



Access Services
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QUALITY SERVICE SUBCOMMITTEE (QSS) MEETING

Thursday May 17, 2018
 10:00 a.m. – 12:00 p.m.

Access Services Headquarters
 El Monte Metro Building
 Third Floor Council Chamber Room
 3449 Santa Anita Avenue
 El Monte, CA 91731

<u>Item</u>	<u>Item Description</u>	<u>Disposition</u>
1.	Call to Order	
2.	Roll Call	
3.	Approval of Summary Meeting Minutes for March 22, 2018	Action
4.	Short Primer on the Brown Act and Robert’s Rules of Order	Discussion/Presentation
5.	Short Primer on Ethical Conduct Behavior	Discussion/Presentation
6.	Short Primer on Title II of the ADA and the Access Mission	Discussion/Presentation
7.	<u>Operations Performance Update for March 2018</u> provided at (meeting)	

8. New Issues Raised Subsequent to posting of the agenda Discussion
9. Adjournment_____

Access Services does not discriminate on the basis of disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.