I would like to thank everyone who was able to attend our Informational Membership Forum on Tuesday December 16th. Access remains committed to keeping our stakeholders informed about our progress in resolving the various regulatory issues facing the region.

All of us at Access Services would like to wish each of you a Happy Holiday! We hope that the coming year will bring you peace, good health, good cheer, and prosperity.

Shelly Verrinder
Executive Director
Access Services staff F Scott Jewell, COO; Faye Moseley, Deputy Executive Director, Administration; and Hector Rodriguez, Controller, were proud to be in attendance at the WTS 28th Annual Scholarship & Awards Dinner on Thursday, November 13. Foothill Transit was honored as Employer of the Year. Doran Barnes, Access Services Board Chair and Executive Director of Foothill Transit, Foothill Transit Board Member and Foothill staff were on hand to accept the WTS award (see photograph attached).

Other awards recipients included Woman of The Year, Gina Marie Lindsay (Los Angeles World Airport); Innovative Transportation Solutions Award, Port of Los Angeles (Berths 142-147 Backland Redevelopment Project); Diversity Leadership Award, Gwin Correa (Caltrans); Co-Members of the Year, Lisa Karwoski (Hatch Mott MacDonald) and Amanda Smith (Fehr & Peers); and Educator of the Year, (Amy L. Grat (CEO, International Trade Education Programs-ITEP). Scholarships were also awarded to local high school and college students. Emcees for this year’s event were Stephanie Wiggins (LA Metro) and Hasan Ikhrata (SCAG).

Founded in 1977, WTS is an international organization dedicated to building the future of transportation through the global advancement of women. Boasting more than 5,000 members--both women and men--WTS is helping women find opportunity and recognition in the transportation industry. Through its professional activities, networking opportunities, and unparalleled access to industry and government leaders, WTS is turning the glass ceiling into a career portal. WTS stands for Women’s Transportation Seminar, which was how it was named when founded in 1977 when women couldn’t get subsidized for association memberships unless they were educational. But times have changed, and now joining an association is an opportunity for women and men to take advantage of working together and benefit each other in their careers.

Faye Moseley
Deputy Executive Director
Administration

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Luis Pacheco Named Employee of the Quarter

The Access Employee of the Quarter is recognized for his/her outstanding performance and exemplifies our Mission and Vision Statements. This quarter’s winner goes above and beyond the expectations and requirements of his area of responsibility.

Nominated for his great work ethic and drive to take initiative, Luis is devoted to making a difference for the customer as well as Access. As Safety Analyst for Access Services, Luis’ role involves implementing and managing emergency protocols for Access staff and service providers.

Luis is reliable, energetic, and the “go to” person at Access if you need something done - and everyone at Access knows that Luis will always go the extra mile. Luis is not only a dedicated employee but also committed to expanding his knowledge and skills, as evidenced by the successful completion of his Bachelors of Science Degree in Business Management from University of Phoenix.

Some of his more recent accomplishments were the successful implementation of the Smart Drive On Board video camera system, the Driver Incentive Program, and assisted with the Emergency Preparedness Program.

Luis received his award at the Halloween Extravaganza on October 31 when Mike Greenwood, Director of Safety & Risk Management shared a few complimentary words about how Luis works very diligently to provide high quality service to Access.

Congratulations Luis!
Access attends COMTO Southern California Regional

COMTO National, New Business and Opportunities. Moderator and keynote speaker of the meeting was Stephanie Wiggins, Executive Director, Vendor/Contract Management-LA Metro along with keynote speaker, Col. Ret. Jim Paige, Senior Advisor and Chief Strategist-COMTO National. Guest panelists included Don Sepulveda, Executive Officer-Regional Rail, LA Metro; Jerry Jacobsen, Principal, Diversity and Economic-LA Metro; Gwiin Correa, Chief, Office of Equal Opportunity/Civil Rights-Caltrans, District 7; and Melissa Boyles, Director of Compliance-Hill International. COMTO’s Southern California Chapter President is Gwendolen Gray-LA Metro.

Founded in 1971 on the campus of Howard University in Washington, DC, the Conference Of Minority Transportation Officials (COMTO) was created to provide a forum for senior-level minority professionals in the transportation industry. COMTO’s mission is to ensure a level playing field and maximum participation in the transportation industry for minority individuals, businesses and communities of color through advocacy, information sharing, training, education and professional development.

Regional meeting photograph attached (Col. Ret. Jim Paige, Gwendolen Gray, Faye Moseley and Kevin McDonald, Foothill Transit COO).

November Helping Hand Winner

The Helping Hand program has a winner for the month of November 2014, the recipient is no other than John Streck from Panorama, CA.

The Operation Service Monitors are happy to announce that Mr. Streck has been using our service since 2011. He frequently travels in the San Fernando and Los Angeles area to his doctor appointments, and in his free time he enjoys reading, and spending time with his family. Mr. Streck has traveled 108 times since May and has not received any No Shows or Late Standing Orders. On November 6th the team travelled to his home to deliver the Helping Hands pin along with a certificate of recognition. Mr. Streck was grateful for the award and was excited to share it with his family over the Thanksgiving holiday. It is customers like Mr. Streck that make a real difference.

Hamilton Franco
Operation Service Monitor

Access Services Deputy Executive Director of Administration, Faye Moseley, was the recipient of the Conference of Minority Transportation Officials (COMTO) Robert Prince Scholarship and represented Access at the 2014 Eno Transit Executive Seminar in Washington, DC in September 2014. COMTO recently held its Southern California Regional Chapter meeting on November 19 at L.A. Metro. The theme for the COMTO regional meeting was “Let’s Talk Business”, a HUB, DBE and SBE Networking Event to learn about...
Access Community Meetings are coming to a region near you. Community Meetings allow customers to meet Access staff and learn how Access is working to improve the safety and quality of the service. This year, the Eastern, Northern, Southern, and West Central Regions will host three meetings each. A meeting will be conducted in English and another meeting in Spanish. A dedicated meeting for service animal is added to the meeting schedule. The Antelope Valley and Santa Clarita Regions will hold one meeting for all customers in those regions. Customers can get a free ride from Access and they can request special accommodations including Braille, sign language or caption service, etc., by calling Access Customer Service (800-827-0829).

The following are the dates and times of the Community Meetings:

**West Central Region**
Saturday, Jan 10, 2015
9:00am-11:00am English
11:00am-12:00pm Service Animal
1:00pm-3:00pm Spanish

**Southern Region**
Saturday, Jan 17, 2015
9:00am-11:00am English
11:00am-12:00pm Service Animal
1:00pm-3:00pm Spanish

**Eastern Region**
Saturday, Jan 17, 2015
9:00am-11:00am Spanish
12:30pm-1:30pm Service Animal
1:30pm-3:30pm English

**Westchester Senior Citizen Center**
4935 Balboa Blvd. Encino, CA 91316
**Encino Community Center**
4935 Balboa Blvd, Encino, CA 91316

**Barbara J. Riley Community Center**
7810 Quill Dr., Downey, CA 90242

**Antelope Valley Region**
Saturday, Jan 24, 2015
9:00am -11:00am English
12:30pm-1:30pm Service Animal
1:30pm-3:30pm Spanish

**Lambert Park, El Monte**
11431 McGirk Street, El Monte, CA 91732

**Santa Clarita Region**
Saturday, Jan 24, 2015
2:00pm-4:00pm

**Valencia Library**
23743 W. Valencia Blvd.
Santa Clarita, CA 91355

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**Rider Comments**

“My driver was extremely professional while under pressure. He was very patient, he knew his way around, and is definitely an asset to Access.”

Fray, Santa Monica
Rider since 2013