

# access

## AGENDA

### TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING

Thursday, July 9, 2026

9:30 a.m. – 11:30 a.m.

3449 Santa Anita Avenue  
3<sup>rd</sup> Floor Council Conference Room  
El Monte, CA 91731

**\*Webinar - Please see note below**

Time	Item	Item Description	Presenter	Disposition	Pages
	1.	Call to Order/Roll Call	Chair	Action	
	2.	Approve May 14, 2026, Minutes	Chair	Action	4-6
	3.	General Public Comment	Chair/Public	Information	
	4.	Executive Director's Report	Andre Colaiace	Information	
	5.	FY 2027 Budget	Hector Rodriguez	Presentation	
	6.	Operations Report	Faustino Salvador	Presentation	
	7.	World Cup Update	Mike Greenwood	Presentation	
	8.	Officer Nominating Committee	Matthew Avancena	Information	
	9.	New Business Raised Subsequent to the Posting of the Agenda	Members	Possible Action	

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## 10. Adjournment

## Chair

## Action

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Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: Access Transportation Professionals Advisory Committee meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the committee both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at <http://accessla.org>. Documents, including Power Point handouts distributed to the committee by staff or committee members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the committee during a committee meeting: (1) before a specific agenda item is debated and voted upon regarding that item and (2) general public comment. The exercise of the right to address the committee is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to Access staff. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited to the discretion of the Chair. Persons whose speech is impaired such that they are unable to address the committee at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair. The committee will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the committee may direct staff to investigate and/or schedule certain matters for consideration at a future committee meeting and the staff will respond to all public comment in writing prior to the next meeting.

### **\*NOTE**

#### **NOTICE OF ALTERNATIVE PUBLIC COMMENT PROCEDURES**

Pursuant to temporary revised Brown Act requirements, TPAC committee members will be participating via webinar. The public may submit written comments on any item on the agenda - 1) through email by addressing it to - [tpac@accessla.org](mailto:tpac@accessla.org) or 2) via US Postal mail by addressing it to - Access Services TPAC Comments, PO Box 5728, El Monte CA 91734. Please include your name, item number and comments in the correspondence. Comments must be submitted/received no later than 8:00 am on Thursday, July 9, 2026, so they can be read into the record as appropriate.

The public may also participate via the Zoom webinar link, or by teleconference. Please review the procedures to do so as follows -

#### How to Provide Public Comment in a Board Meeting via Zoom

##### Online

1. Click the Zoom link for the meeting you wish to join. Meeting information can be found at: [https://accessla.org/news\\_and\\_events/agendas.html](https://accessla.org/news_and_events/agendas.html). Make sure to use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari 7+. Certain

functionality may be disabled in older browsers including Internet Explorer. You may also use this direct link - <https://us06web.zoom.us/j/83222119298>

2. Enter an email address and your name. Your name will be visible online while you are speaking.
3. When the TPAC Chair calls for the item on which you wish to speak, click on "raise hand." Speakers will be notified shortly before they are called to speak. Mute all other audio before speaking. Using multiple devices can cause audio feedback.
4. Please note that the "Chat" feature is not enabled during the meeting for general public attendees. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
5. When called, please limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile will be muted.

Note: Members of the public will not be shown on video.

By phone

1. Call the Zoom phone number and enter the webinar ID for the meeting you wish to join. Meeting information can be found at:  
[https://accessla.org/news\\_and\\_events/agendas.html](https://accessla.org/news_and_events/agendas.html)
2. You can also call in using the following information -
3. Dial (for higher quality, dial a number based on your current location):  
US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or +1 312 626 6799 or +1 929 205 6099 or 833 548 0282 (Toll Free) or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free) or 833 548 0276 (Toll Free)  
Webinar ID: 832 2211 9298
4. When the TPAC Chair calls for the item on which you wish to speak, press \*9 to raise your hand. Speakers will be notified shortly before they are called to speak. Speakers will be called by the last four digits of their phone number. Please note that phone numbers in their entirety will be visible online while speakers are speaking.
5. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
6. When called, please state your name and limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile.

TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE  
MEETING MINUTES FOR THURSDAY MAY 14, 2026

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CALL TO ORDER

TPAC Chair David Feinberg called the meeting to order at 9:32 a.m.

INTRODUCTIONS

**TPAC Members and alternates in attendance:** Chair - David Feinberg (Santa Monica Big Blue Bus), Fayma Ishaq (METRO), James Lee (Torrance Transit), Martha Graciano (LADOT), Pamela Tang (City of Glendale), Chaka Garbutt (Long Beach Transit), Erica Jacquez (Pomona Valley Transportation Authority), Sebastian Hernandez (City of Pasadena), Tisha Lane (AVTA), Denise Donovan (Orange County Transportation Authority), Liliana Huerta (East Los Angeles Regional Center)

**TPAC Members absent:** Lamicia Butler (Montebello Bus Lines), LaShawn Gillespie (Foothill Transit), Tyron Gunn (City of Redondo Beach).

**Access staff in attendance:** Matthew Avancena, Andre Colaiace, Jessica Volanos, Eric Haack, Catherine Vollmer (Great Blue)

APPROVE MARCH 12, 2026, MEETING MINUTES

Motion: David Feinberg entertained a motion to approve the March 12, 2026, minutes.

First: Fayma Ishaq

Second: Erika Jacquez

Abstain: None

Motion: Passed

GENERAL PUBLIC COMMENT

None

EXECUTIVE DIRECTOR'S REPORT

Andre Colaiace stated that they have had the desire to use TNCs like Uber and Lyft. Access was playing a lead role in a national coalition of transit agencies and disability groups that are working together to modify federal drug and alcohol rules to make it

easier to use TNCs. The coalition has sent letters to past FDA administrators, Veronica Vanderpool and Mark Molinaro on this issue, and they have plans to engage with an ex-FTA administrator, when they are approved. They are seeing some progress on the agency's side and the regulatory side. At the recent APTA Legislative Conference in Washington, D.C, it was reported that Matt Cahill, who is the Chief Counsel at the FTA, shared the following regarding a drug and alcohol rulemaking, saying, they will be modernizing the drug and alcohol testing rules to account for technological advancements, including TNCs like Uber and Lyft. There's progress on several fronts, and they will continue to be active on this issue and continue to monitor it. They have also discussed the possibility of using Waymo. They are interested in working with Waymo, for at least a pilot program and they are trying to meet with them again. The FY27 budget usually goes out in June, but because the Metro Board passes the whole budget in May, and Metro Board will be dark in both June and August, the budget item has been pushed to July. Nevertheless, they will bring the Access budget to the Access Board, as is customary, on June 22nd for final approval. Many Access staff participated in the Long Beach Transit Triennial Review with the Federal Transit Administration.

### **CUSTOMER SATISFACTION SURVEY RESULTS**

Eric Haack, Manager of Strategic Planning with Access Services, was co-presenting this item with Catherine Vollmer, Project Manager at Great Blue Research. They recently completed the General Customer Satisfaction Survey, which was conducted earlier this year. Access has conducted customer satisfaction surveys in the past. This is one of many tools that Access uses to determine whether the agency is meeting customer needs and expectations. Catherine Vollmer went into depth on their research methodology for this year's survey. They used a multi-pronged, multi-method approach to collect as much data as they could. Both the digital survey portion is primarily through email distribution, text message distribution, and some QR codes on flyers. They discussed the details and results of the survey.

### **PUBLIC COMMENT**

None

### **OPERATIONS REPORT**

Jessica Volanos provided the Operations update. The Access Board approved a recommendation authorizing the contract extension with City of Santa Clarita for service in the Santa Clarita region through June 30, 2028. Turning to major events, Access has been actively preparing for the FIFA World Cup matches, taking place in June and July. On April 23rd, Access met with officials from both FIFA and SoFi

Stadium to finalize coordination plans aimed at ensuring riders are dropped off and picked up as close to the venue as possible, while remaining mindful of the venue's security requirements. Access is also going to establish a temporary stand at SoFi Stadium during the games to maintain safe and reliable transportation service. They're also pleased to share that Stand 1 and Stand 2 at Glendale Community College have been reestablished following an extensive construction period at the campus. The Access Stand directory has been updated on Access's website to reflect the STAN's information. Finally, through the month of April, Access staff conducted outreach efforts at several locations, including East Valley Adult Day Healthcare Center in Panorama City, Kaiser Permanente, Antelope Valley, and Lancaster, the Lincoln Learning Center in South El Monte, and Daylight Adult Day Healthcare Center in Los Angeles. In addition, staff are also in the process of completing the 100% driver file audit across all six regions to verify compliance with contractual requirements related to continuous driver training and updated credentials.

#### **NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA**

None

#### **ADJOURNMENT**

Motion: Fayma Ishaq made a motion to adjourn the meeting. Sebastian Hernandez seconded the motion.

Vote: Meeting adjourned at 10:33 a.m.