

access

AGENDA

TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE MEETING

Thursday, September 10, 2026

9:30 a.m. – 11:30 a.m.

3449 Santa Anita Avenue
3rd Floor Council Conference Room
El Monte, CA 91731

***Webinar - Please see note below**

Time	Item	Item Description	Presenter	Disposition	Pages
	1.	Call to Order/Roll Call	Chair	Action	
	2.	Approve July 9, 2026, Minutes	Chair	Action	4-7
	3.	General Public Comment	Chair/Public	Information	
	4.	Executive Director's Report	Andre Colaiace	Information	
	5.	Operations Report	Jessica Volanos	Presentation	
	6.	Olympic and Paralympic Games Planning Update	Mike Greenwood	Presentation	
	7.	Super El Nino Preparation	Alex Chrisman	Presentation	
	8.	New Business Raised Subsequent to the Posting of the Agenda	Members	Possible Action	
	9.	Adjournment	Chair	Action	

Access Services does not discriminate based on disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type

of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.

Note: Access Transportation Professionals Advisory Committee meetings are held pursuant to the Ralph M. Brown Act [Cal. Gov. Code §54950] and are open to the public. The public may view and obtain all written information supporting this agenda provided to the committee both initially and supplementary prior to the meeting at the agency's offices located at 3449 Santa Anita Avenue 3rd Floor, El Monte, California and on its website at <http://accessla.org>. Documents, including Power Point handouts distributed to the committee by staff or committee members at the meeting will simultaneously be made available to the public. Three opportunities are available for the public to address the committee during a committee meeting: (1) before a specific agenda item is debated and voted upon regarding that item and (2) general public comment. The exercise of the right to address the committee is subject to restriction as to time and appropriate decorum. All persons wishing to make public comment must fill out a yellow Public Comment Form and submit it to Access staff. Public comment is generally limited to three (3) minutes per speaker and the total time available for public comment may be limited to the discretion of the Chair. Persons whose speech is impaired such that they are unable to address the committee at a normal rate of speed may request the accommodation of a limited amount of additional time from the Chair but only by checking the appropriate box on the Public Comment Form. Granting such an accommodation is in the discretion of the Chair. The committee will not and cannot respond during the meeting to matters raised under general public comment. Pursuant to provisions of the Brown Act governing these proceedings, no discussion or action may be taken on these matters unless they are listed on the agenda, or unless certain emergency or special circumstances exist. However, the committee may direct staff to investigate and/or schedule certain matters for consideration at a future committee meeting and the staff will respond to all public comment in writing prior to the next meeting.

***NOTE**

NOTICE OF ALTERNATIVE PUBLIC COMMENT PROCEDURES

Pursuant to temporary revised Brown Act requirements, TPAC committee members will be participating via webinar. The public may submit written comments on any item on the agenda - 1) through email by addressing it to - tpac@accessla.org or 2) via US Postal mail by addressing it to - Access Services TPAC Comments, PO Box 5728, El Monte CA 91734. Please include your name, item number and comments in the correspondence. Comments must be submitted/received no later than 8:00 am on Thursday, September 10, 2026, so they can be read into the record as appropriate.

The public may also participate via the Zoom webinar link, or by teleconference. Please review the procedures to do so as follows -

How to Provide Public Comment in a Board Meeting via Zoom

Online

1. Click the Zoom link for the meeting you wish to join. Meeting information can be found at: https://accessla.org/news_and_events/agendas.html. Make sure to use a current, up-to-date browser: Chrome 30+, Firefox 27+, Microsoft Edge 12+, Safari 7+. Certain functionality may be disabled in older browsers including Internet Explorer. You may also use this direct link - <https://us06web.zoom.us/j/86589440200>
2. Enter an email address and your name. Your name will be visible online while you are speaking.

3. When the TPAC Chair calls for the item on which you wish to speak, click on “raise hand.” Speakers will be notified shortly before they are called to speak. Mute all other audio before speaking. Using multiple devices can cause audio feedback.
4. Please note that the “Chat” feature is not enabled during the meeting for general public attendees. If you cannot use the “raise hand” feature, the please submit a written comment as outlined above.
5. When called, please limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker’s Zoom profile will be muted.

Note: Members of the public will not be shown on video.

By phone

1. Call the Zoom phone number and enter the webinar ID for the meeting you wish to join. Meeting information can be found at:
https://accessla.org/news_and_events/agendas.html
2. You can also call in using the following information -
3. Dial (for higher quality, dial a number based on your current location):
US: +1 669 900 6833 or +1 346 248 7799 or +1 253 215 8782 or +1 301 715 8592 or +1 312 626 6799 or +1 929 205 6099 or 833 548 0282 (Toll Free) or 877 853 5247 (Toll Free) or 888 788 0099 (Toll Free) or 833 548 0276 (Toll Free)
Webinar ID: 865 8944 0200
4. When the TPAC Chair calls for the item on which you wish to speak, press *9 to raise your hand. Speakers will be notified shortly before they are called to speak. Speakers will be called by the last four digits of their phone number. Please note that phone numbers in their entirety will be visible online while speakers are speaking.
5. If you cannot use the “raise hand” feature, the please submit a written comment as outlined above.
6. When called, please state your name and limit your remarks to three minutes. An audio signal will sound at the three-minute mark and the Chair will have the discretion to mute you at any point after that. After the comment has been given, the microphone for the speaker’s Zoom profile.

TRANSPORTATION PROFESSIONALS ADVISORY COMMITTEE
MEETING MINUTES FOR THURSDAY JULY 9, 2026

CALL TO ORDER

TPAC Chair David Feinberg called the meeting to order at 9:30 a.m.

INTRODUCTIONS

TPAC Members and alternates in attendance: Chair - David Feinberg (Santa Monica Big Blue Bus), Fayma Ishaq (METRO), Ryan Plumb (Torrance Transit), Martha Graciano (LADOT), Silva Baghdanian (City of Glendale), Chaka Garbutt (Long Beach Transit), Britt Card (City of Pasadena), Denise Donovan (Orange County Transportation Authority), Liliana Huerta (East Los Angeles Regional Center), Tyron Gunn (City of Redondo Beach)

TPAC Members absent: Lamicia Butler (Montebello Bus Lines), LaShawn Gillespie (Foothill Transit), Tisha Lane (AVTA), Erica Jacquez (Pomona Valley Transportation Authority)

Access staff in attendance: Matthew Avancena, Andre Colaiace, Mike Greenwood, Hector Rodriguez, Faustino Salvador

APPROVE MAY 14, 2026, MEETING MINUTES

Motion: David Feinberg entertained a motion to approve the May 14, 2026 minutes.

First: Chaka Garbutt

Second: Fayma Ishaq

Abstain: Silva Baghdanian

Motion: Passed

GENERAL PUBLIC COMMENT

Fernando Roldan made a public comment by stating that it's the happy belated 250th birthday to the United States of America. Just a reminder that Access Services recognizes this month as Disability and Pride Month, with the 36th anniversary of the Americans with Disabilities Act. He said the next meeting for Metro for the Accessibility Advisory Committee will be in August and they are more than welcome to attend. Since they have just passed the budget, he wants to make sure that the new budgets for all

the regions reflect the salary of increases for drivers and staff and dispatch as well. Same day reservations should also be another priority, not necessarily mandatory.

EXECUTIVE DIRECTOR'S REPORT

Andre Colaiace stated that they proposed an Instacart pilot program, where they would buy Instacart memberships for a small group of pilot participants. About a week ago, they received interest from about 175 applicants for this pilot program. They have enrolled about a half dozen to place test orders, because they want to work out the kinks in the program. Based on those results, they will then secure and distribute memberships to the broader applicant pool. As the program continues, they will evaluate it for its cost effectiveness and go back to the Board later this year. Another item they recently worked on jointly with Metro is to solve the issue for some of the contractor's getting tickets when parking. The State law now allows transit agencies to use cameras to automatically issue tickets to vehicles that are parked in bus lanes. Sometimes Access vehicles and taxis need to drop off customers in front of an address that also happens to be a bus lane. The drivers were getting issued tickets, and they had to spend time challenging them. Hopefully this will solve the issue, they are now providing Metro with a list of license plates every month to exempt vehicles performing Access trips from getting ticketed. They also have a couple of changes coming to the Board of Directors. They have nine members and recently, the appointee from the mayor's office, Theresa Devera, she stepped down. Myrna Cabanban joined the Board. Myrna is a long-time Access customer, and also a member of the LA City Commission on Disabilities. Liam Matthews is also resigning and, the independent living centers are responsible for filling this vacancy through an open public process. They are going to start the process and hopefully will get a replacement for the ILCs can be represented on the Access Board of Directors.

PUBLIC COMMENT

Fernando Roldan made a public comment by stating that the Board and staff should join them in the Accessibility Advisory Committee meeting. He encourages them to come and talk about these issues so they can help each other.

FY 2027 BUDGET

Hector Rodriguez spoke about the budget that was approved by the Board of Directors recently. Last month, he presented to the Board and ran the calculations. He went through the numbers and gave a detailed presentation for FY27. In terms of the draft budget, the FY 26/27 operations contract management takes up the bulk of the budget at 320 million versus 292 million for FY 26. It is about 9.7% increase over last year. CTSA is a very important and vital function that they perform on behalf of the county. They provide training for the regions. It shows a very large increase, but it's a small dollar amount, \$562,000 versus \$433,000. That's due to a staff member being misclassified

in another department, so that's the reason for the increase. In FY27, they only have about \$15 million for rolling stock. For the Avalon, there's 3.3 million that's being asked of Metro to provide. That brings about \$18 million or so for capital, not including the \$8 million for capital construction that's coming from the construction fund that's slated for the Antelope Valley construction. The only thing they need and is left to do is to take this item to Metro to request for funding next week. They are still trying to negotiate the MOU but are waiting for a draft for Metro.

PUBLIC COMMENT

Fernando Roldan made a public comment by stating that in the future budget they need to include same day reservations. He is glad to hear the Instacart pilot program will work.

OPERATIONS REPORT

Faustino Salvador provided the Operations update. He stated that Access has conducted outreach across Los Angeles County. June was focused on a variety of locations, ranging from the Harbor Regional Center in Torrance, Santa Clarita Valley Senior Center in Santa Clarita, the Antelope Valley Senior Center and High Desert Regional Center in L Braille Institute, Better Living ADHC, and Able Inc. across the Los Angeles Basin. Combined, these locations have accounted for 8,909 trips for the calendar year thus far.

PUBLIC COMMENTS

Fernando Roldan made a public comment by stating that he thinks there is an issue with the northern region, where they need to create a budget to extend the lines, especially on the weekends. They have to work with Antelope Valley Authority of Lancaster or Palmdale and all to make sure that extension happens. Unfortunately, he is just not happy with some of the results of how they're doing these routes. He also challenged the TPAC officers to also join in these efforts.

WORLD CUP UPDATE

Mike Greenwood stated that Access played a role in getting riders to and from World Cup matches the 2026 FIFA World Cup, it is almost over now, with 7 of 8 matches in the book. The final match will take place tomorrow at 12 noon, Spain versus Belgium. Through seven matches, Access has transported a total of 296 passengers, a combination of shuttle trips operated on behalf of Metro, and ADA trips for Access eligible riders. Service so far has gone well and has included using their shuttle vehicles to help fixed-street operators handle some challenges that have popped up now and again. He showed some photographs from the stadium showing their operation. It shows the World Cup decals in one of the curbside windows, right behind the door

where the lift is. It also features an Access stand sign on a sandwich board in the foreground, as well as a disabled rider in a wheelchair on the vehicle lift. FIFA, the organizer behind the World Cup, worked with Access to designate the main pick-up and drop-off location, which happens to be much closer to the stadium than the spots where all the fixed-route shuttles are picking up and dropping off. Staff met with event organizers early on, building the relationships needed to obtain the best outcome for our passengers. Staff have also been working side by side with Metro throughout the planning and execution of the service. They have had staff inside Metro's World Cup Games Enhanced Transit Service Control Center at Metro's headquarters in downtown Los Angeles. The RSI team has been instrumental in helping riders and coordinating the operation with the contractors and with FIFA directly at the stadium to provide public transportation to the World Cup. Metro designed a network of 15 different shuttle routes from locations around Los Angeles and Orange counties. Those routes are operated by Metro and many of the regional transit operators, including OCTA, RTA, Omnitrans, and many other agencies. He explained all the support Access has given through the World Cup games.

OFFICER NOMINATING COMMITTEE

Matthew Avancena stated that the TPAC must establish an officer nominating committee to help select officers for the next year. He asked for two volunteers from the officers. David Feinberg and Silva Baghdanian volunteered for this.

NEW BUSINESS RAISED SUBSEQUENT TO THE POSTING OF THE AGENDA

None

ADJOURNMENT

Motion: David Feinberg made a motion to adjourn the meeting. Britt Card seconded the motion.

Vote: Meeting adjourned at 10:35 a.m.