



**Access Services**  
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## Budget Plan Fiscal Year 2013/2014

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**ACCESS SERVICES  
BUDGET BY COST CENTER  
FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-2014 BUDGET	% of TOTAL FUNDING	% of OPER COSTS
<b>EXPENDITURES:</b>			
<b>PARATRANSIT OPERATIONS - DIRECT COST</b>			
Purchased Transportation Services - Regular Trips	97,265,476	71.13%	78.29%
Insurance - Commercial	4,832,676	3.53%	3.89%
Communications - Telephone & Data Transmission	1,748,700	1.28%	1.41%
Phone & Computer System Maintenance/License & Consulting	1,291,760	0.94%	1.04%
Purchased Transportation Services - Access To Work	637,458	0.47%	0.51%
Salaries & Related Benefits - Customer Support Service	1,028,747	0.75%	0.83%
Salaries & Related Benefits - Complaint Response	261,455	0.19%	0.21%
Contracted Call Center Service	400,000	0.29%	0.32%
Purchased Transportation Services - Adults w/ Children	0	0.00%	0.00%
Security Contract with Metro/LASD	200,000	0.15%	0.16%
Shuttle Service - MTA Elevator Maintenance	75,000	0.05%	0.06%
Office Rent	138,478	0.10%	0.11%
Vehicle Cost - Direct	166,000	0.12%	0.13%
Other Professional Expense	93,500	0.07%	0.08%
Volunteer Driver Program	150,000	0.11%	0.12%
Safety Incentive Program	175,000	0.13%	0.14%
Office Supplies	7,560	0.01%	0.01%
Travel and Conference	4,500	0.00%	0.00%
Contracted OMC Weekend Service	54,000	0.04%	0.04%
<b>Subtotal - Paratransit Operations - Direct Cost</b>	<b>108,530,310</b>	<b>79.37%</b>	<b>87.36%</b>
<b>PARATRANSIT OPERATIONS - INDIRECT COST</b>			
Salaries & Related Benefits - Operations	1,753,104	1.28%	1.41%
Publications/Printed Materials - Riders Communication	132,400	0.10%	0.11%
Office Rent	140,260	0.10%	0.11%
Community Events and Materials	101,200	0.07%	0.08%
Metro Studio Design/Marketing Service	128,400	0.09%	0.10%
Communications - Telephone & Data Transmission	50,520	0.04%	0.04%
Postage/Mailing	64,500	0.05%	0.05%
Vehicle Costs - Indirect	60,000	0.04%	0.05%
Insurance - Commercial	18,268	0.01%	0.01%
Travel and Conference	34,000	0.02%	0.03%
Office Supplies	7,884	0.01%	0.01%
Other Professional Expense	40,000	0.03%	0.03%
Customer Satisfaction Survey	58,000	0.04%	0.05%
Equipment/Other Rental	1,000	0.00%	0.00%
Professional Memberships	2,080	0.00%	0.00%
<b>Subtotal - Paratransit Operations - Indirect Cost</b>	<b>2,591,615</b>	<b>1.90%</b>	<b>2.09%</b>
<b>Total - Paratransit Operations</b>	<b>111,121,925</b>	<b>81.27%</b>	<b>89.45%</b>
<b>OTHER ACTIVITIES</b>			
<b>ELIGIBILITY DETERMINATION</b>			
Eligibility and Appeal Contracts	3,073,705	2.25%	2.47%
Purchased Transportation Services - Certification Trips	1,926,122	1.41%	1.55%
Travel Training	519,586	0.38%	0.42%
Salaries & Related Benefits - Certification & Appeals	331,872	0.24%	0.27%
Tether Strap Project and Marketing Program	233,620	0.17%	0.19%
Publications/Printed Materials	551,000	0.40%	0.44%
Postage/Mailing/Courier	226,000	0.17%	0.18%
Communications - Telephone & Data Transmission	100,680	0.07%	0.08%
Office Rent	66,292	0.05%	0.05%
Insurance - Commercial	53,309	0.04%	0.04%
Transportation Cost - Tethering Trips	15,000	0.01%	0.01%
Travel and Conference	5,000	0.00%	0.00%
Office Supplies	5,940	0.00%	0.00%
Other Professional Expense	2,000	0.00%	0.00%
Professional Memberships	260	0.00%	0.00%
Vehicle Costs - Mobile Certification	250	0.00%	0.00%
<b>Subtotal - Eligibility Determination</b>	<b>7,110,637</b>	<b>5.20%</b>	<b>5.72%</b>

**ACCESS SERVICES  
BUDGET BY COST CENTER  
FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-2014 BUDGET	% of TOTAL FUNDING	% of OPER COSTS
<b>CTSA FUNCTION</b>			
<b>EDUCATION AND TRAINING</b>			
Salaries & Related Benefits - CTSA	116,538	0.09%	0.09%
Scholarship Programs	6,885	0.01%	0.01%
Education & Training Seminars	38,034	0.03%	0.03%
Office Rent	7,792	0.01%	0.01%
Postage/Mailing	6,500	0.00%	0.01%
Communications - Telephone	2,820	0.00%	0.00%
Community Events and Materials	2,000	0.00%	0.00%
Publications/Printed Materials	2,000	0.00%	0.00%
Office Supplies	1,908	0.00%	0.00%
Travel and Conference	2,000	0.00%	0.00%
Insurance - Commercial	365	0.00%	0.00%
Professional Memberships	260	0.00%	0.00%
<b>Subtotal - Education and Training</b>	187,102	0.14%	0.15%
<b>ACCESS RIDE-INFORMATION</b>			
Salaries & Related Benefits - Ride-Information	247,013	0.18%	0.20%
Office Rent	21,204	0.02%	0.02%
Communications - Telephone	17,940	0.01%	0.01%
Phone & Computer System Maintenance/License & Consulting	2,000	0.00%	0.00%
Publications/Printed Materials	0	0.00%	0.00%
Office Supplies	1,404	0.00%	0.00%
Postage/Mailing	1,300	0.00%	0.00%
Professional Memberships	260	0.00%	0.00%
<b>Subtotal - Ride-Information</b>	291,121	0.21%	0.23%
<b>Subtotal - CTSA Function</b>	478,224	0.35%	0.38%
<b>Total - Other Activities</b>	7,588,860	5.55%	6.11%

**ACCESS SERVICES  
BUDGET BY COST CENTER  
FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-2014 BUDGET	% of TOTAL FUNDING	% of OPER COSTS
<b>ADMINISTRATIVE</b>			
Salaries & Related Expenses	3,323,505	2.43%	2.68%
Other Professional Services	1,257,650	0.92%	1.01%
Office Rent	238,974	0.17%	0.19%
Insurance - Commercial	138,319	0.10%	0.11%
Network Support/Supplies	141,000	0.10%	0.11%
Postage/Mailing/Messenger	70,600	0.05%	0.06%
Repairs & Maintenance	53,000	0.04%	0.04%
Communications - Telephone & Data Transmission	39,780	0.03%	0.03%
Interest Expenses	50,000	0.04%	0.04%
Travel and Conference	62,500	0.05%	0.05%
Board and Advisory Committee Compensation	38,000	0.03%	0.03%
Office Supplies	32,104	0.02%	0.03%
Publications/Printed Materials/Copying	22,000	0.02%	0.02%
Annual Meeting	16,000	0.01%	0.01%
Business Meetings and Meals	10,100	0.01%	0.01%
Public Notice Advertising Expenses	10,000	0.01%	0.01%
Other Expenses - bank fees, tax filing fees, etc.	4,287	0.00%	0.00%
Professional Memberships	4,290	0.00%	0.00%
Equipment/Other Rental	3,000	0.00%	0.00%
Subscription/References	2,000	0.00%	0.00%
Mileage & Parking	3,700	0.00%	0.00%
<b>Total - Administrative Expense</b>	<b>5,520,809</b>	<b>4.04%</b>	<b>4.44%</b>
<b>TOTAL EXPENSES</b>	<b>124,231,594</b>	<b>90.85%</b>	<b>100.00%</b>
<b>CAPITAL EXPENDITURES</b>			
Property & Equipment	12,505,700	9.15%	
<b>Total - Capital Expenditures</b>	<b>12,505,700</b>	<b>9.15%</b>	
<b>TOTAL EXPENSES &amp; CAPITAL EXPENDITURES</b>	<b>136,737,294</b>	<b>100.00%</b>	

**ACCESS SERVICES  
BUDGET BY COST CENTER  
FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-2014 BUDGET	% of TOTAL FUNDING	% of OPER COSTS
<b>REVENUES:</b>			
PROPOSITION C - DISCRETIONARY FUNDS (Shuttle service reimbursement)		75,000	
PROPOSITION C - DISCRETIONARY FUNDS (Transportation cost for tethering)		15,000	
SECTION 5317 NEW FREEDOM GRANT (Tether Strap and Marking Program)		116,810	
SECTION 5316 JARC (Access to Work Grant #2)		3,832,500	
SECTION 5317 NEW FREEDON GRANT (Premium Service for Adults w/Children)		0	
SECTION 5316 JARC (Access to Work Program)		318,729	
PROPOSITION C - DISCRETIONARY FUNDS - (match portion -Tether Strap/Marking Program)		116,810	
PROPOSITION C - DISCRETIONARY FUNDS - (match for Section 16) - (11.47% OF 600,000)		68,820	
PROPOSITION C - DISCRETIONARY FUNDS		56,972,008	
PROPOSITION C - DISCRETIONARY FUNDS - (match portion for JARC Grant - Access to Work)		318,729	
PROPOSITION C - DISCRETIONARY FUNDS - (11.47% match for Sec 5310 Grant)		7,695,900	
SECTION 5310 - FTA STP FUNDING - (88.53% of Contracted Paratransit Operations)		59,400,000	
SECTION 5310 (FORMERLY SECTION 16) CAPITAL FUNDS - (88.53% OF 600,000)		531,180	
		<u>129,461,486</u>	<u>94.68%</u>
PASSENGER FARES		6,955,808	5.09%
DISPOSAL OF RETIRED VEHICLES		250,000	0.18%
INTEREST INCOME/MISCELLANEOUS		70,000	0.05%
		<u><u>136,737,294</u></u>	<u><u>100.00%</u></u>

**PASSENGER AND REVENUE STATISTICS:**

<b>Projected # of Passengers</b>	<b>3,623,369</b>
<b>Projected # of Contract Revenue Miles</b>	<b>25,508,362</b>
<b>Projected # of Trips</b>	<b>2,781,227</b>
<b>Total Purchased Transportation Cost per Passenger*</b>	<b>\$ 26.77</b>
<b>Total Purchased Transportation Cost per Trip*</b>	<b>\$ 34.88</b>
<b>Total Purchased Transportation Cost per Contract Revenue Mile*</b>	<b>\$ 3.80</b>
<b>Total Agency Cost per Passenger before Capital</b>	<b>\$ 34.29</b>

\* Purchased transportation cost calculations do not include the free fare program cost, token redemption fees, and vehicle lease fees.

**ACCESS SERVICES**  
**BUDGET COMPARISON BY COST CENTER - FY 2013/14 TO FY 2012/13**  
**FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-14 PROPOSED BUDGET	% of TOTAL FUNDING	% of OPER COSTS	2012-13 APPROVED BUDGET	% of TOTAL FUNDING	% of OPER COSTS	INC -DEC	% of INC -DEC
<b>EXPENDITURES:</b>								
<b>PARATRANSIT OPERATIONS - DIRECT COST</b>								
Purchased Transportation Services - Regular Trips	97,265,476	71.13%	78.29%	94,727,568	77.20%	79.06%	2,537,908	2.7%
Insurance - Commercial	4,832,676	3.53%	3.89%	4,657,841	3.80%	3.89%	174,836	3.8%
Communications - Telephone & Data Transmission	1,748,700	1.28%	1.41%	1,409,690	1.15%	1.18%	339,010	24.0%
Phone & Computer System Maintenance/License & Consulting	1,291,760	0.94%	1.04%	1,178,220	0.96%	0.98%	113,540	9.6%
Purchased Transportation Services - Access To Work	637,458	0.47%	0.51%	639,027	0.52%	0.53%	(1,569)	-0.2%
Salaries & Related Benefits - Customer Support Service	1,028,747	0.75%	0.83%	1,029,147	0.84%	0.86%	(400)	0.0%
Salaries & Related Benefits - Complaint Response	261,455	0.19%	0.21%	270,163	0.22%	0.23%	(8,707)	-3.2%
Purchased Transportation Services - Adults w/ Children	0	0.00%	0.00%	193,671	0.16%	0.16%	(193,671)	-100.0%
Security Contract with Metro/LASD	200,000	0.15%	0.16%	200,000	0.16%	0.17%	0	0.0%
Office Rent	138,478	0.10%	0.11%	178,447	0.15%	0.15%	(39,969)	-22.4%
Contracted Call Center Service	400,000	0.29%	0.32%	291,000	0.24%	0.24%	109,000	37.5%
Shuttle Service - MTA Elevator Maintenance	75,000	0.05%	0.06%	0	0.00%	0.00%	75,000	n/a
Vehicle Cost - Direct	166,000	0.12%	0.13%	135,000	0.11%	0.11%	31,000	23.0%
Other Professional Expense	93,500	0.07%	0.08%	55,000	0.04%	0.05%	38,500	70.0%
Volunteer Driver Program	150,000	0.11%	0.12%	150,000	0.12%	0.13%	0	0.0%
Safety Incentive Program	175,000	0.13%	0.14%	70,000	0.06%	0.06%	105,000	150.0%
Office Supplies	7,560	0.01%	0.01%	8,424	0.01%	0.01%	(864)	-10.3%
Travel and Conference	4,500	0.00%	0.00%	4,500	0.00%	0.00%	0	0.0%
Contracted OMC Weekend Service	54,000	0.04%	0.04%	54,000	0.04%	0.05%	0	0.0%
<b>Subtotal - Paratransit Operations - Direct Cost</b>	<b>108,530,310</b>	<b>79.37%</b>	<b>87.36%</b>	<b>105,251,697</b>	<b>85.77%</b>	<b>87.85%</b>	<b>3,278,613</b>	<b>3.1%</b>
<b>PARATRANSIT OPERATIONS - INDIRECT COST</b>								
Salaries & Related Benefits - Operations	1,753,104	1.28%	1.41%	1,368,885	1.12%	1.14%	384,218	28.1%
Publications/Printed Materials - Riders Communication	132,400	0.10%	0.11%	105,100	0.09%	0.09%	27,300	26.0%
Office Rent	140,260	0.10%	0.11%	96,296	0.08%	0.08%	43,963	45.7%
Community Events and Materials	101,200	0.07%	0.08%	93,000	0.08%	0.08%	8,200	8.8%
Metro Studio Design/Marketing Service	128,400	0.09%	0.10%	115,000	0.09%	0.10%	13,400	11.7%
Communications - Telephone & Data Transmission	50,520	0.04%	0.04%	53,340	0.04%	0.04%	(2,820)	-5.3%
Postage/Mailing	64,500	0.05%	0.05%	65,500	0.05%	0.05%	(1,000)	-1.5%
Vehicle Costs - Indirect	60,000	0.04%	0.05%	46,000	0.04%	0.04%	14,000	30.4%
Insurance - Commercial	18,268	0.01%	0.01%	19,240	0.02%	0.02%	(973)	-5.1%
Travel and Conference	34,000	0.02%	0.03%	14,000	0.01%	0.01%	20,000	142.9%
Office Supplies	7,884	0.01%	0.01%	7,992	0.01%	0.01%	(108)	-1.4%
Other Professional Expense	40,000	0.03%	0.03%	0	0.00%	0.00%	40,000	n/a
Customer Satisfaction Survey	58,000	0.04%	0.05%	0	0.00%	0.00%	58,000	n/a
Equipment/Other Rental	1,000	0.00%	0.00%	0	0.00%	0.00%	1,000	n/a
Professional Memberships	2,080	0.00%	0.00%	2,080	0.00%	0.00%	0	0.0%
<b>Subtotal - Paratransit Operations - Indirect Cost</b>	<b>2,591,615</b>	<b>1.90%</b>	<b>2.09%</b>	<b>1,986,434</b>	<b>1.62%</b>	<b>1.66%</b>	<b>605,181</b>	<b>30.5%</b>
<b>Total - Paratransit Operations</b>	<b>111,121,925</b>	<b>81.27%</b>	<b>89.45%</b>	<b>107,238,131</b>	<b>87.39%</b>	<b>89.51%</b>	<b>3,883,794</b>	<b>3.6%</b>
<b>OTHER ACTIVITIES</b>								
<b>ELIGIBILITY DETERMINATION</b>								
Eligibility and Appeal Contracts	3,073,705	2.25%	2.47%	2,909,760	2.37%	2.43%	163,945	5.6%
Purchased Transportation Services - Certification Trips	1,926,122	1.41%	1.55%	1,969,980	1.61%	1.64%	(43,858)	-2.2%
Travel Training	519,586	0.38%	0.42%	514,555	0.42%	0.43%	5,031	1.0%
Salaries & Related Benefits - Certification & Appeals	331,872	0.24%	0.27%	436,438	0.36%	0.36%	(104,566)	-24.0%
Tether Strap Project and Marketing Program	233,620	0.17%	0.19%	105,816	0.09%	0.09%	127,804	120.8%
Publications/Printed Materials	551,000	0.40%	0.44%	151,000	0.12%	0.13%	400,000	264.9%
Postage/Mailing/Courier	226,000	0.17%	0.18%	146,000	0.12%	0.12%	80,000	54.8%
Communications - Telephone & Data Transmission	100,680	0.07%	0.08%	84,520	0.07%	0.07%	16,160	19.1%
Office Rent	66,292	0.05%	0.05%	55,617	0.05%	0.05%	10,675	19.2%
Insurance - Commercial	53,309	0.04%	0.04%	51,696	0.04%	0.04%	1,613	3.1%
Transportation Cost - Tethering Trips	15,000	0.01%	0.01%	15,000	0.01%	0.01%	0	n/a
Travel and Conference	5,000	0.00%	0.00%	12,000	0.01%	0.01%	(7,000)	-58.3%
Office Supplies	5,940	0.00%	0.00%	6,588	0.01%	0.01%	(648)	-9.8%
Other Professional Expense	2,000	0.00%	0.00%	2,000	0.00%	0.00%	0	0.0%
Repairs & Maintenance	0	0.00%	0.00%	1,400	0.00%	0.00%	(1,400)	-100.0%
Professional Memberships	260	0.00%	0.00%	260	0.00%	0.00%	0	0.0%
Vehicle Costs - Mobile Certification	250	0.00%	0.00%	250	0.00%	0.00%	0	0.0%
<b>Subtotal - Eligibility Determination</b>	<b>7,110,637</b>	<b>5.20%</b>	<b>5.72%</b>	<b>6,462,880</b>	<b>5.27%</b>	<b>5.39%</b>	<b>647,757</b>	<b>10.0%</b>

**ACCESS SERVICES**  
**BUDGET COMPARISON BY COST CENTER - FY 2013/14 TO FY 2012/13**  
**FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-14 PROPOSED BUDGET	% of TOTAL FUNDING	% of OPER COSTS	2012-13 APPROVED BUDGET	% of TOTAL FUNDING	% of OPER COSTS	INC -DEC	% of INC -DEC
<b>CTSA FUNCTION</b>								
<b>EDUCATION AND TRAINING</b>								
Salaries & Related Benefits - CTSA	116,538	0.09%	0.09%	73,003	0.06%	0.06%	43,534	59.6%
Scholarship Programs	6,885	0.01%	0.01%	0	0.00%	0.00%	6,885	n/a
Education & Training Seminars	38,034	0.03%	0.03%	45,000	0.04%	0.04%	(6,966)	-15.5%
Office Rent	7,792	0.01%	0.01%	7,407	0.01%	0.01%	385	5.2%
Postage/Mailing	6,500	0.00%	0.01%	6,500	0.01%	0.01%	0	0.0%
Communications - Telephone	2,820	0.00%	0.00%	3,290	0.00%	0.00%	(470)	-14.3%
Community Events and Materials	2,000	0.00%	0.00%	3,000	0.00%	0.00%	(1,000)	-33.3%
Publications/Printed Materials	2,000	0.00%	0.00%	2,000	0.00%	0.00%	0	0.0%
Office Supplies	1,908	0.00%	0.00%	2,088	0.00%	0.00%	(180)	-8.6%
Travel and Conference	2,000	0.00%	0.00%	2,000	0.00%	0.00%	0	0.0%
Insurance - Commercial	365	0.00%	0.00%	385	0.00%	0.00%	(19)	-5.1%
Professional Memberships	260	0.00%	0.00%	260	0.00%	0.00%	0	0.0%
<b>Subtotal - Education and Training</b>	<b>187,102</b>	<b>0.14%</b>	<b>0.15%</b>	<b>144,934</b>	<b>0.12%</b>	<b>0.12%</b>	<b>42,169</b>	<b>29.1%</b>
<b>ACCESS RIDE-INFORMATION</b>								
Salaries & Related Benefits - Ride-Information	247,013	0.18%	0.20%	179,300	0.15%	0.15%	67,713	37.8%
Office Rent	21,204	0.02%	0.02%	17,788	0.01%	0.01%	3,417	19.2%
Communications - Telephone	17,940	0.01%	0.01%	14,990	0.01%	0.01%	2,950	19.7%
Phone & Computer System Maintenance/License & Consulting	2,000	0.00%	0.00%	2,000	0.00%	0.00%	0	0.0%
Publications/Printed Materials	0	0.00%	0.00%	2,000	0.00%	0.00%	(2,000)	-100.0%
Office Supplies	1,404	0.00%	0.00%	1,404	0.00%	0.00%	0	0.0%
Postage/Mailing	1,300	0.00%	0.00%	1,300	0.00%	0.00%	0	0.0%
Professional Memberships	260	0.00%	0.00%	260	0.00%	0.00%	0	0.0%
<b>Subtotal - Ride-Information</b>	<b>291,121</b>	<b>0.21%</b>	<b>0.23%</b>	<b>219,042</b>	<b>0.18%</b>	<b>0.18%</b>	<b>72,079</b>	<b>32.9%</b>
<b>Subtotal - CTSA Function</b>	<b>478,224</b>	<b>0.35%</b>	<b>0.38%</b>	<b>363,976</b>	<b>0.30%</b>	<b>0.30%</b>	<b>114,248</b>	<b>31.4%</b>
<b>Total - Other Activities</b>	<b>7,588,860</b>	<b>5.55%</b>	<b>6.11%</b>	<b>6,826,856</b>	<b>5.56%</b>	<b>5.70%</b>	<b>762,005</b>	<b>11.2%</b>
<b>ADMINISTRATIVE</b>								
Salaries & Related Expenses	3,323,505	2.43%	2.68%	3,519,410	2.87%	2.94%	(195,905)	-5.6%
Other Professional Services	1,257,650	0.92%	1.01%	1,298,205	1.06%	1.08%	(40,555)	-3.1%
Office Rent	238,974	0.17%	0.19%	260,244	0.21%	0.22%	(21,270)	-8.2%
Insurance - Commercial	138,319	0.10%	0.11%	129,027	0.11%	0.11%	9,292	7.2%
Network Support/Supplies	141,000	0.10%	0.11%	99,000	0.08%	0.08%	42,000	42.4%
Postage/Mailing/Messenger	70,600	0.05%	0.06%	70,600	0.06%	0.06%	0	0.0%
Repairs & Maintenance	53,000	0.04%	0.04%	53,000	0.04%	0.04%	0	0.0%
Communications - Telephone & Data Transmission	39,780	0.03%	0.03%	44,010	0.04%	0.04%	(4,230)	-9.6%
Interest Expenses	50,000	0.04%	0.04%	50,000	0.04%	0.04%	0	0.0%
Travel and Conference	62,500	0.05%	0.05%	62,500	0.05%	0.05%	0	0.0%
Board and Advisory Committee Compensation	38,000	0.03%	0.03%	45,000	0.04%	0.04%	(7,000)	-15.6%
Office Supplies	32,104	0.02%	0.03%	34,404	0.03%	0.03%	(2,300)	-6.7%
Publications/Printed Materials/Copying	22,000	0.02%	0.02%	25,000	0.02%	0.02%	(3,000)	-12.0%
Annual Meeting	16,000	0.01%	0.01%	16,000	0.01%	0.01%	0	0.0%
Business Meetings and Meals	10,100	0.01%	0.01%	10,600	0.01%	0.01%	(500)	-4.7%
Public Notice Advertising Expenses	10,000	0.01%	0.01%	10,000	0.01%	0.01%	0	0.0%
Other Expenses - bank fees, tax filing fees, etc.	4,287	0.00%	0.00%	4,069	0.00%	0.00%	218	5.4%
Professional Memberships	4,290	0.00%	0.00%	4,340	0.00%	0.00%	(50)	-1.2%
Equipment/Other Rental	3,000	0.00%	0.00%	4,000	0.00%	0.00%	(1,000)	-25.0%
Subscription/References	2,000	0.00%	0.00%	3,000	0.00%	0.00%	(1,000)	-33.3%
Mileage & Parking	3,700	0.00%	0.00%	4,000	0.00%	0.00%	(300)	-7.5%
<b>Total - Administrative Expense</b>	<b>5,520,809</b>	<b>4.04%</b>	<b>4.44%</b>	<b>5,746,409</b>	<b>4.68%</b>	<b>4.80%</b>	<b>(225,601)</b>	<b>-3.9%</b>
<b>TOTAL EXPENSES</b>	<b>124,231,594</b>	<b>90.85%</b>	<b>100%</b>	<b>\$ 119,811,396</b>	<b>97.64%</b>	<b>100.00%</b>	<b>\$ 4,420,198</b>	<b>3.69%</b>

**ACCESS SERVICES  
BUDGET COMPARISON BY COST CENTER - FY 2013/14 TO FY 2012/13  
FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-14 PROPOSED BUDGET	% of TOTAL FUNDING	% of OPER COSTS	2012-13 APPROVED BUDGET	% of TOTAL FUNDING	% of OPER COSTS	INC -DEC	% of INC -DEC
<b>EXPENDITURES:</b>								
<b>TOTAL EXPENSES</b>	<b>124,231,594</b>	<b>90.85%</b>		<b>119,811,396</b>	<b>97.64%</b>		<b>4,420,198</b>	<b>3.69%</b>
<b>CAPITAL EXPENDITURES</b>								
Property & Equipment	12,505,700	9.15%		2,898,500	2.36%		9,607,200	331.5%
<b>Total - Capital Expenditures</b>	<b>12,505,700</b>	<b>9.15%</b>		<b>2,898,500</b>	<b>2.36%</b>		<b>9,607,200</b>	<b>331.5%</b>
<b>TOTAL EXPENSES &amp; CAPITAL EXPENDITURES</b>	<b>136,737,294</b>	<b>100%</b>		<b>122,709,896</b>	<b>100%</b>		<b>14,027,398</b>	<b>11.43%</b>
<b>REVENUES:</b>								
PROPOSITION C - DISCRETIONARY FUNDS (Shuttle service reimbursement)	75,000			0			75,000	
PROPOSITION C - DISCRETIONARY FUNDS (Transportation cost for tethering)	15,000			15,000			0	
SECTION 5317 NEW FREEDOM GRANT (Tether Strap and Marking Program)	116,810			0			116,810	
SECTION 5317 NEW FREEDON GRANT (Premium Service for Adults w/Children)	0			96,836			(96,836)	
SECTION 5316 JARC (Access to Work Program)	318,729			319,514			(785)	
SECTION 5316 JARC (Access to Work Grant #2)	3,832,500			0			3,832,500	
PROPOSITION C - DISCRETIONARY FUNDS - (match portion -Tether Strap/Markin	116,810			105,816			10,994	
PROPOSITION C - DISCRETIONARY FUNDS - (match for Section 16) - (11.47% Of	68,820			68,820			0	
PROPOSITION C - DISCRETIONARY FUNDS - (match portion for Adult with Childre	0			96,836			(96,836)	
PROPOSITION C - DISCRETIONARY FUNDS	56,972,008			48,831,087			8,140,921	
PROPOSITION C - DISCRETIONARY FUNDS - (match portion for JARC Grant - Acc	318,729			319,514			(785)	
PROPOSITION C - DISCRETIONARY FUNDS - (11.47% match for Sec 5310 Grant	7,695,900			7,540,427			155,473	
SECTION 5310 - FTA STP FUNDING - (88.53% of Contracted Paratransit Operation	59,400,000			58,200,000			1,200,000	
SECTION 5310 (FORMERLY SECTION 16) CAPITAL FUNDS - (88.53% OF 600,000	531,180			531,180			0	
	<b>129,461,486</b>	<b>94.68%</b>		<b>116,125,030</b>	<b>94.63%</b>		<b>13,336,456</b>	<b>11.5%</b>
PASSENGER FARES	6,955,808	5.09%		6,214,866	5.06%		740,942	11.9%
DISPOSAL OF RETIRED VEHICLES	250,000	0.18%		250,000	0.20%		0	0.0%
INTEREST INCOME/MISCELLANEOUS	70,000	0.05%		120,000	0.10%		(50,000)	-41.7%
<b>TOTAL - REVENUE FUNDING</b>	<b>136,737,294</b>	<b>100%</b>		<b>122,709,896</b>	<b>100%</b>		<b>14,027,398</b>	<b>11.43%</b>
<b>PASSENGER AND REVENUE STATISTICS:</b>								
Projected # of Passengers	3,623,369			3,499,156			124,213	3.5%
Projected # of Contract Revenue Miles	25,508,362			24,654,554			853,808	3.5%
Projected # of Trips	2,781,227			2,680,518			100,710	3.8%
Total Purchased Transportation Cost per Passenger	\$ 26.77			\$ 26.73			\$ 0.05	0.2%
Total Purchased Transportation Cost per Trip	\$ 34.88			\$ 34.89			\$ (0.01)	0.0%
Total Purchased Transportation Cost per Contract Rev Mil	\$ 3.80			\$ 3.79			\$ 0.01	0.3%
Total Agency Cost per Passenger before Capital	\$ 34.29			\$ 34.24			\$ 0.05	0.1%



**ACCESS SERVICES**  
**BUDGET COMPARISON BY EXPENDITURE - FY 2013-14 TO FY 2012-13**  
**FOR FISCAL YEAR ENDING JUNE 30, 2014**

	2013-14 PROPOSED BUDGET	2012-13 APPROVED BUDGET	DIFF FROM 2012-13 BUDGET	2012-13 EST. TOTAL COST*	DIFF FROM 2012-13 EST. COST
<b>EXPENDITURES:</b>					
Purchased Transportation Services	99,191,597	96,697,547	2,494,050	96,014,415	3,177,182
Salaries & Related Expenses	7,062,235	6,876,348	185,887	6,616,464	445,771
Insurance	5,042,937	4,858,188	184,749	4,689,128	353,809
Eligibility and Appeal Contracts	3,073,705	2,909,760	163,945	2,842,780	230,925
Communications - Telephone & Data Transmission	1,960,440	1,609,840	350,600	1,761,435	199,005
Other Professional Services	1,393,150	1,355,205	37,945	1,100,592	292,558
Phone & Computer Sys. Maint/License & Con	1,293,760	1,180,220	113,540	1,097,619	196,141
Access to Work Program	637,458	639,027	(1,569)	639,027	(1,569)
Office Rent	613,000	615,800	(2,800)	613,120	(120)
Travel Training	519,586	514,555	5,031	509,150	10,436
Contracted Call Center Service	400,000	291,000	109,000	284,536	115,464
Postage/Mailing/Courier	368,900	289,900	79,000	299,025	69,875
Publications/Printed Materials/Copying	707,400	285,100	422,300	123,656	583,744
Security Contract with Metro/LASD	200,000	200,000	0	170,324	29,676
Tranportation Service (Adults with Children)	0	193,671	(193,671)	193,671	(193,671)
Vehicle Costs	226,250	181,250	45,000	81,405	144,845
Volunteer Driver Program	150,000	150,000	0	28,000	122,000
Metro Studio Design/Marketing Services	128,400	115,000	13,400	86,431	41,969
Customer Satisfaction Survey	58,000	0	58,000	40,000	18,000
Tether Strap and Marking Program	233,620	105,816	127,804	105,816	127,804
Network Support/Supplies	141,000	99,000	42,000	96,150	44,850
Community Events and Materials	103,200	96,000	7,200	68,560	34,640
Travel and Conference	108,000	95,000	13,000	85,500	22,500
Safety Incentive Program	175,000	70,000	105,000	91,809	83,191
Office Supplies	56,800	60,900	(4,100)	39,297	17,503
Repairs & Maintenance	53,000	54,400	(1,400)	50,500	2,500
Contracted OMC Weekend Service	54,000	54,000	0	54,000	0
Interest Expenses - drawdown on bank credit line	50,000	50,000	0	0	50,000
Scholarship Pgms & Train. Seminars - CTSA	44,919	45,000	(81)	45,000	(81)
Board and Advisory Committee Compensation	38,000	45,000	(7,000)	38,050	(50)
Annual Meeting	16,000	16,000	0	16,000	0
Transportation Cost - Tethering trips	15,000	15,000	0	15,000	0
Shuttle Service - MTA Elevator Maintenance	75,000	0	75,000	0	75,000
Business Meetings and Meals	10,100	10,600	(500)	7,102	2,998
Public Notice Advertising Expenses	10,000	10,000	0	18,560	(8,560)
Professional Memberships	7,150	7,200	(50)	6,331	819
Other Expenses - bank fees, tax filing fees, etc.	4,287	4,069	218	3,587	700
Equipment/Other Rental	4,000	4,000	0	2,032	1,968
Mileage & Parking	3,700	4,000	(300)	1,750	1,950
Subscription/References	2,000	3,000	(1,000)	1,200	800
<b>TOTAL EXPENSES</b>	<b>124,231,594</b>	<b>119,811,396</b>	<b>4,420,198</b>	<b>117,937,022</b>	<b>6,294,572</b>
<b>CAPITAL EXPENDITURES</b>					
TOTAL VEHICLES & VEHICLE EQUIP.	12,205,700	2,698,500		2,995,541	
COMP. SYS. HARDWARE/SOFTWARE UPGRADE	300,000	200,000		200,000	
CAPITAL PROJECTS/EXP. ROLLOVER FR PRIOR YRS	0	4,846,171		4,837,642	
VEHICLE PROCEEDS ROLLOVER FR FY 10/11	0	198,037			
	<b>12,505,700</b>	<b>7,942,708</b>	<b>4,562,992</b>	<b>8,033,183</b>	<b>4,472,517</b>
<b>Total - Capital Expenditures</b>	<b>12,505,700</b>	<b>7,942,708</b>	<b>4,562,992</b>	<b>8,033,183</b>	<b>4,472,517</b>
<b>TOTAL EXPENSES &amp; CAPITAL EXPENDITURES</b>	<b>136,737,294</b>	<b>127,754,104</b>	<b>8,983,190</b>	<b>125,970,205</b>	<b>10,767,089</b>

Access Services  
 Budget Line Item Detail  
 For the year ended June 30, 2014

<b>PARATRANSIT OPERATIONS - DIRECT</b>			
<b>PURCHASED TRANSPORTATION SERVICES - REGULAR SERVICE</b>			
	SUB-TOTAL - PROVIDER CONTRACTED SERVICE	\$ 97,015,039	
OTHER	FREE FARE PROGRAM	2,800,000	
	EPG FARE EXCHANGE FEE @ 800/mo	9,600	
	TOKEN REDEMPTION FEE @\$1,000/mo	12,000	
	VEHICLE LEASE	(7,584)	
	PENALTIES (NET)	0	
	TOTAL - PROVIDER CONTRACTED SERVICE	99,829,055	
	TRANSPORTATION SERVICE (ADULTS WITH CHILDREN)	0	
	ACCESS TO WORK PROGRAM	(637,458)	
	LESS ELIGIBILITY TRANSPORTATION (07/01/13 - 06/30/14)	(1,926,122)	
	TOTAL - PURCHASED TRANSPORTATION - REGULAR SERVICE	97,265,476	97,265,476
	VOLUNTEER DRIVER PROGRAM	150,000	150,000
	TRANSPORTATION SERVICE (ADULTS WITH CHILDREN)	0	0
	ACCESS TO WORK PROGRAM	637,458	637,458
	SECURITY CONTRACT WITH METRO/LASD	200,000	200,000
	SHUTTLE SERVICE - MTA ELEVATOR MAINTENANCE	75,000	75,000
	<b>CONTRACTED OMC WEEKEND SERVICE</b>	54,000	54,000
	<b>CONTRACTED CALL CENTER SERVICE</b>	400,000	
	ALLOCATION OF CONTRACTED CUST SERV TO ELIG DETERM (0%)	0	
	SUBTOTAL CONTRACTED CUSTOMER SERVICE 07/01/13 - 06/30/14	400,000	400,000
	<b>SALARIES AND RELATED BENEFITS - CUSTOMER SERVICE</b>		
	SALARIES - BASE (17 EMPLOYEE + ALLOC)	638,686	
	ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	4,232	
	PROJECTED PERFORMANCE REVIEWS	18,543	
	PROJECTED UNUSED PTO ACCRUAL	19,507	
	SUBTOTAL	680,967	680,967
	<b>FRINGE BENEFITS</b>		
	HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	191,967	
	DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	12,954	
	VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	2,109	
	LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	3,248	
	WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	4,883	
	CalPERS RETIREMENT CONTRIBUTION - 10.338%	65,816	
	CalPERS RETIREMENT PICKUP - 7.0%	44,565	
	EMPLOYEE REIMB. FOR TRANSIT/PARKING		
	EMPLOYEES - TRANSIT @ \$240/MO. MAX	5,666	
	EMPLOYEE ASSISTANCE PROGRAM	0	
	SUBTOTAL BENEFITS	331,208	331,208
	<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>		
	MEDICARE 1.45%	10,524	
	CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	6,048	
	SUBTOTAL PAYROLL TAXES	16,572	16,572
	<b>TOTAL CUSTOMER SERVICE SALARIES AND RELATED EXPENSES</b>	1,028,747	1,028,747
	<b>SALARIES AND RELATED BENEFITS - COMPLAINT RESPONSE</b>		
	SALARIES - BASE (5 EMPLOYEES + ALLOC)	171,280	
	ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	1,621	
	PROJECTED PERFORMANCE REVIEWS	3,467	
	PROJECTED UNUSED PTO ACCRUAL	3,842	
	SUBTOTAL	180,210	180,210
	<b>FRINGE BENEFITS</b>		
	HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	45,639	
	DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	3,208	
	VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	469	
	LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	876	
	WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	1,308	
	CalPERS RETIREMENT CONTRIBUTION - 10.338%	15,787	
	CalPERS RETIREMENT PICKUP - 7.0%	8,331	
	EMPLOYEE REIMB. FOR TRANSIT/PARKING		
	EMPLOYEES - TRANSIT @ \$240/MO. MAX	1,308	
	EMPLOYEE ASSISTANCE PROGRAM	0	
	SUBTOTAL BENEFITS	76,927	76,927

Access Services  
 Budget Line Item Detail  
 For the year ended June 30, 2014

<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>			
MEDICARE 1.45%	2,534		
CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	<u>1,785</u>		
SUBTOTAL PAYROLL TAXES	4,319	<u>4,319</u>	
<b>TOTAL COMPLAINT RESPONSE SALARIES AND RELATED EXPENSES</b>		<u>261,455</u>	261,455
<b>TELEPHONE/DATA - 800 RESERVATIONS AND OTHER</b>			
DATA CIRCUITS SYSTEM/T1 LINE FOR DATA TRANSFER \$8,000/MONTH	96,000		
ALLOCATION OF DATA CIRCUITS TO OPS (35%)	(33,600)		
ALLOCATION OF DATA CIRCUITS TO ELIG DETERM (15%)	(14,400)		
ALLOCATION OF DATA CIRCUITS TO G&A (15%)	<u>(14,400)</u>		
SUB-TOTAL DATA CIRCUITS	33,600	33,600	
RESERVATIONS/CUSTOMER SERVICE PHONE SYSTEM \$150,000/MONTH	1,800,000		
ALLOCATION OF TELEPHONE SERVICE TO ELIG DETERM (25% of \$302,400-C/S	(75,600)		
ALLOCATION OF TELEPHONE SERVICE TO RIDE-INFO (5% of \$302,400-C/S LINE	<u>(15,120)</u>		
SUB-TOTAL TELEPHONE EXPENSES	1,709,280	1,709,280	
T1 PHONE LINE (MODEMS)		3,000	
ALLOCATION OF OFFICE TELEPHONE/CELL PHONES TO PARATRANSIT DIRECT (5%)		<u>2,820</u>	
TOTAL TELEPHONE EXPENSES		<u>1,748,700</u>	1,748,700

Access Services  
 Budget Line Item Detail  
 For the year ended June 30, 2014

<b>PHONE &amp; COMPUTER SYSTEM MAINTENANCE/LICENSE &amp; CONSULTING</b>			
<b>PHONE SYSTEM</b>			
RTP CONSULTING (Call Routing) - (\$8,500 avg per mo)	102,000		
RTP CONSULTING (New Provider Set-up/1 site)	10,000		
OTHER	<u>10,000</u>		
SUBTOTAL PHONE SYSTEM	122,000	122,000	
<b>SOFTWARE CONSULTING</b>			
TSS CONSULTING	30,000		
DISPATCH/RESERVATION SYSTEM CONSULTING	0		
OTHER CONSULTING	<u>10,000</u>		
SUB-TOTAL SOFTWARE CONSULTING	40,000	40,000	
<b>MOBILE RELAY SYSTEM</b>			
RADIO FREQUENCY LEASE (\$7,000- 7/13) & Portable Radio Air time fee (\$850/mo)	17,200	17,200	
<b>MAINTENANCE/LICENSE</b>			
THOMAS BROS MAINTENANCE/LICENSE & GEOCODING APPLICATION LICENSE	9,000		
ACCESS 511 INTEGRATION MAINTENANCE	20,000		
ACCURATE TEL. CALL RECORDING MAINTENANCE/LICENSE & OTHERS	15,000		
CENTRAL DATA WAREHOUSE & TSS MAINTENANCE/LICENSE	87,600		
SMART DRIVE SAFETY SUBSCRIPTION(\$38.11per mon per unit; 808 units)	370,000		
OTHER PHONE RECORDING MAINTENANCE/LICENSE (INFO HOLD/OTHER)	28,560		
EPG TAP MAINTENANCE (DDS)	18,000		
RADIO REPEATER SVC/BATTERY REPLACEMENT MAINT (plus new radio/base)	4,000		
DDS MAINTENANCE/LICENSE & STRATAGEN ADEPT LICENSE (PHASE I & III)	180,000		
TSS MAINTENANCE/LICENSE	<u>380,400</u>		
SUB-TOTAL MAINTENANCE/LICENSE	1,112,560	1,112,560	
TOTAL PHONE & COMPUTER SYSTEM MAINTENANCE/LICENSE & CONSULTIN		1,291,760	
			1,291,760
<b>VEHICLE EXPENSES</b>			
REGISTRATION VEHICLES	4,000		
DECALING NEW VEHICLES APPROXIMATELY @ \$260 EACH	50,000		
OTHER VEHICLES EXPENSES (smog checks, belts/q-straints,SA mats etc.)	52,000		
CONSULTING	<u>60,000</u>		
TOTAL VEHICLE EXPENSES - NONSTAFF	166,000		166,000
<b>OFFICE RENT (INCLUDES STORAGE/UTILITIES)</b>			
ALLOCATION OF OFFICE RENT TO PARATRANSIT DIRECT	179,221		
ALLOCATION OF CUST SERV OFFICE RENT TO ELIG DETERM	(35,123)		
ALLOCATION OF CUST SERV OFFICE RENT TO RIDE-INFO	<u>(5,620)</u>		
TOTAL OFFICE RENT	138,478		138,478
<b>INSURANCE EXPENSE</b>			
INSURANCE CLAIMS - TPA	300,000		
BUSINESS AUTO LIABILITY (REVENUE FLEET & STAFF VEH)	2,993,291		
SELF INSURANCE RETENTION	1,507,425		
3rd PARTY EMPLOYEE PRACTICES LIABILITY	<u>31,960</u>		
TOTAL INSURANCE EXPENSE	4,832,676		4,832,676
<b>TRAVEL AND CONFERENCE EXPENSE</b>	4,500		4,500
<b>OFFICE SUPPLIES</b>			
ALLOCATION OF OFFICE SUPPLIES/PAPER TO PARATRANSIT DIRECT (12%)	4,320		
ALLOCATION OF KITCHEN SUPPLIES TO PARATRANSIT DIRECT (34%)	<u>3,240</u>		
TOTAL OFFICE SUPPLIES	7,560		7,560
SAFETY INCENTIVE PROGRAM (Driver)	175,000		175,000
<b>OTHER PROFESSIONAL EXPENSE</b>			
OTHER CONSULTING (Refresher - Emergency training; Safety training )	93,500		
MEDI-CAL PROGRAM CONSULTING	<u>0</u>	93,500	93,500
<b>TOTAL PARATRANSIT OPERATIONS - DIRECT</b>			<u><u>108,530,310</u></u>

Access Services  
 Budget Line Item Detail  
 For the year ended June 30, 2014

<b>PARATRANSIT OPERATIONS - INDIRECT</b>			
<b>SALARIES AND RELATED BENEFITS - INDIRECT PARATRANSIT OPERATIONS</b>			
SALARIES - BASE (19 EMPLOYEES + ALLOC)	1,205,698		
ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	4,425		
PROJECTED PERFORMANCE REVIEWS	33,295		
PROJECTED UNUSED PTO ACCRUAL	36,549		
SUBTOTAL	1,279,967	1,279,967	
<b>FRINGE BENEFITS</b>			
HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	206,363		
DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	11,574		
VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	2,296		
LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	5,921		
WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	9,530		
CalPERS RETIREMENT CONTRIBUTION - 10.338%	121,350		
CalPERS RETIREMENT PICKUP - 7.0%	80,018		
EMPLOYEE REIMB. FOR TRANSIT/PARKING			
EMPLOYEES - TRANSIT @ \$240/MO. MAX	9,994		
EMPLOYEE ASSISTANCE PROGRAM	0		
SUBTOTAL BENEFITS	447,046	447,046	
<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>			
MEDICARE 1.45%	19,301		
CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	6,790		
SUBTOTAL PAYROLL TAXES	26,091	26,091	
<b>TOTAL INDIRECT PARATRANSIT OPERATIONS SALARIES AND RELATED EXPENSES</b>		<b>1,753,104</b>	<b>1,753,104</b>
<b>TELEPHONE/DATA - 800 RESERVATIONS AND OTHER</b>			
ALLOCATION OF DATA CIRCUITS TO OPS (35%)	33,600		
ALLOCATION OF OFFICE TELE/CELL PHONES TO PARATRANSIT INDIRECT (30%)	16,920		
TOTAL TELEPHONE/DATA TRANSMISSION EXPENSES	50,520		50,520
<b>VEHICLE EXPENSES - STAFF</b>			
VEHICLE REGISTRATION - 9 VEHICLES	0		
GASOLINE/CAR WASH FOR 10 VEHICLES \$3,750/MONTH	45,000		
MINOR REPAIRS/MAINTENANCE/OTHER MISCELLANEOUS -	15,000		
TOTAL VEHICLE EXPENSES - STAFF	60,000		60,000
<b>CUSTOMER SATISFACTION SURVEY</b>	58,000		58,000
<b>METRO STUDIO DESIGN/MARKETING SERVICES</b>	128,400		128,400
<b>COMMUNITY EVENTS AND MATERIALS</b>			
RIDERS-COMPLIMENTARY/MISC REIMBURSEMENTS		3,500	
PROMOTIONAL ACTIVITIES/MATERIAL (incl 2013 Roadeo)		33,000	
SAFETY PREVENTION CAMPAIGNS		6,000	
SCRATCH AND WIN PROGRAM		8,000	
COMMUNITY FORUMS			
PUBLICATION ANNOUNCEMENT - ALL FORMATS	10,000		
FACILITY RENTAL	1,000		
EQUIPMENT RENTAL	0		
TRANSLATIONS/INTERPRETOR/SIGNING	7,000		
(POSTAGE/MAILING APPROX \$25,000 INCLUDED IN BULK ACCOUNT)			
TOTAL COMMUNITY FORUMS	18,000	18,000	
ABILITIES EXPO		2,000	
AWARD PROGRAMS (including Jerry Walker Award)		13,500	
MEALS -PUBLIC MEETINGS AND OTHER EVENTS (Provider Appreciation)		17,200	
TOTAL PROMOTIONS/EVENTS		101,200	101,200

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<b>PUBLICATIONS/PRINTING/COPYING</b>		
RIDERS ALERT/NEWSLETTERS	8,000	
RIDERS GUIDE	75,000	
RIDER COUPONS	25,000	
OTHER	<u>24,400</u>	
TOTAL PUBLICATIONS/PRINTING/COPYING	132,400	132,400
<b>POSTAGE/MAILING</b>		
BULK/MASS MAILING (Community mtgs/Rider Communications)	32,000	
ALLOCATION OF POSTAGE TO PARATRANSIT INDIRECT (25%)	<u>32,500</u>	
TOTAL POSTAGE/MAILING	64,500	64,500
<b>OFFICE RENT (INCLUDES STORAGE/UTILITIES)</b>		
ALLOCATION OF OFFICE RENT TO PARATRANSIT INDIRECT	140,260	140,260
<b>INSURANCE EXPENSE</b>		
BUSINESS AUTO LIABILITY (STAFF VEH)	18,268	
COMMERCIAL UMBRELLA LIABILITY	<u>0</u>	
TOTAL INSURANCE EXPENSE	18,268	18,268
<b>TRAVEL AND CONFERENCE EXPENSE</b>		
	34,000	34,000
<b>OFFICE SUPPLIES</b>		
ALLOCATION OF OFFICE SUPPLIES/PAPER TO PARATRANSIT INDIRECT (15%)	5,400	
ALLOCATION OF KITCHEN SUPPLIES TO PARATRANSIT INDIRECT (19%)	<u>2,484</u>	
TOTAL OFFICE SUPPLIES	7,884	7,884
<b>OTHER PROFESSIONAL EXPENSE</b>		
OTHER CONSULTING	40,000	
TRANSLATIONS/INTERPRETOR/SIGNING	<u>0</u>	
TOTAL OTHER PROFESSIONAL EXPENSE	40,000	40,000
<b>EQUIPMENT/OTHER RENTAL</b>		
OTHER - ADA DEVICES, TABLES, ETC.	1,000	1,000
<b>OTHER ACTIVITIES</b>		
<b>PROFESSIONAL MEMBERSHIPS</b>		
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO INDIRECT (40%)	2,080	2,080
<b>TOTAL PARATRANSIT OPERATIONS - INDIRECT</b>		<u><u>2,591,615</u></u>

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ELIGIBILITY DETERMINATION			
<b>SALARIES AND RELATED BENEFITS - ELIGIBILITY DETERMINATION</b>			
SALARIES - BASE (4 EMPLOYEES + ALLOC)	223,251		
ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	1,312		
PROJECTED PERFORMANCE REVIEWS	6,665		
PROJECTED UNUSED PTO ACCRUAL	4,273		
SUBTOTAL	235,500	235,500	
<b>FRINGE BENEFITS</b>			
HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	39,149		
DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	4,504		
VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	457		
LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	1,191		
WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	1,709		
CalPERS RETIREMENT CONTRIBUTION - 10.338%	23,657		
CalPERS RETIREMENT PICKUP - 7.0%	16,019		
EMPLOYEE REIMB. FOR TRANSIT/PARKING			
EMPLOYEES - TRANSIT @ \$240/MO. MAX	4,968		
EMPLOYEE ASSISTANCE PROGRAM	0		
SUBTOTAL BENEFITS	91,654	91,654	
<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>			
MEDICARE 1.45%	3,318		
CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	1,400		
SUBTOTAL PAYROLL TAXES	4,718	4,718	
<b>TOTAL ELIGIBILITY DETERMINATION SALARIES AND RELATED EXPENSES</b>		331,872	331,872
<b>TETHER STRAP PROJECT</b>	233,620		233,620
<b>ELIGIBILITY DETERMINATION INTERVIEWS</b>			
CERTIFICATION INTERVIEW (42,858 in-person; 10,689 paper renewal)	2,699,985		
PURCHASED TRANSPORTATION - TETHERING TRIPS	15,000		
PURCHASED TRANSPORTATION - CERTIFICATION TRIPS (42,858 X 75% @ \$58)	1,864,468		
TOTAL CERTIFICATIONS INCLUDING TRANSPORTATION	4,579,453		4,579,453
<b>APPEAL INTERVIEWS</b>			
APPEAL INTERVIEWS (1,178 @ \$317)	373,720		
PURCHASED TRANSPORTATION - APPEAL TRIPS (1,178 X 90% @ \$58)	61,654		
TOTAL APPEALS INCLUDING TRANSPORTATION	435,374		435,374
<b>TRAVEL TRAINING (@ #250/year)</b>	519,586		519,586
<b>TELEPHONE/DATA - 800 RESERVATIONS AND OTHER</b>			
ALLOCATION OF OFFICE TELEPHONE/CELL PHONES TO ELIG DETERM (10%)	5,640		
DATA CIRCUITS \$400/mo & ALLOC.OF DATA CIRCUITS TO ELIG DETERM (15%)	19,440		
ALLOCATION OF TELEPHONE SERVICE TO ELIG DETERM (25% of C/S)	75,600		
TOTAL TELEPHONE/DATA TRANSMISSION - 800 RESERVATIONS AND OTHER	100,680		100,680
<b>VEHICLE EXPENSES - MOBILE CERTIFICATION</b>			
VEHICLE REGISTRATION - 2 VEHICLES	0		
MINOR REPAIRS/MAINTENANCE -	250		
TOTAL VEHICLE EXPENSES - MOBILE CERTIFICATION	250		250
<b>OFFICE RENT (INCLUDES STORAGE/UTILITIES)</b>			
ALLOCATION OF OFFICE RENT TO ELIGIBILITY DETERMINATION	31,169		
ALLOCATION OF CUST SERV OFFICE RENT TO ELIG DETERM	35,123		
TOTAL OFFICE RENT	66,292		66,292

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<b>INSURANCE EXPENSE</b>			
BUSINESS AUTO LIABILITY	15,014		
SELF INSURANCE RETENTION	7,575		
3rd PARTY EMPLOYEE PRACTICES LIABILITY	5,640		
PROFESSIONAL LIABILITY	<u>25,080</u>		
TOTAL INSURANCE EXPENSE	53,309		53,309
<b>TRAVEL AND CONFERENCE EXPENSE</b>			
	5,000		5,000
<b>OFFICE SUPPLIES</b>			
ALLOCATION OF OFFICE SUPPLIES/PAPER TO ELIG DETERM (15%)	5,400		
ALLOCATION OF KITCHEN SUPPLIES TO ELIG DETERM (6%)	<u>540</u>		
TOTAL OFFICE SUPPLIES	5,940		5,940
<b>OTHER PROFESSIONAL EXPENSE</b>			
TRANSLATIONS/INTERPRETOR/SIGNING	2,000		2,000
<b>PUBLICATIONS/PRINTING/COPYING</b>			
RIDER APPLICATIONS, BROCHURES, QUESTIONAIRES, INTERVIEW SUMMARIES, REMINDER POSTCARDS, ETC.	20,000		
TAP CARDS; CARD HOLDERS; FAQ & MISC.	521,000		
OTHER (incl Renewal forms)	<u>10,000</u>		
TOTAL PUBLICATIONS/PRINTING/COPYING	551,000		551,000
<b>POSTAGE/MAILING</b>			
ALLOCATION OF POSTAGE TO ELIG DETERM (20%)	26,000		
PASS THRU POSTAGE (CARE @\$16,667 per mo)	<u>200,000</u>	226,000	226,000
<b>PROFESSIONAL MEMBERSHIPS</b>			
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO ELIG DETERM (5%)	260		260
<b>TOTAL ELIGIBILITY DETERMINATON EXPENSES</b>			<u><u>7,110,637</u></u>



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<b>CTSA OPERATIONS</b>			
<b>EDUCATION AND TRAINING</b>			
<b>SALARIES AND RELATED BENEFITS - EDUCATION AND TRAINING</b>			
SALARIES - BASE (1 EMPLOYEE + ALLOC)	89,026		
ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	578		
PROJECTED PERFORMANCE REVIEWS	1,735		
PROJECTED UNUSED PTO ACCRUAL	<u>1,112</u>		
SUBTOTAL	92,451	92,451	
<b>FRINGE BENEFITS</b>			
HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	6,601		
DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	672		
VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	86		
LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	276		
WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	701		
CalPERS RETIREMENT CONTRIBUTION - 10.338%	6,157		
CalPERS RETIREMENT PICKUP - 7.0%	4,169		
EMPLOYEE REIMB. FOR TRANSIT/PARKING			
EMPLOYEES - TRANSIT @ \$240/MO. MAX	1,369		
EMPLOYEE ASSISTANCE PROGRAM	<u>0</u>		
SUBTOTAL BENEFITS	20,032	20,032	
<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>			
MEDICARE 1.45%	3,250		
CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	<u>805</u>		
SUBTOTAL PAYROLL TAXES	4,055	<u>4,055</u>	
<b>TOTAL EDUCATION AND TRAINING SALARIES AND RELATED EXPENSES</b>		<b>116,538</b>	<b>116,538</b>
<b>SCHOLARSHIP PROGRAMS - PARATRANSIT CERTIFICATE &amp; TRAINING SCHOLARSHIPS</b>			<b>6,885</b>
<b>EDUCATION AND TRAINING SEMINARS (13)</b>			<b>38,034</b>
<b>TELEPHONE</b>			
ALLOCATION OF OFFICE TELEPHONE/CELL PHONES TO EDUC & TRNG (5%)	2,820		2,820
<b>OFFICE RENT (INCLUDES STORAGE/UTILITIES)</b>			
ALLOCATION OF OFFICE RENT TO EDUC & TRNG	7,792		7,792
<b>INSURANCE EXPENSE</b>			
BUSINESS AUTO PREMIUM	365		365
<b>TRAVEL AND CONFERENCE EXPENSE</b>			
	2,000		2,000
<b>OFFICE SUPPLIES</b>			
ALLOCATION OF OFFICE SUPPLIES/PAPER TO EDUC & TRNG (5%)	1,800		
ALLOCATION OF KITCHEN SUPPLIES TO EDUC & TRNG (1%)	<u>108</u>		
TOTAL OFFICE SUPPLIES	1,908		1,908
<b>COMMUNITY EVENTS AND MATERIALS</b>			
MEETING ROOM RENTAL	0		
MEALS -PUBLIC MEETINGS AND OTHER EVENTS	<u>2,000</u>		
TOTAL PROMOTIONS/EVENTS	2,000		2,000
<b>PUBLICATIONS/PRINTING/COPYING</b>			
	2,000		2,000
<b>POSTAGE/MAILING</b>			
ALLOCATION OF POSTAGE TO EDUC & TRNG (5%)	6,500		6,500
<b>PROFESSIONAL MEMBERSHIPS</b>			
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO EDUC & TRNG (5%)	260		260
<b>TOTAL EDUCATION AND TRAINING EXPENSES</b>			<b><u>187,102</u></b>

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<b>ACCESS RIDE-INFORMATION</b>			
<b>SALARIES AND RELATED BENEFITS - RIDE-INFORMATION</b>			
SALARIES - BASE ( 3 EMPLOYEES + ALLOCATION)	161,829		
ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	1,332		
PROJECTED PERFORMANCE REVIEWS	3,732		
PROJECTED UNUSED PTO ACCRUAL	5,823		
SUBTOTAL	172,715	172,715	
<b>FRINGE BENEFITS</b>			
HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	38,654		
DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	1,396		
VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	438		
LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	881		
WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	1,238		
CalPERS RETIREMENT CONTRIBUTION - 10.338%	15,585		
CalPERS RETIREMENT PICKUP - 7.0%	8,968		
EMPLOYEE REIMB. FOR TRANSIT/PARKING			
EMPLOYEES - TRANSIT @ \$240/MO. MAX	3,435		
EMPLOYEE ASSISTANCE PROGRAM	0		
SUBTOTAL BENEFITS	70,596	70,596	
<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>			
MEDICARE 1.45%	2,401		
CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	1,302		
SUBTOTAL PAYROLL TAXES	3,703	3,703	
<b>TOTAL RIDE-INFORMATION SALARIES AND RELATED EXPENSES</b>		<b>247,013</b>	<b>247,013</b>
<b>TELEPHONE - 800 RESERVATIONS AND OTHER</b>			
ALLOCATION OF TELEPHONE SERVICE TO RIDE-INFO (5%)	15,120		
ALLOCATION OF OFFICE TELEPHONE/CELL PHONES TO RIDE-INFO (5%)	2,820		
TOTAL TELEPHONE	17,940		17,940
<b>PHONE &amp; COMPUTER SYSTEM MAINTENANCE/LICENSE &amp; CONSULTING</b>	2,000		2,000
<b>OFFICE RENT (INCLUDES STORAGE/UTILITIES)</b>			
ALLOCATION OF OFFICE RENT TO RIDE-INFO	15,584		
ALLOCATION OF CUST SERV OFFICE RENT TO RIDE-INFO	5,620		
TOTAL OFFICE RENT	21,204		21,204
<b>OFFICE SUPPLIES</b>			
ALLOCATION OF OFFICE SUPPLIES/PAPER TO RIDE-INFO (3%)	1,080		
ALLOCATION OF KITCHEN SUPPLIES TO RIDE-INFO (2%)	324		
TOTAL OFFICE SUPPLIES	1,404		1,404
<b>POSTAGE/MAILING</b>			
ALLOCATION OF POSTAGE TO RIDE-INFO (1%)	1,300		1,300
<b>PROFESSIONAL MEMBERSHIPS</b>			
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO RIDE-INFO (5%)	260		260
<b>TOTAL ACCESS RIDE-INFORMATION EXPENSES</b>		<b>291,121</b>	<b>291,121</b>
<b>TOTAL CTSA FUNCTION EXPENSES</b>		<b>478,224</b>	<b>478,224</b>
<b>TOTAL OTHER ACTIVITIES</b>		<b>7,588,860</b>	<b>7,588,860</b>

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<b>ADMINISTRATIVE</b>		
<b>SALARIES AND RELATED BENEFITS</b>		
OPERATIONS ADMIN SALARIES - BASE (2 EMPLOYEES + ALLOCATION)	189,394	
EXECUTIVE OFFICE SALARIES - BASE (3 EMPLOYEES)	359,090	
GENERAL OFFICE SERVICES SALARIES - BASE (4 EMPLOYEES)	140,692	
ADMINISTRATION SALARIES - BASE (14 EMPLOYEES)	875,166	
PLANNING/GOVERNMENTAL AFFAIRS SALARIES - BASE (6 EMPLOYEES)	548,103	
ESTIMATED OVERTIME FOR NONEXEMPT EMPLOYEES	8,419	
PROJECTED PERFORMANCE REVIEWS	56,776	
PROJECTED UNUSED PTO ACCRUAL	<u>68,223</u>	
SUBTOTAL	2,245,864	2,245,864
<b>FRINGE BENEFITS</b>		
HEALTH/CHIRO/LT CARE INS. - ESTIM AVG \$1,059.26/EMPLOYEE/MONTH	450,379	
DENTAL INSURANCE - ESTIM AVG \$71.40/EMPLOYEE/MONTH	31,666	
VISION INSURANCE -ESTIM AVG \$10.91/EMPLOYEE/MONTH	4,225	
LIFE/LTD INSURANCE - ESTIM AVG \$25.27/EMPLOYEE/MONTH	10,956	
WORKER'S COMP. - ESTIM AVG \$38.38/EMPLOYEE/MONTH	16,088	
CalPERS RETIREMENT CONTRIBUTION - 10.338%	212,539	
CalPERS RETIREMENT PICKUP - 7.0%	136,452	
EMPLOYEE REIMB. FOR TRANSIT/PARKING		
EMPLOYEES - TRANSIT @ \$240/MO. MAX	16,208	
EMPLOYEE ASSISTANCE PROGRAM	<u>0</u>	
SUBTOTAL BENEFITS	878,513	878,513
<b>EMPLOYER PAYROLL TAXES/RETIREMENT</b>		
MEDICARE 1.45%	33,208	
CAL. UNEMPLOYMENT - 5.0% on \$7,000 of wages/ each employee	<u>10,920</u>	
SUBTOTAL PAYROLL TAXES	44,128	44,128
<b>SUB-TOTAL ADMINISTRATIVE SALARIES AND RELATED EXPENSES</b>		<b>3,168,505</b>
<b>EMPLOYEE DEVELOPMENT/TRAINING/APPRECIATION</b>		40,000
<b>COST SHARING/BONUS PROGRAM FOR EE (including Wellness Program)</b>		40,000
<b>EDUCATIONAL ASSISTANCE/TRAINING PROGRAMS</b>		20,000
<b>TEMPORARY PERSONNEL</b>		30,000
<b>MISC. - ER TAX ON PTO CASHOUT</b>		2,000
<b>RECRUITMENT ADVERTISING &amp; FEES</b>		3,000
<b>PAYROLL SERVICE</b>		<u>20,000</u>
		155,000
<b>TOTAL ADMINISTRATIVE SALARIES AND RELATED EXPENSES</b>		<b>3,323,505</b>
<b>TELEPHONE AND DATA TRANSMISSION</b>		
ALLOCATION OF DATA CIRCUITS TO G&A (15%)		14,400
INTERNET (\$2,500/mo)	30,000	
OFFICE PHONES	24,600	
CELLULAR/PAGERS	<u>1,800</u>	
SUBTOTAL	56,400	
ALLOCATION OF TELEPHONE TO PARATRANSIT DIRECT (5%)	(2,820)	
ALLOCATION OF TELEPHONE TO PARATRANSIT INDIRECT (30%)	(16,920)	
ALLOCATION OF TELEPHONE TO ELIG DETERM (10%)	(5,640)	
ALLOCATION OF TELEPHONE TO EDUC & TRNG (5%)	(2,820)	
ALLOCATION OF TELEPHONE TO RIDE-INFO (5%)	<u>(2,820)</u>	
SUBTOTAL	25,380	25,380
TOTAL TELEPHONE		<u>39,780</u>

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<b>OFFICE RENT (INCLUDES STORAGE/UTILITIES)</b>			
RENT - OFFICE SPACE - EL MONTE LOCATION \$50,000/MO	600,000		
RENT - MEETING ROOMS	<u>1,000</u>	601,000	
RENT - UTILITIES/MISC SERV - 707 WILSHIRE BLVD ST APPROX \$0/MO		0	
1 STORAGE SPACE - EL MONTE - APPROX \$200 PER MO		11,300	
2 STORAGE SPACES - 6325 GRAND AVE - APPROX \$325 PER MO PER UNIT		<u>700</u>	
TOTAL OFFICE RENT		613,000	
ALLOCATION OF OFFICE RENT TO PARATRANSIT DIRECT		(179,221)	
ALLOCATION OF OFFICE RENT TO PARATRANSIT INDIRECT		(140,260)	
ALLOCATION OF OFFICE RENT TO ELIG DETERM		(31,169)	
ALLOCATION OF OFFICE RENT TO EDUC & TRNG		(7,792)	
ALLOCATION OF OFFICE RENT TO RIDE-INFO		<u>(15,584)</u>	
NET OFFICE RENT		238,974	238,974
<b>INSURANCE EXPENSE</b>			
BUSINESS AUTO PREMIUM	12,422		
Cyber Liability (New)	26,452		
DIRECTORS AND OFFICERS	56,400		
EARTHQUAKE	13,271		
COMMERICAL GENERAL LIABILITY	21,414		
PROFESSIONAL LIABILITY	<u>8,360</u>		
TOTAL INSURANCE EXPENSE	138,319		138,319
<b>OFFICE SUPPLIES</b>			
MONTHLY OPERATING OFFICE SUPPLIES/PAPER - \$3,300 PER MO	36,000		
ALLOCATION OF OFFICE SUPPLIES/PAPER TO PARATRANSIT DIRECT (12%)	(4,320)		
ALLOCATION OF OFFICE SUPPLIES/PAPER TO PARATRANSIT INDIRECT (15%)	(5,400)		
ALLOCATION OF OFFICE SUPPLIES/PAPER TO ELIG DETERM (15%)	(5,400)		
ALLOCATION OF OFFICE SUPPLIES/PAPER TO EDUC & TRNG (5%)	(1,800)		
ALLOCATION OF OFFICE SUPPLIES/PAPER TO RIDE-INFO (3%)	<u>(1,080)</u>		
NET MONTHLY OPERATING OFFICE SUPPLIES/PAPER -		18,000	
WATER/COFFEE SERVICE/KITCHEN SUPPLIES - \$900 PER MO	10,800		
ALLOCATION OF KITCHEN SUPPLIES TO PARATRANSIT DIRECT (30%)	(3,240)		
ALLOCATION OF KITCHEN SUPPLIES TO PARATRANSIT INDIRECT (23%)	(2,484)		
ALLOCATION OF KITCHEN SUPPLIES TO ELIG DETERM (5%)	(540)		
ALLOCATION OF KITCHEN SUPPLIES TO EDUC & TRNG (1%)	(108)		
ALLOCATION OF KITCHEN SUPPLIES TO RIDE-INFO (3%)	<u>(324)</u>		
NET WATER/COFFEE SERVICE/KITCHEN SUPPLIES-		4,104	
FURNITURE AND EQUIPMENT UNDER \$1,000		<u>10,000</u>	
TOTAL OFFICE SUPPLIES		32,104	32,104
<b>OTHER PROFESSIONAL EXPENSE</b>			
ACCOUNTING			
NTD AUDIT	6,500		
ANNUAL AUDIT, TAX RETURNS, ETC.	<u>32,500</u>		
SUBTOTAL ACCOUNTING	39,000	39,000	
LEGAL - GENERAL	400,000	400,000	
TRANSLATIONS/INTERPRETORS/SIGNING	3,000	3,000	
MISCELLANEOUS -			
- SUBSTANCE ABUSE PROGRAM (LPM)	30,000		
- DBE (PADILLA)	30,000		
- EMERGENCY PREPAREDNESS ON-GOING TABLE TOP	15,000		
- PAX PROJECTIONS UPDATE	65,000		
- TRANSPORTATION REGULATIONS	50,500		
- INTEGRATED DATA SYSTEM	125,000		
- INVENTORY ACTION PLAN	0		
- EMPLOYEE TRAINING (INSIGHT STRATEGY)	100,000		
- PUBLIC RELATIONS/LEGIS. ADVOCACY (STATE/FED./LOCAL)	159,070		
- EMPLOYEE SURVEY	7,000		
- OFFICE SPACE ANALYSIS PROJECT	150,000		
- OTHER	<u>84,080</u>		
TOTAL MISCELLANEOUS - OTHER CONSULTING	815,650	815,650	
TOTAL OTHER PROFESSIONAL SERVICES		1,257,650	1,257,650

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 For the year ended June 30, 2014

<b>ADVERTISING EXPENSES</b>			
PUBLIC HEARINGS/PROCUREMENT/OTHER NOTIFICATIONS	10,000		10,000
<b>EQUIPMENT/OTHER RENTAL</b>			
POSTAGE EQUIPMENT RENTAL	2,000		
OTHER - FACILITY RENTAL, ADA DEVICES, TABLES, ETC.	1,000		
TOTAL OTHER EQUIPMENT RENTAL COSTS	<u>3,000</u>		3,000
<b>REPAIRS &amp; MAINTENANCE</b>			
OFFICE FACILITIES COSTS, REPAIRS AND MAINTENANCE	10,000		
PHONE SYSTEM MAINTENANCE	31,500		
OFFICE/COMPUTER EQUIPMENT REPAIRS AND MAINTENANCE	11,500		
TOTAL REPAIRS & MAINTENANCE	<u>53,000</u>		53,000
<b>POSTAGE/MAILINGS/MESSENGER</b>			
POSTAGE	130,000		
ALLOCATION OF POSTAGE TO PARATRANSIT INDIRECT (25%)	(32,500)		
ALLOCATION OF POSTAGE TO ELIG DETERM (20%)	(26,000)		
ALLOCATION OF POSTAGE TO EDUC & TRNG (5%)	(6,500)		
ALLOCATION OF POSTAGE TO RIDE-INFO (1%)	(1,300)		
SUB-TOTAL POSTAGE	<u>63,700</u>	63,700	
PO BOX RENTAL		300	
COURIER SERVICE - OTHER		<u>6,600</u>	
TOTAL POSTAGE/MAILINGS/MESSENGER		<u>70,600</u>	70,600
<b>PUBLICATIONS/PRINTING/COPYING</b>			
ALL STATIONERY - LETTERHEAD/ENVELOPES/LABELS/BUSINESS CARDS, ETC., PARATRANSIT PLAN, ISSUE PAPERS, ASI PRESS KIT, PUBLIC HEARING			
ANNOUNCEMENTS, REPORTS/FORMS/QTLY SAFETY BRIEF/MISC			
TOTAL PRINTING/COPYING EXPENSES	<u>22,000</u>		22,000
<b>NETWORK SUPPORT</b>			
COMPUTER SUPPLIES/MISC EXPENSE	13,000		
CONSULTING	30,000		
SOFTWARE LICENSES	38,000		
WEBSITE MAINTENANCE/DEVELOPMENT	60,000		
COMPUTER TRAINING/MATERIAL	0		
TOTAL NETWORK SUPPORT	<u>141,000</u>		141,000
<b>SUBSCRIPTIONS/BOOKS/PERIODICALS/REFERENCE MATERIALS</b>			
	2,000		2,000
<b>PROFESSIONAL MEMBERSHIPS</b>			
CA TRANSIT ASSOC , CTA, CALACT, APA			
TOTAL PROFESSIONAL MEMBERSHIPS	5,200		
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO INDIRECT (40%)	(2,080)		
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO ELIG DETERM (5%)	(260)		
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO EDUC & TRNG (5%)	(260)		
ALLOCATION OF PROFESSIONAL MEMBERSHIPS TO RIDE-INFO (5%)	(260)		
NET PROFESSIONAL MEMBERSHIPS	<u>2,340</u>	2,340	
OTHER (ER Group; WTS; NSC; Costco etc)		<u>1,950</u>	
TOTAL PROFESSIONAL MEMBERSHIPS		<u>4,290</u>	4,290
<b>BOARD AND ADVISORY COMMITTEE COMPENSATION</b>			
BOARD MEMBERS MEETING REIMBURSEMENT	6,000		
ADVISORY MEMBERS MEETING (CAC,QSS, SPECIAL MTGS.)REIMBURSEMENT	7,000		
TRAVEL AND CONFERENCE	25,000		
TOTAL BOARD AND ADVISORY COMMITTEE COMPENSATION	<u>38,000</u>		38,000

Access Services  
 Budget Line Item Detail  
 For the year ended June 30, 2014

<b>ANNUAL MEETING</b>			
ANNUAL MEETING MATERIALS	10,500		
MEALS-ANNUAL MEETING	<u>5,500</u>		
TOTAL ANNUAL MEETING EXPENSE	16,000		16,000
<b>BUSINESS MEETINGS AND MEALS</b>			
PUBLIC HEARING MEETINGS	1,000		
MEALS - EMPLOYEE TRAVEL/BUSINESS MTGS	5,000		
MEALS -PUBLIC MEETINGS AND OTHER EVENTS	<u>4,100</u>		
TOTAL BUSINESS MEETINGS AND MEALS	10,100		10,100
<b>TRAVEL AND CONFERENCE EXPENSE</b>			
LEGISLATIVE MEETINGS/CONFERENCES	62,500		62,500
APTA ANNUAL; APTA PARATRANSIT; APTA/CTAA; CALACT SPRING CALACT AUTUMN; CTA; TRB; MISCELLANEOUS OTHERS.			
<b>MILEAGE &amp; PARKING EXPENSE</b>			
<b>MILEAGE EXPENSE</b>			
TRAVEL WITH PERSONAL VEHICLES - @ \$ .485/MILE:			
GENERAL TRAVEL FOR STAFF -	1,500	1,500	
<b>PARKING EXPENSES</b>			
9 SPACES @ \$0 PER MO	0		
OTHER PARKING REIMB (NO PARKING VALIDATIONS)	<u>2,200</u>		
SUBTOTAL	2,200	<u>2,200</u>	
TOTAL MILEAGE AND PARKING		3,700	3,700
<b>BANK CHARGES</b>	2,000		2,000
<b>INTEREST EXPENSES - DRAWDOWN BANK CREDIT LINE</b>	50,000		50,000
<b>TAXES/FILINGS</b>			
STATE FILINGS/OTHER TAXES/PROPERTY	1,000		1,000
<b>OTHER</b>			
MISCELLANEOUS	1,287		<u>1,287</u>
<b>TOTAL ADMINISTRATIVE EXPENSES</b>			<u><u>5,520,809</u></u>
<b>TOTAL EXPENSES</b>			<u><u>124,231,594</u></u>
<b>CAPITAL EXPEDITURES</b>			

**Access Services**  
**Budget Line Item Detail**  
**For the year ended June 30, 2014**

94	VEHICLES - Minivan (Fleet Replacement) (\$45,000 each)	4,230,000		
42	VEHICLES - FY13 catchup (Fleet Replacement) (\$45,000 each)	1,890,000		
9	VEHICLES - Type I Cutaway (Fleet Replacement) (\$65,750 each)	591,750		
11	VEHICLES - Type II Cutaway (Fleet Replacement) (\$77,800 each)	855,800		
13	VEHICLES - Minivan SECTION 16 (Fleet Replacement) (\$45,000 each)	585,000		
1	VEHICLES - Type III Cutaway (Fleet Replacement) (\$82,000 each)	82,000		
65	VEHICLES - Access To Work (Fleet Expansion) (\$58,960 each)	3,832,500		
	VEHICLE EQUIPMENT - VPG MV1 Diagnostic's unit	2,000		
	VEHICLE EQUIPMENT - Smart Drive Camera Replacement	15,000		
190	VEHICLE EQUIPMENT - Smart Drive Camera (SF Valley Contract)	121,650		
	SUB-TOTAL REVENUE VEHICLES (235)	12,205,700		
	TOTAL VEHICLES (235)		12,205,700	
	COMPUTER SYSTEM HARDWARE/SOFTWARE REPLACEMENT & UPGRADE	300,000		
	TOTAL OTHER CAPITAL EXPENDITURES	300,000	300,000	
	<b>TOTAL CAPITAL EXPENDITURES</b>			<b>12,505,700</b>
	<b>TOTAL EXPENSES AND CAPITAL EXPENDITURES</b>			<b>136,737,294</b>
<b>REVENUES</b>				
	PROPOSITION C - DISCRETIONARY FUNDS (Shuttle service reimbursement)			75,000
	PROPOSITION C - DISCRETIONARY FUNDS (Transportation cost for tethering)			15,000
	SECTION 5317 NEW FREEDOM GRANT (Tether Strap and Marking Program)			116,810
	SECTION 5316 JARC (Access to Work Grant #2)			3,832,500
	SECTION 5316 JARC (Access to Work Program)			318,729
	PROPOSITION C - DISCRETIONARY FUNDS - (match portion -Tether Strap/Marking Program)			116,810
	PROPOSITION C - DISCRETIONARY FUNDS - (match for Section 16) - (11.47% OF 600,000)			68,820
	PROPOSITION C - DISCRETIONARY FUNDS			56,972,008
	PROPOSITION C - DISCRETIONARY FUNDS - (match portion for JARC Grant - Access to Work)			318,729
	PROPOSITION C - DISCRETIONARY FUNDS - (11.47% match for Sec 5310 Grant)			7,695,900
	SECTION 5310 - FTA STP FUNDING - (88.53% of Contracted Paratransit Operations)			59,400,000
	SECTION 5310 (FORMERLY SECTION 16) CAPITAL FUNDS - (88.53% OF 600,000)			531,180
	TOTAL FY 13/14			<b>129,461,486</b>
	INTEREST INCOME/MISCELLANEOUS			70,000
	DISPOSAL OF RETIRED VEHICLES			250,000
	PASSENGER FARES			6,955,808
	<b>TOTAL REVENUE FUNDING</b>			<b>136,737,294</b>

Access Services  
For Fiscal Year Ending June 30, 2014  
Summary of Projected Salaries  
for Budget Purposes

DEPT	TITLE	ANNUAL RATE	OVER TIME	3% SALARY INCREASE	EST UNUSED PTO	MEDICARE 1.45% TAX	SUI 5.0% TAX	CALPERS 10.338%	CALPERS 7%	WORKERS COMP	HEALTH INSURANCE	DENTAL INSURANCE	VISION INSURANCE	LIFE / LTD INSURANCE	CHIRO	LONG TERM CARE	TRANSPORT REIMBURSEMENT	EMPLOYEE ASSISTANCE PROGRAM	TOTAL PAYROLL PLUS BENEFITS
101	Customer Service	638,686	4,232	18,543	19,507	10,524	6,048	65,816	44,565	4,883	188,342	12,954	2,109	3,248	773	2,852	5,666	0	1,028,747
102	Complaint Resp Rep	171,280	1,621	3,467	3,842	2,534	1,785	15,787	8,331	1,308	44,949	3,208	469	876	178	512	1,308	0	261,455
	Total Paratransit Direct	809,966	5,853	22,009	23,349	13,058	7,833	81,603	52,896	6,191	233,291	16,162	2,578	4,124	951	3,365	6,974	0	1,290,203
201	Operations	1,205,698	4,425	33,295	36,549	19,301	6,790	121,350	80,018	9,530	202,431	11,574	2,296	5,921	804	3,128	9,994	0	1,753,104
	Total Paratransit Indirect	1,205,698	4,425	33,295	36,549	19,301	6,790	121,350	80,018	9,530	202,431	11,574	2,296	5,921	804	3,128	9,994	0	1,753,104
	Total Paratransit Operations	2,015,664	10,277	55,304	59,898	32,359	14,623	202,953	132,914	15,722	435,722	27,736	4,874	10,045	1,755	6,492	16,968	0	3,043,306
301	Eligibility Determination	223,251	1,312	6,665	4,273	3,318	1,400	23,657	16,019	1,709	37,944	4,504	457	1,191	173	1,032	4,968	0	331,872
401	CTSA	89,026	578	1,735	1,112	3,250	805	6,157	4,169	701	6,440	672	86	276	29	133	1,369	0	116,538
501	MOBILITY COUNSELOR	161,829	1,332	3,732	5,823	2,401	1,302	15,585	8,968	1,238	36,988	1,396	438	881	125	1,542	3,435	0	247,013
801	Admin - Operations Administration	189,394	251	5,577	3,575	2,777	840	19,796	13,404	1,426	34,873	1,547	320	973	130	789	757	0	276,431
802	Admin - Executive Office	359,090	0	10,736	10,566	5,345	1,050	38,105	25,802	2,742	50,846	5,205	488	1,752	173	774	612	0	513,285
803	Admin - Office Services	140,692	1,407	3,096	2,705	2,085	1,400	13,332	7,440	1,077	65,826	5,480	590	782	238	990	816	0	247,955
804	Admin - Administration	875,166	4,973	23,901	33,031	13,001	4,900	89,584	57,443	6,695	186,613	12,753	1,842	4,611	738	2,979	10,044	0	1,328,275
806	Admin - Planning/Governmental Affairs	548,103	1,788	13,466	18,346	10,001	2,730	51,721	32,363	4,148	103,962	6,681	985	2,838	360	1,088	3,979	0	802,559
	Total for Administration	2,112,446	8,419	56,776	68,223	33,208	10,920	212,539	136,452	16,088	442,119	31,666	4,225	10,956	1,639	6,620	16,208	0	3,168,505
	EMPLOYEE DEVELOPMENT/TRAINING/APPRECIATION																		40,000
	EDUCATIONAL ASSISTANCE PROGRAM																		20,000
	TEMPORARY PERSONNEL																		30,000
	RECRUITMENT ADVERTISING & FEES																		3,000
	PAYROLL SERVICE																		20,000
	MISC. - PTO CASHOUT TAX IMPACT																		2,000
	COST SHARING/BONUS PROGRAM																		40,000
	<b>TOTAL PAYROLL - FY 13/14</b>	<b>4,602,215</b>	<b>21,918</b>	<b>124,212</b>	<b>139,328</b>	<b>74,536</b>	<b>29,050</b>	<b>460,891</b>	<b>298,522</b>	<b>35,459</b>	<b>959,213</b>	<b>65,974</b>	<b>10,080</b>	<b>23,349</b>	<b>3,720</b>	<b>15,819</b>	<b>42,948</b>	<b>0</b>	<b>7,062,235</b>



**Access Services**

Passenger and Fare Revenue Projections  
 For Fiscal Year Ending June 30, 2014

(ALL)

**All Areas Total Service (Combined Reg./Cert/Access to Work/Adults with Children trips)**

	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	<u>Oct-13</u>	<u>Nov-13</u>	<u>Dec-13</u>	<u>Jan-14</u>	<u>Feb-14</u>	<u>Mar-14</u>	<u>Apr-14</u>	<u>May-14</u>	<u>Jun-14</u>	<u>Total</u>
PAX	284,697	303,768	300,304	304,453	296,960	291,582	294,095	300,216	312,849	304,924	319,550	309,973	3,623,369
Trips	218,555	233,164	230,510	233,688	227,948	223,829	225,754	230,442	240,120	234,049	245,252	237,916	2,781,227
Contract RevMiles	2,004,781	2,138,455	2,114,186	2,143,253	2,090,732	2,053,051	2,070,652	2,113,555	2,202,116	2,146,559	2,249,069	2,181,954	25,508,362
Contract RevHrs	102,438	109,215	107,984	109,458	106,795	104,885	105,777	107,952	112,442	109,625	114,822	111,420	1,302,814
Fare Revenue	\$ 546,545	\$ 583,145	\$ 576,497	\$ 584,459	\$ 570,078	\$ 559,758	\$ 564,581	\$ 576,327	\$ 600,572	\$ 585,364	\$ 613,430	\$ 595,052	\$ 6,955,808
Startup Cost	\$257,800	\$0	\$0	\$0	\$0	\$0	\$500,000	\$0	\$0	\$0	\$0	\$0	\$ 757,800
Fixed	1,889,230	1,995,877	2,009,185	2,009,185	2,015,814	2,015,814	2,015,814	2,015,814	2,015,814	2,028,249	2,031,573	2,031,573	24,073,941
Variable	5,534,768	5,819,422	5,756,782	5,836,137	5,714,335	5,611,081	5,659,324	5,776,861	6,019,467	5,906,048	6,189,996	6,004,854	69,829,076
Supplemental Gas	217,668	180,492	178,454	180,895	176,482	173,317	174,795	178,400	185,842	181,173	189,786	185,562	2,202,864
Rancho Services/ Oth adj.	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	110,400
Care/Braille Coordinator	3,400	3,400	3,400	3,400	3,420	3,420	3,420	3,420	3,420	3,420	3,420	3,420	40,958
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>7,912,066</b>	<b>8,008,391</b>	<b>7,957,021</b>	<b>8,038,817</b>	<b>7,919,251</b>	<b>7,812,832</b>	<b>8,362,552</b>	<b>7,983,694</b>	<b>8,233,743</b>	<b>8,128,090</b>	<b>8,423,975</b>	<b>8,234,609</b>	<b>97,015,039</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$7,912,066</b>	<b>\$8,008,391</b>	<b>\$7,957,021</b>	<b>\$8,038,817</b>	<b>\$7,919,251</b>	<b>\$7,812,832</b>	<b>\$8,362,552</b>	<b>\$7,983,694</b>	<b>\$8,233,743</b>	<b>\$8,128,090</b>	<b>\$8,423,975</b>	<b>\$8,234,609</b>	<b>\$97,015,039</b>

**Access Services**

Passenger and Fare Revenue Projections  
For Fiscal Year Ending June 30, 2014

<u>Eastern Region</u>	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	<u>Oct-13</u>	<u>Nov-13</u>	<u>Dec-13</u>	<u>Jan-14</u>	<u>Feb-14</u>	<u>Mar-14</u>	<u>Apr-14</u>	<u>May-14</u>	<u>Jun-14</u>	<u>Total</u>
PAX	81,885	87,370	86,374	87,567	85,412	83,865	84,588	86,348	89,982	87,702	91,909	89,154	1,042,155
Trips	61721	65845	65096	65994	64373	63210	63753	65077	67810	66096	69259	67188	785,421
Contract RevMiles	607444	648052	640678	649510	633555	622106	627455	640488	667390	650514	681655	661265	7,730,111
Contract RevHrs	30027	32030	31667	32102	31315	30750	31014	31657	32984	32152	33688	32682	382,069
Fare Revenue	\$136,935	\$146,095	\$144,432	\$146,424	\$142,825	\$140,243	\$141,449	\$144,389	\$150,457	\$146,651	\$153,675	\$149,076	1,742,653
Startup Cost	\$0	\$0	\$0	\$0	\$0	\$0	\$500,000	\$0	\$0	\$0	\$0	\$0	\$500,000
Fixed	565,261	565,261	565,261	565,261	565,261	565,261	565,261	565,261	565,261	577,697	577,697	577,697	6,820,439
Variable	1,673,826	1,768,546	1,748,428	1,772,523	1,728,993	1,697,759	1,712,351	1,747,908	1,821,305	1,814,031	1,900,847	1,844,004	21,230,520
Supplemental Gas	61,086	65,131	64,397	65,276	63,687	62,548	63,079	64,377	67,058	65,376	68,478	66,449	776,943
Care Coordinator	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	2,500	30,000
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>\$2,302,674</b>	<b>\$2,401,438</b>	<b>\$2,380,586</b>	<b>\$2,405,560</b>	<b>\$2,360,441</b>	<b>\$2,328,067</b>	<b>\$2,843,191</b>	<b>\$2,380,047</b>	<b>\$2,456,124</b>	<b>\$2,459,603</b>	<b>\$2,549,521</b>	<b>\$2,490,649</b>	<b>\$29,357,902</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$2,302,674</b>	<b>\$2,401,438</b>	<b>\$2,380,586</b>	<b>\$2,405,560</b>	<b>\$2,360,441</b>	<b>\$2,328,067</b>	<b>\$2,843,191</b>	<b>\$2,380,047</b>	<b>\$2,456,124</b>	<b>\$2,459,603</b>	<b>\$2,549,521</b>	<b>\$2,490,649</b>	<b>\$29,357,902</b>

Taxi Rate													
AS veh fuel	\$ 61,086	\$ 65,131	\$ 64,397	\$ 65,276	\$ 63,687	\$ 62,548	\$ 63,079	\$ 64,377	\$ 67,058	\$ 65,376	\$ 68,478	\$ 66,449	\$ 776,943
Cost/PAX	\$ 28.12	\$ 27.49	\$ 27.56	\$ 27.47	\$ 27.64	\$ 27.76	\$ 33.61	\$ 27.56	\$ 27.30	\$ 28.04	\$ 27.74	\$ 27.94	\$ 28.17
Cost/Trip	\$ 37.31	\$ 36.47	\$ 36.57	\$ 36.45	\$ 36.67	\$ 36.83	\$ 44.60	\$ 36.57	\$ 36.22	\$ 37.21	\$ 36.81	\$ 37.07	\$ 37.38
Cost/Mile	\$ 3.79	\$ 3.71	\$ 3.72	\$ 3.70	\$ 3.73	\$ 3.74	\$ 4.53	\$ 3.72	\$ 3.68	\$ 3.78	\$ 3.74	\$ 3.77	\$ 3.80
Cost/Hour	\$ 76.69	\$ 74.97	\$ 75.18	\$ 74.93	\$ 75.38	\$ 75.71	\$ 91.67	\$ 75.18	\$ 74.46	\$ 76.50	\$ 75.68	\$ 76.21	\$ 76.84

<u>Southern Region</u>	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	<u>Oct-13</u>	<u>Nov-13</u>	<u>Dec-13</u>	<u>Jan-14</u>	<u>Feb-14</u>	<u>Mar-14</u>	<u>Apr-14</u>	<u>May-14</u>	<u>Jun-14</u>	<u>#</u>	<u>Total</u>
PAX	89,151	95,123	94,038	95,338	92,991	91,307	92,094	94,011	97,967	95,485	100,065	97,066		1,134,637
Trips	67843	72374	71551	72536	70756	69479	70076	71530	74531	72648	76123	73848		863,295
Contract RevMiles	610689	651301	643924	652759	636802	625350	630702	643736	670638	653763	684906	664513		7,769,082
Contract RevHrs	32887	35022	34634	35098	34260	33658	33939	34624	36038	35151	36788	35716		417,813
Fare Revenue	\$179,185	\$191,189	\$189,008	\$191,620	\$186,903	\$183,519	\$185,100	\$188,953	\$196,905	\$191,917	\$201,122	\$195,094		\$ 2,280,515
Startup Cost	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0		\$ -
Fixed	526,054	526,054	539,362	539,362	539,362	539,362	539,362	539,362	539,362	539,362	539,362	539,362		6,445,728
Variable	1,611,273	1,718,878	1,702,909	1,726,367	1,684,000	1,653,593	1,667,802	1,702,410	1,773,840	1,729,033	1,811,725	1,757,576		20,539,406
Supplemental Gas	64,753	69,059	68,277	69,213	67,522	66,307	66,875	68,257	71,109	69,320	72,622	70,460		823,773
Rancho Service	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200	9,200		110,400
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0		0
<b>Sub-Total</b>	<b>\$2,211,280</b>	<b>\$2,323,191</b>	<b>\$2,319,748</b>	<b>\$2,344,142</b>	<b>\$2,300,083</b>	<b>\$2,268,463</b>	<b>\$2,283,239</b>	<b>\$2,319,229</b>	<b>\$2,393,511</b>	<b>\$2,346,915</b>	<b>\$2,432,909</b>	<b>\$2,376,598</b>		<b>\$27,919,307</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0		0
<b>TOTAL</b>	<b>\$2,211,280</b>	<b>\$2,323,191</b>	<b>\$2,319,748</b>	<b>\$2,344,142</b>	<b>\$2,300,083</b>	<b>\$2,268,463</b>	<b>\$2,283,239</b>	<b>\$2,319,229</b>	<b>\$2,393,511</b>	<b>\$2,346,915</b>	<b>\$2,432,909</b>	<b>\$2,376,598</b>		<b>\$ 27,919,307</b>

Taxi Rate														
AS veh fuel	\$ 64,753	\$ 69,059	\$ 68,277	\$ 69,213	\$ 67,522	\$ 66,307	\$ 66,875	\$ 68,257	\$ 71,109	\$ 69,320	\$ 72,622	\$ 70,460		\$ 823,773
Cost/PAX	\$ 24.80	\$ 24.42	\$ 24.67	\$ 24.59	\$ 24.73	\$ 24.84	\$ 24.79	\$ 24.67	\$ 24.43	\$ 24.58	\$ 24.31	\$ 24.48		\$ 24.61
Cost/Trip	\$ 32.59	\$ 32.10	\$ 32.42	\$ 32.32	\$ 32.51	\$ 32.65	\$ 32.58	\$ 32.42	\$ 32.11	\$ 32.31	\$ 31.96	\$ 32.18		\$ 32.34
Cost/Mile	\$ 3.62	\$ 3.57	\$ 3.60	\$ 3.59	\$ 3.61	\$ 3.63	\$ 3.62	\$ 3.60	\$ 3.57	\$ 3.59	\$ 3.55	\$ 3.58		\$ 3.59
Cost/Hour	\$ 67.24	\$ 66.34	\$ 66.98	\$ 66.79	\$ 67.14	\$ 67.40	\$ 67.27	\$ 66.98	\$ 66.42	\$ 66.77	\$ 66.13	\$ 66.54		\$ 66.82

**Access Services**

Passenger and Fare Revenue Projections  
For Fiscal Year Ending June 30, 2014

<u>West/Central Region</u>	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	<u>Oct-13</u>	<u>Nov-13</u>	<u>Dec-13</u>	<u>Jan-14</u>	<u>Feb-14</u>	<u>Mar-14</u>	<u>Apr-14</u>	<u>May-14</u>	<u>Jun-14</u>	<u>Total</u>
PAX	46,005	49,087	48,527	49,197	47,987	47,118	47,524	48,513	50,554	49,274	51,637	50,089	585,511
Trips	34764	37087	36665	37171	36258	35603	35909	36654	38194	37228	39010	37843	442,386
Contract RevMiles	318857	339996	336166	340754	332449	326498	329274	336058	350070	341277	357487	346882	4,055,769
Contract RevHrs	16835	17956	17753	17996	17556	17240	17387	17747	18490	18024	18883	18321	214,187
Fare Revenue	\$92,467	\$98,661	\$97,536	\$98,884	\$96,450	\$94,703	\$95,519	\$97,507	\$101,611	\$99,037	\$103,787	\$100,676	1,176,837
Startup Cost	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0
Fixed	301,288	301,288	301,288	301,288	307,916	307,916	307,916	307,916	307,916	307,916	307,916	307,916	3,668,483
Variable	938,971	1,001,726	990,333	1,003,978	1,000,867	982,789	991,233	1,011,817	1,054,308	1,027,651	1,076,834	1,044,635	12,125,142
Supplemental Gas	38,402	40,948	40,487	41,039	40,039	39,322	39,656	40,474	42,161	41,102	43,054	43,191	489,875
Braille Coordinator	900	900	900	900	920	920	920	920	920	920	920	920	10,958
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>\$1,279,561</b>	<b>\$1,344,861</b>	<b>\$1,333,008</b>	<b>\$1,347,205</b>	<b>\$1,349,742</b>	<b>\$1,330,947</b>	<b>\$1,339,725</b>	<b>\$1,361,126</b>	<b>\$1,405,305</b>	<b>\$1,377,590</b>	<b>\$1,428,725</b>	<b>\$1,396,662</b>	<b>\$ 16,294,458</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$1,279,561</b>	<b>\$1,344,861</b>	<b>\$1,333,008</b>	<b>\$1,347,205</b>	<b>\$1,349,742</b>	<b>\$1,330,947</b>	<b>\$1,339,725</b>	<b>\$1,361,126</b>	<b>\$1,405,305</b>	<b>\$1,377,590</b>	<b>\$1,428,725</b>	<b>\$1,396,662</b>	<b>\$16,294,458</b>

Taxi Rate													
AS veh fuel	\$ 38,402	\$ 40,948	\$ 40,487	\$ 41,039	\$ 40,039	\$ 39,322	\$ 39,656	\$ 40,474	\$ 42,161	\$ 41,102	\$ 43,054	\$ 43,191	\$ 489,875
Cost/PAX	\$ 27.81	\$ 27.40	\$ 27.47	\$ 27.38	\$ 28.13	\$ 28.25	\$ 28.19	\$ 28.06	\$ 27.80	\$ 27.96	\$ 27.67	\$ 27.88	\$ 27.83
Cost/Trip	\$ 36.81	\$ 36.26	\$ 36.36	\$ 36.24	\$ 37.23	\$ 37.38	\$ 37.31	\$ 37.13	\$ 36.79	\$ 37.00	\$ 36.62	\$ 36.91	\$ 36.83
Cost/Mile	\$ 4.01	\$ 3.96	\$ 3.97	\$ 3.95	\$ 4.06	\$ 4.08	\$ 4.07	\$ 4.05	\$ 4.01	\$ 4.04	\$ 4.00	\$ 4.03	\$ 4.02
Cost/Hour	\$ 76.00	\$ 74.90	\$ 75.09	\$ 74.86	\$ 76.88	\$ 77.20	\$ 77.05	\$ 76.70	\$ 76.00	\$ 76.43	\$ 75.66	\$ 76.23	\$ 76.08

<u>Northern Region</u>	<u>Jul-13</u>	<u>Aug-13</u>	<u>Sep-13</u>	<u>Oct-13</u>	<u>Nov-13</u>	<u>Dec-13</u>	<u>Jan-14</u>	<u>Feb-14</u>	<u>Mar-14</u>	<u>Apr-14</u>	<u>May-14</u>	<u>Jun-14</u>	<u>Total</u>
PAX	56,243	60,011	59,326	60,146	58,666	57,603	58,100	59,309	61,805	60,239	63,128	61,236	715,812
Trips	45,506	48,553	47,999	48,662	47,465	46,606	47,007	47,985	50,004	48,738	51,074	49,544	579,144
Contract RevMiles	398,487	425,171	420,324	426,128	415,644	408,120	411,636	420,200	437,876	426,788	447,251	433,851	5,071,477
Contract RevHrs	19,290	20,581	20,347	20,627	20,120	19,756	19,926	20,341	21,196	20,659	21,650	21,001	245,494
Fare Revenue	\$ 119,782	\$ 127,807	\$ 126,350	\$ 128,096	\$ 124,942	\$ 122,679	\$ 123,737	\$ 126,313	\$ 131,629	\$ 128,294	\$ 134,448	\$ 130,418	\$ 1,524,495
Startup Cost	\$257,800	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$257,800
Fixed	381,896	487,865	487,865	487,865	487,865	487,865	487,865	487,865	487,865	487,865	487,865	487,865	5,748,413
Variable	1,123,998	1,129,826	1,116,947	1,132,371	1,104,513	1,084,520	1,093,863	1,116,619	1,163,586	1,134,124	1,188,496	1,152,891	13,541,754
Supplemental Gas	48,408	0	0	0	0	0	0	0	0	0	0	0	48,408
Neg. Adj													0
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>\$1,812,101</b>	<b>\$1,617,691</b>	<b>\$1,604,812</b>	<b>\$1,620,236</b>	<b>\$1,592,379</b>	<b>\$1,572,386</b>	<b>\$1,581,728</b>	<b>\$1,604,484</b>	<b>\$1,651,451</b>	<b>\$1,621,989</b>	<b>\$1,676,361</b>	<b>\$1,640,757</b>	<b>\$ 19,596,374</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$1,812,101</b>	<b>\$1,617,691</b>	<b>\$1,604,812</b>	<b>\$1,620,236</b>	<b>\$1,592,379</b>	<b>\$1,572,386</b>	<b>\$1,581,728</b>	<b>\$1,604,484</b>	<b>\$1,651,451</b>	<b>\$1,621,989</b>	<b>\$1,676,361</b>	<b>\$1,640,757</b>	<b>\$19,596,374</b>

Taxi Rate													
AS veh fuel	\$ 48,408	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 48,408
Cost/PAX	\$ 32.22	\$ 26.96	\$ 27.05	\$ 26.94	\$ 27.14	\$ 27.30	\$ 27.22	\$ 27.05	\$ 26.72	\$ 26.93	\$ 26.55	\$ 26.79	\$ 27.38
Cost/Trip	\$ 39.82	\$ 33.32	\$ 33.43	\$ 33.30	\$ 33.55	\$ 33.74	\$ 33.65	\$ 33.44	\$ 33.03	\$ 33.28	\$ 32.82	\$ 33.12	\$ 33.84
Cost/Mile	\$ 4.55	\$ 3.80	\$ 3.82	\$ 3.80	\$ 3.83	\$ 3.85	\$ 3.84	\$ 3.82	\$ 3.77	\$ 3.80	\$ 3.75	\$ 3.78	\$ 3.86
Cost/Hour	\$ 93.94	\$ 78.60	\$ 78.87	\$ 78.55	\$ 79.14	\$ 79.59	\$ 79.38	\$ 78.88	\$ 77.91	\$ 78.51	\$ 77.43	\$ 78.13	\$ 79.82

**Access Services**

Passenger and Fare Revenue Projections  
For Fiscal Year Ending June 30, 2014

<b><u>Santa Clarita</u></b>	<b><u>Jul-13</u></b>	<b><u>Aug-13</u></b>	<b><u>Sep-13</u></b>	<b><u>Oct-13</u></b>	<b><u>Nov-13</u></b>	<b><u>Dec-13</u></b>	<b><u>Jan-14</u></b>	<b><u>Feb-14</u></b>	<b><u>Mar-14</u></b>	<b><u>Apr-14</u></b>	<b><u>May-14</u></b>	<b><u>Jun-14</u></b>	<b><u>Total</u></b>
PAX	3,879	4,138	4,091	4,148	4,046	3,972	4,007	4,090	4,262	4,154	4,353	4,223	49,363
Trips	3,234	3,450	3,411	3,458	3,373	3,312	3,341	3,410	3,553	3,463	3,629	3,521	41,155
Contract RevMiles	24,714	26,365	26,065	26,425	25,776	25,310	25,528	26,058	27,152	26,466	27,732	26,903	314,493
Contract RevHrs	1,480	1,579	1,561	1,583	1,544	1,516	1,529	1,561	1,626	1,585	1,661	1,612	18,839
Fare Revenue	\$ 6,836	\$ 7,294	\$ 7,211	\$ 7,310	\$ 7,130	\$ 7,001	\$ 7,062	\$ 7,209	\$ 7,511	\$ 7,321	\$ 7,672	\$ 7,442	\$ 87,000
Startup Cost	0	0	0	0	0	0	0	0	0	0	0	0	\$0
Fixed	\$ 30,833	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	\$ 31,511	377,454
Variable	\$ 53,944	\$ 58,814	\$ 58,145	\$ 58,946	\$ 57,498	\$ 56,459	\$ 56,945	\$ 58,128	\$ 60,569	\$ 59,037	\$ 61,863	\$ 60,013	700,361
Supplemental Gas	0	0	0	0	0	0	0	0	0	0	0	0	0
Efficiency Factor	0	0	0	0	0	0	0	0	0	0	0	0	0
Taxi Rate/Pilot Program	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>\$84,776</b>	<b>\$90,325</b>	<b>\$89,656</b>	<b>\$90,457</b>	<b>\$89,009</b>	<b>\$87,970</b>	<b>\$88,456</b>	<b>\$89,639</b>	<b>\$92,080</b>	<b>\$90,548</b>	<b>\$93,374</b>	<b>\$91,524</b>	<b>\$1,077,815</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$84,776</b>	<b>\$90,325</b>	<b>\$89,656</b>	<b>\$90,457</b>	<b>\$89,009</b>	<b>\$87,970</b>	<b>\$88,456</b>	<b>\$89,639</b>	<b>\$92,080</b>	<b>\$90,548</b>	<b>\$93,374</b>	<b>\$91,524</b>	<b>\$1,077,815</b>
Taxi Rate	N/A												
AS veh fuel	N/A												
Cost/PAX	\$ 21.86	\$ 21.83	\$ 21.91	\$ 21.81	\$ 22.00	\$ 22.15	\$ 22.08	\$ 21.92	\$ 21.60	\$ 21.80	\$ 21.45	\$ 21.67	\$ 21.83
Cost/Trip	\$ 26.21	\$ 26.18	\$ 26.28	\$ 26.16	\$ 26.39	\$ 26.56	\$ 26.48	\$ 26.29	\$ 25.92	\$ 26.15	\$ 25.73	\$ 26.00	\$ 26.19
Cost/Mile	\$ 3.43	\$ 3.43	\$ 3.44	\$ 3.42	\$ 3.45	\$ 3.48	\$ 3.47	\$ 3.44	\$ 3.39	\$ 3.42	\$ 3.37	\$ 3.40	\$ 3.43
Cost/Hour	\$ 57.26	\$ 57.19	\$ 57.42	\$ 57.15	\$ 57.65	\$ 58.02	\$ 57.84	\$ 57.43	\$ 56.61	\$ 57.11	\$ 56.21	\$ 56.79	\$ 57.21

<b><u>Antelope Valley</u></b>	<b><u>Jul-13</u></b>	<b><u>Aug-13</u></b>	<b><u>Sep-13</u></b>	<b><u>Oct-13</u></b>	<b><u>Nov-13</u></b>	<b><u>Dec-13</u></b>	<b><u>Jan-14</u></b>	<b><u>Feb-14</u></b>	<b><u>Mar-14</u></b>	<b><u>Apr-14</u></b>	<b><u>May-14</u></b>	<b><u>Jun-14 #</u></b>	<b><u>Total</u></b>
PAX	7,121	7,598	7,511	7,615	7,428	7,293	7,356	7,509	7,825	7,627	7,993	7,753	90,629
Trips	5,074	5,413	5,351	5,425	5,292	5,196	5,241	5,350	5,574	5,433	5,693	5,523	64,564
Contract RevMiles	38,780	41,371	40,901	41,464	40,446	39,715	40,057	40,889	42,605	41,529	43,516	42,215	493,488
Contract RevHrs	1,681	1,793	1,773	1,797	1,753	1,721	1,736	1,772	1,847	1,800	1,886	1,830	21,389
Fare Revenue	\$ 11,340	\$ 12,098	\$ 11,960	\$ 12,125	\$ 11,827	\$ 11,613	\$ 11,713	\$ 11,957	\$ 12,459	\$ 12,144	\$ 12,726	\$ 12,345	\$ 144,307
Startup Cost	0	0	0	0	0	0	0	0	0	0	0	0	\$0
Fixed	83,898	83,898	83,898	83,898	83,898	83,898	83,898	83,898	83,898	83,898	87,222	87,222	1,013,424
Variable	102,487	109,337	108,092	109,582	106,891	104,960	105,863	108,061	112,598	109,752	116,257	112,780	1,306,659
Supplemental Gas	5,019	5,354	5,293	5,366	5,235	5,140	5,184	5,292	5,514	5,375	5,631	5,462	63,866
Efficiency Factor	0	0	0	0	0	0	0	0	0	0	0	0	0
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>\$191,405</b>	<b>\$198,589</b>	<b>\$197,284</b>	<b>\$198,847</b>	<b>\$196,024</b>	<b>\$193,998</b>	<b>\$194,945</b>	<b>\$197,251</b>	<b>\$202,010</b>	<b>\$199,024</b>	<b>\$209,110</b>	<b>\$205,464</b>	<b>\$2,383,949</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$191,405</b>	<b>\$198,589</b>	<b>\$197,284</b>	<b>\$198,847</b>	<b>\$196,024</b>	<b>\$193,998</b>	<b>\$194,945</b>	<b>\$197,251</b>	<b>\$202,010</b>	<b>\$199,024</b>	<b>\$209,110</b>	<b>\$205,464</b>	<b>\$2,383,949</b>
Taxi Rate	N/A												\$ -
AS veh fuel	\$ 5,019	\$ 5,354	\$ 5,293	\$ 5,366	\$ 5,235	\$ 5,140	\$ 5,184	\$ 5,292	\$ 5,514	\$ 5,375	\$ 5,631	\$ 5,462	\$ 63,866
Cost/PAX	\$ 26.88	\$ 26.14	\$ 26.26	\$ 26.11	\$ 26.39	\$ 26.60	\$ 26.50	\$ 26.27	\$ 25.82	\$ 26.10	\$ 26.16	\$ 26.50	\$ 26.30
Cost/Trip	\$ 37.73	\$ 36.69	\$ 36.87	\$ 36.65	\$ 37.04	\$ 37.34	\$ 37.20	\$ 36.87	\$ 36.24	\$ 36.63	\$ 36.73	\$ 37.20	\$ 36.92
Cost/Mile	\$ 4.94	\$ 4.80	\$ 4.82	\$ 4.80	\$ 4.85	\$ 4.88	\$ 4.87	\$ 4.82	\$ 4.74	\$ 4.79	\$ 4.81	\$ 4.87	\$ 4.83
Cost/Hour	\$ 113.88	\$ 110.75	\$ 111.29	\$ 110.65	\$ 111.82	\$ 112.70	\$ 112.29	\$ 111.30	\$ 109.40	\$ 110.57	\$ 110.87	\$ 112.30	\$ 111.46

**Access Services**

Passenger and Fare Revenue Projections

For Fiscal Year Ending June 30, 2014

<b>Backup Service</b>	<b>Jul-13</b>	<b>Aug-13</b>	<b>Sep-13</b>	<b>Oct-13</b>	<b>Nov-13</b>	<b>Dec-13</b>	<b>Jan-14</b>	<b>Feb-14</b>	<b>Mar-14</b>	<b>Apr-14</b>	<b>May-14</b>	<b>Jun-14</b>	<b>Total</b>
PAX	414	441	436	442	431	424	427	436	454	443	464	450	5,263
Trips	414	441	436	442	431	424	427	436	454	443	464	450	5,263
Contract RevMiles	5810	6199	6128	6213	6060	5950	6002	6126	6384	6223	6521	6326	73,942
Contract RevHrs	238	253	251	254	248	243	245	250	261	254	267	259	3,023
Fare Revenue	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Startup Cost	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Fixed	0	0	0	0	0	0	0	0	0	0	0	0	0
Variable	30,269	32,296	31,928	32,369	31,573	31,001	31,268	31,919	33,262	32,419	33,974	32,956	\$385,234
Supplemental Gas	0	0	0	0	0	0	0	0	0	0	0	0	0
Efficiency Factor	0	0	0	0	0	0	0	0	0	0	0	0	0
Taxi Rate/Flag Drop Adjust	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Sub-Total</b>	<b>\$30,269</b>	<b>\$32,296</b>	<b>\$31,928</b>	<b>\$32,369</b>	<b>\$31,573</b>	<b>\$31,001</b>	<b>\$31,268</b>	<b>\$31,919</b>	<b>\$33,262</b>	<b>\$32,419</b>	<b>\$33,974</b>	<b>\$32,956</b>	<b>\$385,234</b>
Net Incentives(Penalties)	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>\$30,269</b>	<b>\$32,296</b>	<b>\$31,928</b>	<b>\$32,369</b>	<b>\$31,573</b>	<b>\$31,001</b>	<b>\$31,268</b>	<b>\$31,919</b>	<b>\$33,262</b>	<b>\$32,419</b>	<b>\$33,974</b>	<b>\$32,956</b>	<b>\$385,234</b>

Cost/PAX	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20
Cost/Trip	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20	\$ 73.20
Cost/Mile	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21	\$ 5.21
Cost/Hour	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43	\$ 127.43