Louis Burns
Access Community Liaison

**Access Services**
Volume 9, Issue 8
October 21, 2016

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# Behind the Scenes

## Executive Director's Report

I would like to congratulate the Los Angeles County Commission on Disabilities on another successful Access Awards Luncheon! This event, which was celebrating its 25th anniversary, honored a number of individuals and organizations from across Los Angeles County who have made significant contributions to the disabled community. Congratulations to Commission President Carlos Benavides, 1st Vice President Janet Neal and 2nd Vice President (and Access Boardmember) John Troost for putting together such an inspirational event.

We are proud to report that one of Access' own, Community Liaison Louis Burns, was awarded the Chairperson's Award at the event. Louis has worked with the disability community for over four decades and his singular focus on providing exceptional customer service has made a positive impact on Access and many of our customers. I would like to thank the Commission for honoring Louis and we look forward to next year's event!

***Andre Colaiace***
***Interim Executive Director***

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## Access Services Recognizes Employee Service

Access recently recognized the following long-term employees for their years of service to Access in order to honor them for the part they play in maintaining our performance standards and commitment to excellence.

**20 years of service**: Steve Montes, Richard Streiff, and F. Scott Jewell
**15 years of service**: Rycharde Martindale-Essington, Cynthia Perkins Stevenson, Matthew Avancena and Steve Chang
**10 Years of Service**: Thomas Johnson, Victoria Moore, Louis Burns, Faustino Salvador, Phillip Rice and Andre Colaiace

The service award symbolizes the time they've given to help Access become the company that it is today. Their talents and efforts already have helped the agency achieve excellence in many areas. Thanks for all of your efforts and your continued service to Access!

***Faye Moseley, Deputy Executive Director, Human Resources***

**20 years of service: Steve Montes, Rick Streiff, F. Scott Jewell**

**15 years of service: Cynthia Stevenson, Steve Chang, Rycharde Martindale, Matt Avancena**

# Access Attends Special Needs Network Fundraising Event

On October 8th, I represented Access Services as a Community Partner attending the Special Needs Network's 11th Annual Evening Under the Stars Event at Sony Pictures. Event honorary chairs were Supervisor Mark Ridley-Thomas and Council member Curren D. Price, Jr. The event brought together five hundred of Los Angeles' health, education, business and political leaders to recognize champions for families and children with special developmental needs.

The evening honorees included Emmy Award winning daytime talk show, The Doctors, who received the Innovators Award and renowned pediatric surgeon Henri Ford, MD, Vice President and Surgeon in Chief at Children's Hospital Los Angeles who won the Vanguard Award. Two Game Changer Awards were given to Alva Mason, Director of African American Strategies at Toyota and Les Ybarra, Executive Director of Southern California Blue Cross/Medicaid at Anthem Blue Cross. The event fund-raising efforts will sustain and expand SNN's health and human services programs as well as the development of the game-changing comprehensive autism clinic on the campus of Martin Luther King Hospital and Healthcare Center. The clinic will impact thousands of children and their families and be at the forefront of innovative healthcare models.

**Los Angeles County Supervisor Mark Ridley-Thomas**

Areva Martin, a civil and human rights attorney and well-known TV personality,is the President and Co-Founder of Special Needs Network (SNN). SNN is a non-profit, community -based organization dedicated to raising public awareness and impacting public policy of developmental disabilities while providing education and resources to all. SNN serves as a link between under-served communities and mainstream developmental disability organizations as well as governmental institutions. Since its inception, SNN has provided resources and services to thousands of families through various programs on health and human services, education, awareness, outreach as well as advocacy.

***Faye Moseley, Deputy Executive Director, Human Resources***

## Southern California Resource Services First Annual Disability Pride Parade

On Sunday, October 9th, 2016 SCRS-IL (Southern California Resource Services for Independent Living) hosted their First Annual Disability Pride Parade & Festival. SCRS-IL Executive Director Rudy Contreras, Program Manager Hector Ochoa, and Janet Neal, Los Angeles County Commissioner on Disability, were instrumental in putting together this event. Sarah Triano served as Grand Marshal. This event had over 700 hundred individuals in attendance and the majority of them had some form of a disability.

Access was invited to manage a vendor table where we provided information on how to apply for Access; alternative transit options available within our service area and in some cases outside our service area. Access staff addressed some service issues and provided clarification on some policies and procedures. There was a constant flow of those wanting information and our attendance proved to be valuable to the immediate community and to the many who attended from outside of Downey.

SCRS-IL wanted to send the message with this event that, regardless of your disability and how society has treated you, people with disabilities should be celebrated for their abilities and contributions to our community. SCRS-IL is already in the early stages of planning next year's event, which will be held in the City of Los Angeles.

***Louis Burns, Community Liaison***

## Resurrection Church Senior Center Presentation

On September 19th, Mayra Perez-Calderon, Stephen Wrenn, as well as Mobility Management Partners' Monica Marroquin were invited to the Resurrection Church in Boyle Heights to meet with senior club members.

Vice President of the Senior Center and club member, Ms. Martha Diaz invited Access to present to their 50 + members. Access had the opportunity to provide information regarding eligibility criteria, the evaluation process, how to use the service and share information regarding alternative transportation options. Topics of discussion were, "Is there a cap in how many trips I can take in a year?" and "Are there Access programs in other states?" Information on trip limitations and how to use paratransit in other counties and states was well received.

Eager to learn the benefits of joining Access, members were engaged and asked many questions. By providing senior club members this information, Access strives to give members the opportunity to make an informed decision regarding what type of transportation is most useful for them.

***Mayra Perez-Calderon, Mobility Management Counselor***

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## Rider Comments

"I would like to file a Smile for driver Dean Robison. He was the nicest person I have ever met, he worked very hard to get me situated in the van. Dean was very professional."

***Reymundo Hernandez***
(customer since July 2014)

"I would like to file a Smile for Ruben at Antelope Valley dispatch. He was very kind, calm, extremely helpful, and courteous."

***Larry Dwosh***
(customer since April 2008)

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## Oracle OpenWorld 2016 Conference

Last month, I attended the Oracle OpenWorld 2016 Conference in San Francisco, CA. Oracle OpenWorld is an annual Oracle event for business decision-makers, IT management, developers, consultant partners and end users. It attracted some 60,000 visitors this year and several million followers of the event online. For this year, Oracle showcased its cloud-based subscription services such as software as a service (SaaS), platform as a service (PaaS) and infrastructure as a service (IaaS).

The event kicked off with keynote speeches from Diane Bryant, Executive Vice President and General Manager of the Data Center Group of Intel; and Larry Ellison, Executive Chairman and CTO of Oracle. Diane Bryant discussed the technology innovations that Intel, Oracle, and partners are creating to deliver the next wave of enterprise opportunity. Larry Ellison shared his vision for Oracle Cloud and customer success in the cloud. Several keynote speakers from Oracle, Intel, Consultant Partners and Oracle clients shared their vision for the future of the cloud during the five-day event.

Hundreds of exhibitors, sponsors and experts were present to showcase the latest Oracle technology, solution innovations, and technologies relevant to the business needs.

During the five-day event, I attended several ERP Central sessions regarding ERP Cloud Financials new features for Release 11, Accounts Payable, OCR capabilities and Automation, Accounts Receivable,Fixed Assets Management, Cash Management, user implementation experiences and success stories.

I was able to meet up with the Technology, Sales, Procurements, Product Support and Developer teams from Oracle to discuss concerns and issues with the New ERP Cloud software. I also participated in the usability feedback session regarding future enhancements to the software as presented by the developers from the Research Team. The evening's entertainment for the Oracle Appreciation Event was held at AT&T Park Stadium with live performances from Sting and Gwen Stefani.

***Rene Arrieta, General Accounting Supervisor***