

QUALITY SERVICE SUBCOMMITTEE (QSS) MEETING

Thursday, September 20, 2018 10:00 a.m. – 12:00 p.m.

Access Services Headquarters
El Monte Metro Building
Third Floor Council Chamber Room
3449 Santa Anita Avenue
El Monte, CA 91731

<u>ltem</u>	<u>Item Description</u>	<u>Disposition</u>
1.	Call to Order	
2.	Roll Call	
3.	Review & Approval of Summary Minutes of the May 17, 2018 Meeting	Action
4.	Review of Key Performance Indicators	Presentation/ Discussion
5.	In-Vehicle Procedures During a Regional Disaster	Discussion
6.	New Business Raised Subsequent to the Posting of the Agenda	Discussion
7.	Adjournment	Action

Access Services does not discriminate on the basis of disability. Accordingly, Access Services seeks to ensure that individuals with disabilities will have an equal opportunity to participate in the range of

Access Services events and programs by providing appropriate auxiliary aids and services to facilitate communication. In determining the type of auxiliary aids and services for communication that will be provided, the primary consideration is given to the request of the individual with disabilities. However, the final decision belongs to Access Services. To help ensure availability of those auxiliary aids and services you require, please make every effort to notify Access Services of your request at least three (3) business days (72 hours) prior to the meeting in which you wish to utilize those aids or services. You may do so by contacting (213) 270-6000.