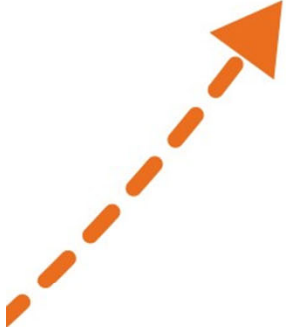
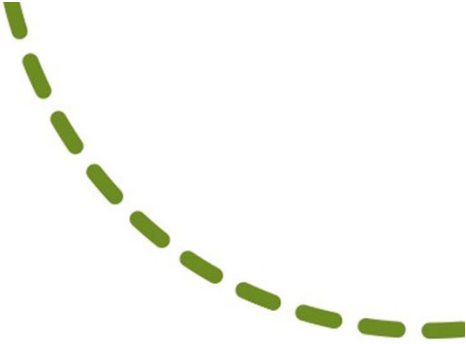
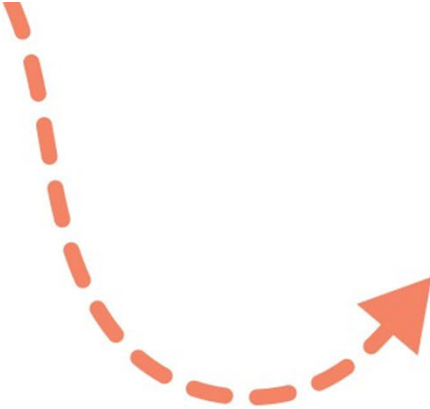
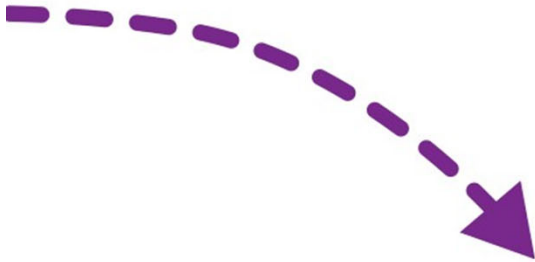


**Item 6 –
Special Transportation Services
Brokerage**



access

Special Services (current models)



- Eligibility Interview Transportation
 - Free transportation to/from eligibility interviews in Commerce
 - Fixed fleet size, 220 trips/day
 - Trips grouped geographically (i.e. Southern region on T&Th) and kept together to/from Commerce
 - Seldom opportunity to modify schedule on day of service
- Parents with Disabilities
 - Linked trip service only in San Fernando Valley
 - 18 trips/day, no shared ride
 - High per trip cost

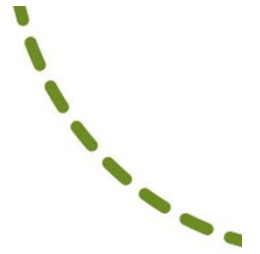
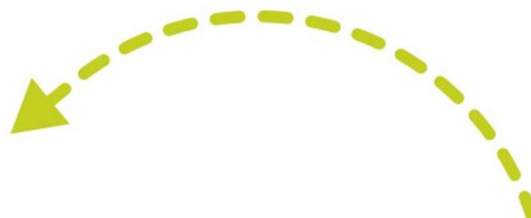
access



Issues

- Trip volume and geographical constraints
- Dedicated resources
- Schedule changes
- Capital asset acquisition
- Cost

access



Transportation Brokerage



- Arrange and monitor transportation services for individuals with special needs.
 - Non-Emergency Medical Transportation
 - Medi-Cal Trips
 - Transportation Network Companies (Uber, Lyft)
- Subcontracts with an established network of providers
- Ensures adequate resources are available
- Matches client need with lowest cost, most appropriate resource
- Creates competition between transportation companies to ensure best cost solutions
- Ensures regulatory compliance (local, state, federal, etc.)

access



Challenges



- Federal requirements (i.e. Drug and Alcohol testing, DBE participation, et al) as defined through existing grants
- Comprehensive training programs
- Vehicle maintenance and safety inspections
- Emergency operations
- In-vehicle recording
- LiveScan background checks
- Pull notice checks
- Vehicle appearance/identification
- Medical examination certificate checks
- TNCs and other NEMT may not be able to comply

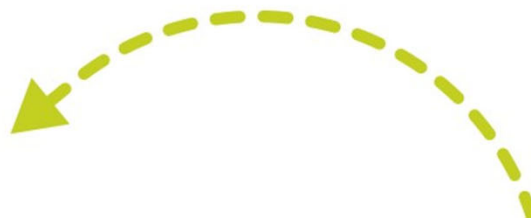
access



Next Steps

- Develop scope of work (2-3 months)
- Procurement (5-6 months)
- Implementation (Spring 2020)

access



Recommendation

Receive and file.

access

