

# access

## AGENDA

### TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING

Thursday, July 13, 2023

9:30 a.m. - 11:30 a.m.

**\*Webinar - Please see note below**

Time	Item	Item Description	Presenter	Disposition	Pages
	1.	Call to Order/Roll Call	Chair	Action	
	2.	Approve May 11, 2023 Minutes	Chair	Action	4-6
	3.	General Public Comment	Chair/Public	Information	
	4.	Executive Director's Report	Andre Colaiace	Information	
	5.	SSA Video (Jennifer Chacon CTI)	Access Staff	Presentation	
	6.	Access to Work Program Update	Eric Haack	Presentation	
	7.	Operations Report	Access Staff	Presentation	
	8.	Officer Nomination Subcommittee	Matthew Avancena	Possible Action	
	9.	New Business Raised Subsequent to the Posting of the Agenda	Members	Possible Action	
	10.	Adjournment	Chair	Action	

Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type

of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: Access Transportation Professionals Advisory Committee meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the committee both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at <http://accessla.org>. Documents, including Power Point handouts distributed to the committee by staff or committee members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the committee during a committee meeting: (1) before a specific agenzized item is debated and voted upon regarding that item and (2) general public comment. The exercise of the right to address the committee is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to Access staff. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited at the discretion of the Chair. Persons whose speech is impaired such that they are unable to address the committee at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair. The committee will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the committee may direct staff to investigate and/or schedule certain matters for consideration at a future committee meeting and the staff will respond to all public comment in writing prior to the next meeting.

### **\*NOTE**

#### NOTICE OF ALTERNATIVE PUBLIC COMMENT PROCEDURES

Pursuant to temporary revised Brown Act requirements, TPAC committee members will be participating via webinar. The public may submit written comments on any item on the agenda - 1) through email by addressing it to - [tpac@accessla.org](mailto:tpac@accessla.org) or 2) via US Postal mail by addressing it to - Access Services TPAC Comments, PO Box 5728, El Monte CA 91734. Please include your name, item number and comments in the correspondence. Comments must be submitted/received no later than 8:00 am on Thursday, July 13, 2023 so they can be read into the record as appropriate.

The public may also participate via the Zoom webinar link, or by teleconference. Please review the procedures to do so as follows -

#### How to Provide Public Comment in a Board Meeting via Zoom

##### Online

1. Click the Zoom link for the meeting you wish to join. Meeting information can be found at: [https://accessla.org/news\\_and\\_events/agendas.html](https://accessla.org/news_and_events/agendas.html). Make sure to use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari 7+. Certain functionality may be disabled in older browsers including Internet Explorer. You may also use this direct link - <https://us06web.zoom.us/j/88489799060>
2. Enter an email address and your name. Your name will be visible online while you are speaking.

3. When the TPAC Chair calls for the item on which you wish to speak, click on "raise hand." Speakers will be notified shortly before they are called to speak. Mute all other audio before speaking. Using multiple devices can cause an audio feedback.
4. Please note that the "Chat" feature is not enabled during the meeting for general public attendees. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
5. When called, please limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile will be muted.

Note: Members of the public will not be shown on video.

#### By phone

1. Call the Zoom phone number and enter the webinar ID for the meeting you wish to join. Meeting information can be found at:  
[https://accessla.org/news\\_and\\_events/agendas.html](https://accessla.org/news_and_events/agendas.html)
2. You can also call in using the following information -
3. Dial (for higher quality, dial a number based on your current location):  
US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or +1 312 626 6799 or +1 929 205 6099 or 833 548 0282 (Toll Free) or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free) or 833 548 0276 (Toll Free)  
Webinar ID: 884 8979 9060
4. When the TPAC Chair calls for the item on which you wish to speak, press \*9 to raise a hand. Speakers will be notified shortly before they are called to speak. Speakers will be called by the last four digits of their phone number. Please note that phone numbers in their entirety will be visible online while speakers are speaking.
5. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
6. When called, please state your name and limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile.

ITEM 2  
TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE  
MEETING MINUTES FOR THURSDAY MAY 11, 2023

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CALL TO ORDER

TPAC Chair Diane Amaya called the meeting to order at 9:33 am.

INTRODUCTIONS

**TPAC members and alternates in attendance:** Andre Madrid (METRO), Diane Amaya (City of Redondo Beach, Beach Cities Transit), Trini Ramirez (City of Pasadena, DOT), Rhoda Tong (East Los Angeles Regional Center), Silva Baghdanian (City of Glendale), Janna Smith (LADOT), LaShawn Gillespie (Foothill Transit), Nicola Carranza (Pomona Valley Transportation Authority).

**TPAC Members absent:** Frazier Watts (Gardena Bus), Adrianna Kendricks (Montebello Bus Lines), James Lee (Torrance Transit), Eric Hoch (City of Santa Monica, Big Blue Bus) Chaka Garbutt (Long Beach Transit) Esteban Rodriguez (Antelope Valley Transit Authority)

**Access staff in attendance:** Matthew Avancena, Eric Haack, Faustino Salvador, F Scott Jewell, Hector Rodriguez, Andre Colaiace, Veronica Guzman-Vanmarcke

APPROVE MARCH 9, 2023 MEETING MINUTES

Motion: Diane Amaya entertained a motion to approve the March 9, 2023 minutes.

First: Gracie Davis

Second: Silva Baghdanian

Abstain: LaShawn Gillespie

Vote: Via roll call, minutes were approved.

GENERAL PUBLIC COMMENT

Fernando Roldan made a public comment by stating that he is a member of California Communities Actively Living Independently Free. He knows there are some issues with the Next Gen program, especially in the Porter Ranch area. He invited them to join his meeting that afternoon at 1pm. He also added that by Metro removing certain routes from their service, it will hurt the riders and he believes it is against the ADA.

## **EXECUTIVE DIRECTOR'S REPORT**

Executive Director, Andre Colaiace, announced that the Federal Transit Administration reported that Access Services had successfully helped Redondo Beach in their triennial review in terms of completing the ADA paratransit portion of the triennial. They are continuing to work on our TNC Pilot Program and making progress. Global has had extensive discussions with Uber, and we believe that another contractor is also interested in pursuing that. They are targeting to launch in July of this year, although there are a lot of moving parts here. Randy Johnson and he were recently in Washington, D.C. They met with the FTA Office of Civil Rights to update them on Access Services and some of the things that they did during the pandemic. They also met with a few other legislative offices, congressional offices about an earmark request for the paratransit operations and maintenance facility in the city of Lancaster, California, which would be Access's first wholly owned paratransit operations and maintenance facility. On the House side, Congressman Mike Garcia, who represents the north county and Lancaster specifically has recommended to the Appropriations Committee for a \$3 million earmark. On the Senate side, Senator Alex Padilla has recommended to his Appropriations committee that they receive \$7 million. It's very good news that they have been afforded to the Appropriations committees on both sides of Congress.

## **FY 2024 DRAFT BUDGET**

Deputy Executive Director Hector Rodriguez gave an update on the consideration for the '23-'24 budget. As outlined in the slides, they asked HDR, which is their econometric firm, to provide them with a forecast for the upcoming fiscal year. They are provided with actuals through December and then they must project through the last six months of the current fiscal year as well as the upcoming fiscal year. They update the '23 forecast as well as forecast the next coming fiscal year, which is for FY '24.

## **TRAVEL MODE SURVEY RESULTS**

Eric Haack presented this item along with Catherine Veschi, project manager at Great Blue Research. They presented the results of a recent customer survey that focused on different transportation services that Access-eligible customers use to get around Los Angeles. Access has conducted a number of customer surveys in the past and they have used the results to determine overall customer satisfaction with Access's service or specific aspects of the services that Access provides. For instance, satisfaction with something like, beyond the curb service or focus on experiences that some customers have experience with, such as traveling with a mobility device or traveling with a service

animal. The survey being discussed today was a more focused survey asking about different transportation services that a customer may use to get around Los Angeles.

## OPERATIONS REPORT

Project Administrator, Faustino Salvador, presented the performance statistics and KPIs. Some highlights he shared were how Access staff assisted with the pickups and drop-offs at the Abilities Expo from March 10 to March 12. Access also shared a booth with L.A. Metro to speak to participate at the expo along with answering questions as well. Access assisted with the Walk MS (Muscular Sclerosis) event on April 16th. Stacy Nonoguchi, who is a recreation therapist at the Maryland center and UCLA thanked Access for their assistance for the event. Ms. Nonoguchi commended CTI supervisor Eugene Estrada for being terrific as the event went well. Access staff attended the South Los Angeles Regional Center AAC (Accessibility Advisory Committee) meeting on April 24. He and Mobility Management administrator, Steve Wrenn attended the meeting. They were able to answer all questions from SLARC staff and members. SLARC thanked Access for attending their first in-person AAC meeting. On May 1, 2023 they marked the one-year anniversary of First Transit providing service in the Antelope Valley. Lastly, Access is monitoring the OCTA strike and the potential impact on Access riders. Effective March 31, 2023, masks are no longer required but are strongly recommended for riders and drivers on board Access vehicles. This change in policy is in keeping with L.A. County and with the COVID-19 emergency declaration but they encourage masks for safety.

## NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA

No new business.

## ADJOURNMENT

Motion: Chair Diane Amaya requested a motion to adjourn at the meeting.  
First: Silva Baghdanian  
Second: Esteban Rodriguez  
Vote: Meeting adjourned at 10:39am.