOR THURSDAY SEPTEMBER 10, 2020**

CALL TO ORDER

Chairperson Gracie Davis called the meeting to order at 9:30 am.

INTRODUCTIONS

TPAC members and alternates in attendance: Gracie Davis (OCTA), Luz Echavarria (LADOT), Diane Amaya, (City of Redondo Beach, Beach Cities Transit), Erika Cardenas (Pomona Valley Transportation Authority), Nicole Carranza (Pomona Valley Transportation Authority), Martha D'Andrea (City of Glendale), Eric Hoch (Santa Monica Big Blue Bus), Kellie Irving (Long Beach Transit), Kevin Parks McDonald (Foothill Transit), Trini Ramirez (City of Pasadena, DOT), Margareet Wood, (City of Redondo Beach, Beach Cities Transit)

TPAC Members absent: Fayma Ishaq (METRO), James Lee (Torrance Transit), Martin Tompkins (Antelope Valley Transportation Authority), Jesse Valdez (East Los Angeles Regional Center), and Frazier Watts (Gardena Bus)

Access staff in attendance: Andre Colaiace, Matthew Avancena, Hector Rodriguez, F. Scott Jewell, Eric Haack, Matthew Topoozian, Bill Tsuei, Alvina Narayan, Mike Greenwood, and Onnika Payne

APPROVE JUNE 11, 2020 MEETING MINUTES

Motion: Chairperson Gracie Davis entertained a motion to approve the June 11, 2020 minutes.

First: Kevin Parks McDonald

Second: Martha D'Andrea

Vote: Via roll call, all were in favor, minutes approved.

Abstentions: None

GENERAL PUBLIC COMMENT

None

EXECUTIVE DIRECTOR'S REPORT

Executive Director, Andre Colaiace, reported that Access will host a Zoom Community Meeting on September 12, 2020. The public will be able to join online and participate virtually in the forum.

Mr. Colaiace provided an update on the L.A. METRO fareless study program. Access staff is preparing a position paper for METRO identifying the impacts of the free fare system on paratransit operations. He also discussed Assembly Bill 5 and the implications of Proposition 22.

To conclude, Mr. Colaiace reported that Access will provide free fare rides in the upcoming election. The policy change was made permanent by the Board in February.

ACCESS FY '21 BUDGET

Deputy Executive Director, Hector Rodriguez, presented the revised Access budget for fiscal year 2021. As a result of the coronavirus pandemic, ridership in FY' 21 is projected to be 61% less than projections made in February. There is also a substantial decrease in expenses related to eligibility and contract operations. Other variables impacting fiscal projections are COVID-19 operational responses such as no-share ride policy, vehicle cleaning programs, and meal delivery services.

The proposed budget for FY' 21 is approximately \$164 million dollars. Access staff will present the revised budget at the next Board meeting in September for approval.

MOBILITY FOR ALL GRANT AWARD

IT Director, Bill Tsuei, provided an update on the Mobility for All Grant Award. On June 5, 2020 the FTA awarded Access \$330,000 to enhance the Where's My Ride mobile application. The new app will include trip planning, trip booking, and trip cancellations. Other enhancements are mobile fare payment, digital rider ID and multifunction Bluetooth low energy beacon installation. The project is expected to be completed within 18 months.

COVID-19 OPERATIONS UPDATE

Emergency Management Coordinator, Matthew Topoozian, provided an update on the COVID-19 incident timeline and operations. In August Access distributed PPE and driver safety flyers to service providers. COVID-19 prevention flyers were also posted in Access vehicles and displayed on the Access website for riders.

Access is participating in three ongoing delivery service programs. As of September 3rd Access has fulfilled 241,031 total deliveries. On July 17th the meal delivery programs with the Los Angeles City Department on Disability and the Khalsa Care Foundation concluded.

Access continues to operate at roughly 42% of pre-pandemic service levels. Staff is focusing on recovery and restoration of service with the guidance of public health partners and the county. General restoration factors include reducing delivery services, eliminating the same-day service pilot program, and relocating the North County transfer point back to Olive View Medical Center.

TPAC member Eric Hoch encouraged Access to submit their COVID-19 health and safety measures to APTA for recognition under the new Health and Safety Commitment Program.

OFFICER ELECTIONS

Motion: Kevin Parks McDonald moved to elect Gracie Davis as TPAC Chairperson and Diane Amaya as TPAC Vice Chairperson.

Second: Eric Hoch

Vote: Via roll call, all were in favor, motion approved.

Abstentions: None

PASSENGER OPINION SURVEY

Strategic Planner, Eric Haack, presented topics under consideration for future Passenger Opinion Surveys. Survey areas to explore include measuring customer access to technology, the relationship between ridership behavior and COVID-19, and the effectiveness of communications during the pandemic.

NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA

None raised.

ADJOURNMENT

Motion: Chairperson Gracie Davis requested a motion to adjourn.

First: Kellie S. Irving

Second: Diane Amaya

Vote: Meeting adjourned at 10:34 am.