

# TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING Thursday, May 11, 2023 9:30 a.m. - 11:30 a.m.

# 3449 Santa Anita Avenue 3<sup>rd</sup> Floor Council Conference Room El Monte, CA 91731

Remote Public Link https://us06web.zoom.us/j/85410130447
Dial In - 888 788 0099 (Toll Free) or
669 900 6833
Meeting Number - 854 1013 0447
\*Please see note below.

| Item | Item Description  | Presenter  | Disposition   | Pages  |
|------|---|--|---|--|
| 1.   | Call to Order/Roll Call   | Chair  | Action  |  |
| 2.   | Approve March 9, 2023<br>Minutes                                  | Chair  | Action  | 4-6  |
| 3.   | General Public Comment  | Chair/Public   | Information   |  |
| 4.   | Executive Director's Report                                       | Andre Colaiace   | Information   |  |
| 5.   | FY 2024 Draft Budget  | Hector Rodriguez   | Presentation  |  |
| 6.   | Travel Mode Survey Results  | Eric Haack & Great<br>Blue Research  | Presentation  |  |
| 7.   | Operations Report   | Faustino Salvador  | Presentation  |  |
| 8.   | New Business Raised<br>Subsequent to the Posting<br>of the Agenda | Members  | Possible<br>Action  |  |
|      | 1.<br>2.<br>3.<br>4.<br>5.<br>6.                                  | <ol> <li>Call to Order/Roll Call</li> <li>Approve March 9, 2023 Minutes</li> <li>General Public Comment</li> <li>Executive Director's Report</li> <li>FY 2024 Draft Budget</li> <li>Travel Mode Survey Results</li> <li>Operations Report         <ul> <li>New Business Raised</li> <li>Subsequent to the Posting</li> </ul> </li> </ol> | <ol> <li>Call to Order/Roll Call Chair</li> <li>Approve March 9, 2023 Chair</li> <li>General Public Comment Chair/Public</li> <li>Executive Director's Report Andre Colaiace</li> <li>FY 2024 Draft Budget Hector Rodriguez</li> <li>Travel Mode Survey Results Eric Haack &amp; Great Blue Research</li> <li>Operations Report Faustino Salvador</li> <li>New Business Raised Subsequent to the Posting Members</li> </ol> | <ol> <li>Call to Order/Roll Call Chair Action</li> <li>Approve March 9, 2023 Chair Action</li> <li>General Public Comment Chair/Public Information</li> <li>Executive Director's Report Andre Colaiace Information</li> <li>FY 2024 Draft Budget Hector Rodriguez Presentation</li> <li>Travel Mode Survey Results Eric Haack &amp; Great Blue Research Presentation</li> <li>Operations Report Faustino Salvador Presentation</li> <li>New Business Raised Subsequent to the Posting Members Possible Action</li> </ol> |

# **9.** Adjournment

Chair

Action

Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: Access Transportation Professionals Advisory Committee meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the committee both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at http://accessla.org. Documents, including Power Point handouts distributed to the committee by staff or committee members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the committee during a committee meeting: (1) before a specific agenized item is debated and voted upon regarding that item and (2) general public comment. The exercise of the right to address the committee is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to Access staff. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited at the discretion of the Chair. Persons whose speech is impaired such that they are unable to address the committee at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair. The committee will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the committee may direct staff to investigate and/or schedule certain matters for consideration at a future committee meeting and the staff will respond to all public comment in writing prior to the next meeting.

#### \*NOTE

The public may also participate via the Zoom webinar link, or by teleconference. Please review the procedures to do so as follows -

How to Provide Public Comment in a Board Meeting via Zoom

#### Online

- 1. Click the Zoom link for the meeting you wish to join. Meeting information can be found at: <a href="https://accessla.org/news\_and\_events/agendas.html">https://accessla.org/news\_and\_events/agendas.html</a>. Make sure to use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari 7+. Certain functionality may be disabled in older browsers including Internet Explorer. You may also use this direct link <a href="https://us06web.zoom.us/j/85410130447">https://us06web.zoom.us/j/85410130447</a>
- 2. Enter an email address and your name. Your name will be visible online while you are speaking.
- 3. When the TPAC Chair calls for the item on which you wish to speak, click on "raise hand." Speakers will be notified shortly before they are called to speak. Mute all other audio before speaking. Using multiple devices can cause an audio feedback.
- 4. Please note that the "Chat" feature is not enabled during the meeting for general public attendees. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
- 5. When called, please limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile will be muted.

Note: Members of the public will not be shown on video.

## By phone

- Call the Zoom phone number and enter the webinar ID for the meeting you wish to join. Meeting information can be found at: https://accessla.org/news\_and\_events/agendas.html
- 2. You can also call in using the following information -
- Dial (for higher quality, dial a number based on your current location):
   US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or +1 312 626 6799 or +1 929 205 6099 or 833 548 0282 (Toll Free) or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free) or 833 548 0276 (Toll Free)
   Webinar ID: 854 1013 0447
- 4. When the TPAC Chair calls for the item on which you wish to speak, press \*9 to raise a hand. Speakers will be notified shortly before they are called to speak. Speakers will be called by the last four digits of their phone number. Please note that phone numbers in their entirety will be visible online while speakers are speaking.
- 5. If you cannot use the "raise hand" feature, the please submit a written comment as outlined above.
- 6. When called, please state your name and limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker's Zoom profile.

# ITEM 2 TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING MINUTES FOR THURSDAY MARCH 9, 2023

#### **CALL TO ORDER**

TPAC Chair Diane Amaya called the meeting to order at 9:33 am.

#### **INTRODUCTIONS**

**TPAC** members and alternates in attendance: Fayma Ishaq (METRO), Esteban Rodriguez (Antelope Valley Transit Authority), Diane Amaya (City of Redondo Beach, Beach Cities Transit), Trini Ramirez (City of Pasadena, DOT), Rhoda Tong (East Los Angeles Regional Center), Kevin Parks McDonald (Foothill Transit), Silva Baghdanian (City of Glendale), Janna Smith (LADOT), Erica Jacquez (Pomona Valley Transportation Authority)

**TPAC Members absent:** Frazier Watts (Gardena Bus), Adrianna Kendricks (Montebello Bus Lines), James Lee (Torrance Transit), Eric Hoch (City of Santa Monica, Big Blue Bus) Chaka Garbutt (Long Beach Transit)

Access staff in attendance: Matthew Avancena, Karen Gilbert, Vince Pena, Mike Greenwood, Andre Colaiace, Veronica Guzman-Vanmarcke

#### **APPROVE JANUARY 12, 2023 MEETING MINUTES**

Motion: Diane Amaya entertained a motion to approve the January 12, 2023 minutes.

First: Gracie Davis

Second: Esteban Rodriguez

Vote: Via roll call, minutes were approved.

## **GENERAL PUBLIC COMMENT**

Fernando Roldan made a public comment by stating that he is a member of California Communities Actively Living Independently Free. He knows there are some issues with the Next Gen program, especially in the Porter Ranch area. He invited them to join his meeting that afternoon at 1pm. He also added that by Metro removing certain routes from their service, it will hurt the riders and he believes it is against the ADA.

#### **EXECUTIVE DIRECTOR'S REPORT**

Executive Director, Andre Colaiace, announced that Access had their semi-annual community meeting on Saturday with a very good turnout with over 100 attendees. Staff discussed several topics from eligibility to IT and for the first time a presentation was made about how riders can get involved in Access. He thanked Randy Johnson and his team for organizing the meeting. With the return of congressionally directed spending, staff has been working with Access's federal affairs team at Simon and Company to develop a request for funding for Access's proposed Antelope Valley Paratransit operations and maintenance facility. They are in the process, but it is competitive and there are far more funding requests than available funding. Finally, at the last Board meeting, they approved the TNC pilot project concept, which will allow our contractors to use TNCs for a small portion of their trips. They have received interest from two contractors who want to participate in the program and will keep TPAC updated as the project moves along.

#### **BUDGET UPDATE**

Deputy Executive Director Hector Rodriguez gave an update on the current budget FY 2023 as well as a small insight into FY 2024.

#### **ELIGIBILITY SERVICES CONTRACT SCOPE**

Eligibility Manager, Karen Gilbert, stated that the current eligibility contract was awarded to Medical Transportation Management, MTM, back in 2017. She stated the contract would end in June 2024. She gave an update on the upcoming scope of work for Eligibility services.

#### **OPERATIONS REPORT**

Project Administrator, Vicente Pena, presented the performance statistics and KPIs. He stated that some of the highlights were already mentioned by Andre Colaiace, but he added that Access had a very successful community meeting and that they continue to explore new ideas to provide the best possible service.

#### NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA

Diane Amaya announced that Redondo Beach transit had completed the construction of the new transit center at the end of calendar year 2022. They had a ribbon cutting ceremony on January 29, 2023. She thanked Access staff members who joined them for the wonderful event and celebration. They had more than 200 guests and it was a

great turnout. They are hoping customers will take advantage of the brand new facility for connectivity to other lines so that they can complete the destination.

Andre Colaiace stated it was a great event and thanked her for the invitation.

Chair Amaya added that the FTA Triennial Reviews will start this year and she is sure that there will be transit operators that will be busy with the FTA triennials beginning in the next month or so.

## **ADJOURNMENT**

Motion: Chair Diane Amaya requested a motion to adjourn at the meeting.

Vote: Meeting adjourned at 10:25am.